

Zonal Grievance Redressal Officers

Zone	States Covered	Name & Designation	Tel No. with STD code	IP Phone No.	Email Id
Northern Zone HQ- New Delhi	Haryana Himachal Pradesh Jammu & Kashmir Punjab New Delhi Chandigarh Rajasthan	Shri Girish Kumar Regional Manager (CRM)	011 - 498 41 705	91005	nz_crm@licindia.com
North Central Zone HQ- Kanpur	Uttar Pradesh Uttarakhand	Shri B Pradhan Regional Manager (CRM)	0512-231 45 94	92005	ncz_crm@licindia.com
Central Zone HQ-Bhopal	Chhattisgarh Madhya Pradesh	Shri Pravin Kumar Regional Manager (CRM)	0755- 267 62 22	93005	cz_crm@licindia.com
Eastern Zone HQ- kolkata	Arunachal Pradesh Assam Manipur Meghalaya Mizoram Nagaland Sikkim Tripura West Bengal	Shri A. K. Sharma Regional Manager (CRM)	033 -221 24 310	94005	ez_crm@licindia.com
South Central Zone HQ- Hyderabad	Andhra Pradesh Telangana Karnataka	Ms Anjubala P. Regional Manager (CRM)	040 -232 35 613	96005	scz_crm@licindia.com
Southern Zone HQ- Chennai	Kerala Tamil Nadu	Shri G. Venkataramanan Regional Manager (CRM)	044 -286 04 122	97005	sz_crm@licindia.com
Western Zone HQ-Mumbai	Goa Gujarat Maharashtra	Ms Gemma Berly Regional Manager (CRM)	022 -228 42 302	98005	wz_crm@licindia.com
East Central Zone HQ-Patna	Bihar Jharkhand Orissa	Shri Kamal Kumar Regional Manager (CRM)	0612- 250 02 20	95005	ecz_crm@licindia.com