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LIFE INSURANCE CORPORATION OF INDIA

EASTERN ZONAL OFFICE , HINDUSTHAN BUILDINGS, 4 , C R AVENUE , KOLKATA – 700072

c) The tenderer shall inspect the equipment once in a quarter as a part of preventive Maintenance – This is apart from any breakdown visits that may be required.

d)The maximum time allowed for breakdown- rectifications shall be 24 hours from the time of receiving the complaint over phone. If the tenderer is not in a position to set right the defect or repair and put back the CCTV system to working condition within 24 hours, a standby unit to suit the tender parameters should be provided immediately.

e)During the preventive Maintenance the tenderer shall inspect/check the equipment and record the following in log book, which shall be verified and confirmed by the LIC's representative.

f)CCTV system: Any malfunctioning of the components.

g)Any other remarks regarding the Electrical System.

h)Any steps to be taken by LIC for working of CCTV system.

i)During the preventive Maintenance inspection, tenderer shall also carry out all other requirements for the smooth functioning of the CCTV system as per tender parameters and same shall be recorded in a log book which shall be verified and confirmed by LIC's representative.

j)After the post-warranty mandatory comprehensive AMC period, the Vendor should continue the Annual Maintenance Contract at the price/charges quoted in Price Bid or less. If any of the peripherals, components etc., are not available or difficult to procure or if the procurement is likely to be delayed, the replacement shall be carried out with equipment of equivalent capacity or higher capacity at no additional charges to the Corporation during the currency of warranty period and post-warranty AMC Period.

15. TRAINING :Qualified Bidder will provide free of cost training to the authorized representatives of the Corporation.