## **Details of Parliamentary Questions**

As a rule, three Parliament Sessions are held every Year viz. Budget, Monsoon and Winter. In the Financial Year 2021-22, 3 Sessions were held as mentioned above.

Generally, we get questions seeking information on Investment, Estates, Personnel Matters, Agency matters, Customer Service, P&GS Schemes etc.

The Parliament is the highest law making body of the country and any answer furnished to it should have correct facts and the answer should cover all aspects raised in the question.

The following guidelines are followed while attending to Parliamentary questions:

1) The Parliamentary matters are handled with utmost priority, seriousness and promptness.

2) Reply to Starred Questions has the approval of the Chairperson. In his absence the reply is approved at the level of Managing Director, but post facto approval of the Chairperson is obtained.

3) Reply to Unstarred Questions has the approval of the Managing Director.

4) The questions raised in the Parliament are to be replied at least three days prior to the sitting date of the respective question which we scrupulously adhere to. But it has always been our endeavor to reply to these questions on the same day or the next day of receipt from the Ministry.

5) We received 60 questions in the Financial Year 2021-22 and all of them were replied within the time frame.