#### Ref. No.: LIC/SE/2024-25/167

To The Manager Listing Department, BSE Limited, Phiroze Jeejeebhoy Tower, Dalal Street, Mumbai-400001

#### **BSE Security Code: 543526**

The Manager Listing Department, National Stock Exchange of India Ltd., Exchange Plaza, 5<sup>th</sup> Floor, Plot C/1, G Block, Bandra Kurla Complex, Mumbai-400051

#### NSE Symbol: LICI

Dear Sir/Madam,

#### Sub: Conference Call with the Analyst/Investors- Presentation

Pursuant to Regulation 30 and 46(2) (oa) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we hereby inform that the Presentation for Analyst Call of Life Insurance Corporation of India ("the Corporation") to be held today, i.e., February 07, 2025 is enclosed herewith and is also available on website of the Corporation at <u>https://licindia.in/web/guest/analysts-presentation</u>.

Please take the above information on record and arrange for dissemination. A copy of this intimation is also being made available on the website of the Corporation at <u>www.licindia.in</u>.

Yours faithfully,

For Life Insurance Corporation of India

(Anshul Kumar Singh) Company Secretary & Compliance Officer

Encl: a/a

केंद्रीय कार्यालय, ''योगक्षेम'', जीवन बीमा मार्ग, मुंबई - 400 021.

Date: February 07, 2025



## Investor Presentation 9M FY25



## **AGENDA**





4

# **INTRODUCTION TO LIC**

1



#### Largest life insurer in India – Clear market leader



Top public sector company in India by Market Capitalisation.<sup>1</sup>

Ranked as the world's 23<sup>rd</sup> Strongest Brand Globally in 2024.<sup>2</sup>

Fourth largest Insurer in the world.<sup>3</sup>

10<sup>th</sup> Most Valuable Indian Brand 2024<sup>4</sup>

World's No. 1 Strongest Insurance Brand⁵

Source: 1As per moneycontrol.com as on 06.02.2024; <sup>2</sup>Brand Finance Report Global 500 2024. <sup>3</sup>According to a ranking based on life and accident & health reserves of companies in 2022 by S&P Global Market Intelligence. <sup>4</sup> Kantar Brandz India 2024. <sup>5</sup> Brand Finance Insurance 2024.



#### **Cross cyclical and comprehensive life insurance solutions**



#### **Comprehensive Product Portfolio**



In line with the provisions of the IRDAI (Insurance Products) Regulations, 2024, and the IRDAI Master Circular, LIC has launched products compliant with these regulations from October 1st, 2024. As part of this initiative, our product portfolio now includes a total of 38 products, which encompasses 24 individual products, 8 group products, 5 individual riders, and 1 group rider.

Source: Corporation data as on 31st Dec, 2024, 1excluding government run schemes such as 1. Pradhan Mantri Jan Dhan Yojana, 2. Aam Aadmi Bima Yojana, 3. Pradhan Mantri Shram Yogi Maan-dhan Yojana 4. Pradhan Mantri Kisan Maan-dhan Yojana, 5. Pradhan Mantri Laghu Vyapari Maan-dhan Yojana. 6. PMVVY 7. Pradhan Mantri Jeevan Jyoti Bima Yojana.

#### Our products designed to suit customer life cycle





## **BUSINESS AND FINANCIAL UPDATES**

2



## **Business performance parameters**



					Amount INR Crore
Total Premium Income	9M-FY25 INR  3,40,563 Cr 9M-FY24 INR 3,22,776 Cr	+5.51%	Total Group Business Premium	9M-FY25 INR 1,19,147 Cr 9M-FY24 INR 1,13,057 Cr	+5.39%
Individual New Business Premium	9M-FY25 INR 42,441 Cr 9M-FY24 INR 38,679 Cr	+9.73%	Market Share in Premium'	9M-FY25 57.42% 9M-FY24 58.90%	- 1.48% (Absolute)
Renewal Premium (Individual)	9M-FY25 INR 1,78,975 Cr 9M-FY24 INR 1,71,040 Cr	+4.64%	Market Share in Policies <sup>1</sup>	9M-FY25 64.53% 9M-FY24 67.95%	-3.42% (Absolute)

Source Corporation Data <sup>1</sup>As per Life Insurance Council data. Figures may not add up to total due to rounding off.

#### **Business performance parameters**





Source Corporation Data.. Figures may not add up to total due to rounding off.

#### **Financial performance parameters**





Source Corporation Data. Figures may not add up to total due to rounding off.

#### **Performance ratios**



Yield on Investment (Policyholders Fund)²	9M-FY25 8.82% 9M-FY24 9.14%	- 0.32% (Absolute)	Yield on Investment (Shareholders Fund)²	9M-FY25 6.94% 9M-FY24 7.90%	- 0.96% (Absolute)
Total Gross NPA Ratio <sup>1</sup>	9M-FY25 1.64% 9M-FY24 2.15%	- 0.51% (Absolute)	Conservation Ratio	9M-FY25 91.03% 9M-FY24 91.10%	-0.07% (Absolute)
Overall Expense Ratio	9M-FY25 12.97% 9M-FY24 15.28%	- 2.31% (Absolute)	Commission Ratio	9M-FY25 5.16% 9M-FY24 5.48%	- 0.32% (Absolute)

Source Corporation Data Figures may not add up to total due to rounding off. <sup>1</sup> for policyholders fund <sup>2</sup>Without unrealized gains.

# **ACTUARIAL UPDATES**

3



## Indian Embedded Value (IEV)





Source: Corporation data, .

## **Annualized Premium Equivalent (APE)**



Amount INR Crore

Line of Business	9M FY24	9M FY25	Year on Year Growth
A Individual Par	20,203	17,799	(11.90%)
B Individual Non Par	3,299	6,813	106.52%
1 Individual Saving	1,449	3,161	118.15%
2 Protection	127	149	17.32%
3 Annuity	991	1,228	23.92%
4 ULIP	732	2,275	210.79%
C Total Individual (A+B)	23,503	24,612	4.72%
D Group	12,287	13,363	8.76%
E Total APE (C+D)	35,790	37,975	6.11%

Source Corporation data; Figures may not add up to total due to rounding off.

### **Focus on Increasing Share of Non-Par Products**













#### Value of New Business (VNB)



Source: Corporation data; Figures may not add up to total due to rounding off. Note <sup>1</sup>Including Unit Linked.

#### VNB Walk 9M FY24 to 9M FY25





#### **Trend in Persistency Ratios**



Source Corporation data as per IRDAI guidelines



## **Policyholders Age and Policy Term**





Source Corporation data as on 31.12.2024, Note 1Age and Term for Individual New Business policies for 9M FY25. 2 Annuity policy term represents "deferment period" 3. New Policy i.e. Jeevan Utsav added in November 2023 – Whole life (99 years term)

## MARKETING AND DISTRIBUTION STRENGTHS

4

### **Robust agency force**





LIC has dominant agency force – 47.40% of life insurance Industry.

Source: Corporation data and life council data as on 31.12.2024;

# Exclusive agency network well trained leading to highest productivity





Source: Corporation data as on 31.12.2024. Figures may not add up due to rounding.

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### **Agents' training**





Source: Corporation data as on 31.12.2024, <sup>1</sup>The data pertain to the period from 01.01.2024 to 31.12.2024.

#### Bima Sakhi Yojana – Women Empowerment



#### LIC's Bima Sakhi Yojana launched by Hon'ble Prime Minister on 9<sup>th</sup> Dec 2024.



LIC's Bima Sakhi Yojana is a Mahila Career Agent (MCA) Scheme with following features

- Aim to provide employment opportunities to women in the area of insurance sales as an agent
- Stipendiary scheme for three years
- Stipendiary scheme based on achievement of specified norms

Source : Corporation data.

### **Feet on Street – LIC's Core Distribution Strength**





Source: Corporation data as on 31.12.2024; Note Figures may not add up due to rounding.1. Total Divisional Offices includes one SSS Division. 2 Total Branch Offices includes 78 P&GS units and 4 SSS units.

### Differentiated business model with deep competitive moats



#### **Geographic Distribution of Individual Agents (%)**



Pan India presence of Agents which shows our feet on street

Source Corporation data as on 31.12.2024

## **Enhancing focus on building Omni-channel distribution network**



Snapshot of LIC's vast distribution capabilities				
14.19 <sup>1</sup> lacs	Agents exclusive to LIC	<b>39,576</b> <sup>3</sup>	Premium points +2,703 MICRO Insurance Premium Points	
<mark>85</mark> 2	Corporate Agents	309	Brokers	
154	Insurance Marketing Firms	36 States & UTs	Covering 92% districts vs 81% combined for sector (ex-LIC) <sup>4</sup>	
18,951	Total Micro-insurance agents	3,636	Branch and satellite offices⁵	
94	Bancassurance partnerships	12%	Single state concentration → geographically diversified	

#### Massive Distribution Network spread across India capable of delivering multi-fold growth

Source: Corporation data as on 31.12.2024; Note 1. Including 39,576 Premium Points; 2. Excluding banks; 3. Out of 14.19 lac agents; 4. As of March 31, 2023 as per the IRDAI Annual Report 2022-2023. <sup>5</sup> Including four SSS units(not included P&GS units).

## **Enhancing focus on building Omni-channel distribution network**





The agency channel is considered the bedrock of distribution for most life insurers globally

Source: Corporation Data. Figures may not add up to total due to rounding off Including Micro Insurance New Business Premium Income. During 9MFY25 Banca Channel collected New Business Premium of Rs. 1451.64 Crore as against Rs. 1106.12 Crore for the same period of previous year.

## **Focus on Increasing Share of Non-Par Products**



#### **Breakup of Individual New Business**

#### Breakup by premium (9M FY25)



#### Breakup by no. of policies (9M FY25)



Non Par NB share (# policy)
0.27%
0.08%
1.12%
4.22%
6.12%
11.82%

## **Group Business Segment**





Market Share (by premium)

Source: Corporation data.

Amount INR Crore

5

## ACHIEVING OPERATIONAL EFFICIENCIES

#### **Deeply entrenched into Bharat**





Source Corporation data as on 31.12.2024. Figures may not add up to total due to rounding off. 1Data as per the CRISIL report. 2 Data represents new business premium in India; 3Data as of March 31, 2023 as per the IRDAI Annual Report 2022-2023

### Share of women in policies issued



#### **Rising Share of women in policies sold<sup>1</sup>**

## In 15 States/UTs, the share in number of policies bought by women to the total policies sold was higher than the all-India average of 34.2%<sup>2</sup>



Source Corporation data; Note 1. Data represents new business premium in India; <sup>2</sup>As per IRDAI Annual Report 2022-2023; <sup>3</sup>As per IRDAI Annual Report 2022-2023.

### **Technological innovations at LIC**



#### Solutions designed to enhance operational efficiency and respond with speed to specific situations



## Digital App for Agents to process New Business digitally

Key stats (in '000)	FY23	FY24	9MFY24	9MFY25
Total policies completed under ANANDA	811	1,159	785	973
Number of agents activated in ANANDA	156	222	173	220
Share of ANANDA Policies	4.10%	5.85%	6.25%	8.30%

#### Designed for Ease of on-boarding of Customers by Agency force. Integrated with WhatsApp

Source Corporation data.

## **Strengthening Digital Process – Empowering Policyholders**




#### Empowering policyholders and agents in a digital world





#### **Strengthening Digital Process – Customer Service**





Source Corporation data; Note 1: Permanent Account Number; 2. National Automated Clearing House; 3. National Electronic Fund Transfer

#### **Strengthening Digital Process – Customer Service**





#### Uptrend in LIC customer APP users



App rating 4.18/ 5.0<sup>1</sup> (# users in lakh)

Rising website registered customers

No. of Customers (# in lakh)



Source Corporation data; Note 1. App Rating as on 31st December, 2024

### **Strengthening Digital Process – Driving Operational Efficiency**



#### Increasing digital collection across channels (percentage to total transaction)



■ 9MFY24 ■ 9MFY25

Source Corporation data.

#### **Customer care – at our core philosophy**



- Settled total death claims of Rs.17,588 crore in 9MFY25 as against Rs.16,288 crore in 9MFY24.
- Claim settlement ratio (Death) in 9MFY25 is 98.66% by number as against 98.46% in 9MFY24.
- The number of policyholders complaints per 10,000 policies sold in 9MFY25 is 47.94.
- Repudiated claim ratio for 9MFY25 is 1.62%<sup>1</sup>.
- More than 38.55 lacs queries resolved through call center/IVRS in 9MFY25.

Trust of customers gained by consistently high delivery standard.

Source Corporation data. 1 repudiation claim in number.

## **KEY FOCUS AREAS**

6



#### **Strategy – Key Focus Areas**









## Highly Experienced Management, Distinguished Board and Strong Corporate Governance framework



Eminent board of directors and management team, with extensive experience in the life insurance industry, leading to a strong governance framework.

Source Corporation data.



#### **Financials - Standalone Balance Sheet**

(INR lakhs)	For the Year ended			For the nine months ended			
Particulars	March 31, 2023(Standalone)	March 31, 2024(Standalone)	Dec. 31, 2023(Standalone)	Dec.31, 2024(Standalone)			
Sources of funds							
Shareholders' funds:							
Share capital	6,32,499.77	6,32,499.77	6,32,499.77	6,32,499.77			
Reserves and surplus	39,49,204.86	75,74,008.41	64,50,744.32	1,01,08,297.98			
Credit/(debit) fair value change account	(14,765.13)	(12,692.37)	(8,447.98)	(8,017.47)			
Minority interest (shareholders)	0	0	0	0			
Sub-total	45,66,939.15	81,93,815.81	70,74,796.11	1,07,32,780.28			
Borrowings	0	0	0	0			
Policyholders' funds	43,99,52,883.42	50,88,00,739.53	49,37,34,014.62	53,84,68,296.48			
Funds for discontinued policies	17,722.26	40,786.27	34,549.39	70,262.99			
Insurance reserves	15,67,807.24	15,59,405.78	15,60,930.50	15,68,488.36			
Provision for linked liabilities	26,15,924.28	34,87,609.11	32,62,534.88	42,98,387.75			
Sub-total	44,41,54,337.20	51,38,88,540.69	49,85,92,029.39	54,44,05,435.59			
Funds for future appropriations	3,91,867.41	1,21,470.91	1,16,494.52	1,38,658.06			
Total	44,91,13,144.11	52,22,03,827.42	50,57,83,320.02	55,52,76,873.93			
Investments							
Shareholders'	29,36,352.68	63,74,397.11	57,08,712.56	95,07,450.80			
Policyholders'	41,89,17,775.51	48,76,51,239.68	47,24,46,036.40	51,83,69,225.06			
Assets held to cover linked liabilities	26,30,954.25	35,25,781.53	32,94,530.73	43,66,057.01			
Loans	1,15,56,242.76	1,20,25,828.37	1,19,77,180.68	1,26,06,217.36			
Fixed assets	3,81,962.24	4,05,697.19	3,96,688.94	4,03,605.21			
Current assets	1,86,27,932.77	1,85,70,329.91	1,77,31,085.63	1,57,14,695.08			
Current liabilities	59,38,076.10	63,49,446.37	57,70,914.92	56,90,376.60			
Net current assets	1,26,89,856.67	122,20,883.54	1,19,60,170.71	1,00,24,318.48			
Total	44,91,13,144.11	52,22,03,827.42	50,57,83,320.02	55,52,76,873.93			

Source Corporation data. Figures may not add up due to rounding off. For detailed information on financials, please refer standalone Financial Results and accompanying Notes of respective quarter end/ year end which are uploaded on the Stock exchanges and the Corporation's websites.

#### **Financials - Standalone Statement of Revenue (Policyholders' Account)**



(INR lakhs)	For the y	vear ended	For the Nine months ended		
Particulars	March 31, 2023(Standalone)	March 31, 2024(Standalone)	Dec. 31, 2023(Standalone)	Dec. 31, 2024(Standalone)	
Premiums earned - net					
(a) Premium	4,74,66,813.63	4,75,75,191.97	3,23,20,922.22	3,40,96,290.68	
(b) Reinsurance ceded	(66,352.58)	(68,233.92)	(43,277.63)	(40,029.65)	
Sub-total	4,74,00,461.05	4,75,06,958.05	3,22,77,644.59	3,40,56,261.03	
Income from investments					
(a) Interest, dividends & rent – gross	2,73,68,495.52	2,96,32,200.11	2,21,26,025.22	2,36,57,461.72	
(b) Profit on sale/redemption of investments	49,46,320.74	67,01,048.46	57,31,545.00	64,36,490.03	
(c) (Loss) on sale/redemption of investments	(14,82,386.55)	(3,25,566.75)	(2,25,292.96)	(49,461.65)	
(d) Transfer/gain on revaluation/change in fair value	(1,93,416.38)	3,86,711.17	3,19,569.74	(13,145.78)	
(e) Amortisation of Premium/Discount on investments	0	0	0	(82,271.56)	
(e)Other income	7,64,853.59	14,64,835.79	48,743.12	44,008.59	
(f) Contribution from Shareholders' A/Cs towards others	936.50	1,297.76		2,02,542.99	
Total (A)	7,88,05,264.47	8,53,67,484.60	6,02,78,234.71	6,42,51,885.37	
Commission	25,58,038.98	25,95,912.6	17,71,341.34	17,59,728.97	
Operating expenses related to insurance business	48,14,560.02	48,12,167.72	31,65,833.71	26,63,159.25	
GST on fund management charges & other charges	10,948.56	13,438.26	8181.84	13,746.45	
Provisions for doubtful debts	(1,94,200.62)	(1,01,148.17)	(37,651.08)	(53,084.87)	
Provision for taxation	5,24,285.04	5,82,516.41	3,71,072.77	4,38,621.29	
Provisions (other than taxation)	(12,90,460.72)	(1,90,795.65)	(2,25,332.09)	(21,190.46)	
Total (B)	64,23,171.26	77,12,091.17	50,53,446.49	48,00,980.62	
Benefits paid (net)	3,39,31,267.28	3,85,94,914.88	2,51,30,718.21	2,71,58,025.12	
Interim bonuses paid	3,26,407.84	2,86,018.26	2,39,891.84	2,52,927.81	
Change in valuation of liability in respect of life policies	3,41,00,204.21	3,44,07,678.63	2,69,99,916.96	2,82,90,862.23	
Transfer to provision for linked liabilities	2,27,341.23	8,71,684.82	6,46,610.60	8,10,778.64	
Transfer to funds for future appropriation	981.47	1,101.58	0	0	
Transfer to funds for discontinued Fund	9,749.03	23,142.45 16,965		29,496.83	
Total (C)	6,85,95,951.06	7,41,84,540.62	5,30,34,103.49	5,65,42,090.64	
Surplus/(deficit) (D) = (A - B - C)	37,86,142.15	34,70,852.80	21,90,684.73	29,08,814.11	

Source: Corporation data; Figures may not add up due to rounding. Figures of the previous period/year have been regrouped wherever necessary to conform to the current periods' presentation. For detailed information on financials, please refer standalone Financial Results and accompanying Notes of respective quarter end/ year end which are uploaded on the Stock exchanges and the Corporation's websites.



#### Financials – Standalone Statement of Profit & Loss (Shareholders' Account)

(INR lakhs)	For the yea	ar ended	For the nine months ended		
Particulars	March 31, 2023(Standalone) March 31, 2024(Standalone)		Dec.31, 2023(Standalone)	Dec. 31, 2024(Standalone)	
Amounts transferred from/to the Policyholders account (Technical Account)	36,04,887.21	40,02,196.20	25,52,917.81	30,20,218.22	
Income from Investments					
(a) Interest, Dividends & Rent - Gross	1,06,866.69	3,56,477.12	2,47,168.16	4,04,338.61	
(b) Profit on sale/redemption of investments	8,271.11	14,782.41	11,095.69	21,602.67	
(c)(Loss) on sale/redemption of investments (d)Other Income	(355.93) 293.42	(1,796.12) 0	(1,205.24) 0	(900.23) 0	
(e) Amortisation of Premium/Discount on Investments Total (A)	0 <b>37,19,962.50</b>	0 <b>43,71,659.61</b>	0 <b>28,09,976.42</b>	(1,983.53) <b>34,43,275.74</b>	
Expense other than those directly related to the Insurance business	39.61	24,628.47	30.28	61,872.55	
Contribution to Policyholders' Account towards					
(a) Towards Excess Expenses of Management (b) Others	936.50	1,297.76	0	3,38,416.28 1,053.86	
Amount transferred to policyholders A/C	26,187.70	2,59,845.34	86,860.20	1,28,591.26	
Provisions (Other than taxation)	47,120.54	7167.63	8,187.00	(495.78)	
Total (B)	74,284.35	2,92,939.19	95,077.48	5,29,438.17	
Profit/(Loss) before tax	36,45,678.15	40,78,720.42	27,14,898.94	29,13,837.57	
Provision for Taxation/Others	5,939.16	11,142.92	23,584.45	495.78	
Profit/Loss after tax	36,39,738.99	40,67,578.50	26,91,314.49		

Source: Corporation data, Figures may not add up due to rounding. For detailed information on financials, please refer standalone Financial Results and accompanying Notes of respective quarter end/ year end which are uploaded on the Stock exchanges and the Corporation's websites. Note: Figures of the previous period/year have been regrouped reclassified wherever necessary and may not be comparable.

#### LIC – Group Structure



**Y%** - Shareholding purchased using policyholders' funds

LIC Mutual Fund ۲ 83.33% **Trustee Company Ltd** LIC Bangladesh Ird

Country Entity Stake held (%) ۲ 45.24%<sup>3</sup> LICHFL Asset Manage ۲ 5.38%<sup>3</sup> Company Limited (i) IDBI BANK ۲ 49.24%<sup>4</sup> ۲ **DBI** trustee **29.84%**<sup>4</sup> **IDBI Trusteeship Services Ltd** ۲ 44.61% ULIC MUTUAL FUND

Associates



48

49.00%

Source: Corporation data; Note: All data as of 31st Dec., 2024; 1 Foreign branches were set up by the Corporation and are not separate legal entities; 2 The Corporation's 99.66% shareholding in Life Insurance Corporation (International) B.S.C. Bahrain was purchased using a combination of shareholders' (94.40%) and policyholders' funds (5.60%); 3 LIC Housing Finance holds a 94.62% stake in LIC HFL Asset Management Company; 4 IDBI Bank holds a 54.70% stake in IDBI Bank Trusteeship Services

**Subsidiaries** 

LIC Pension Fund Ltd.

Stake held (%)

100.00%

100.00%

**99.66%**<sup>2</sup>

100.00%

93.75%

55.00%

Entity

(w))

## India is one of the fastest growing major economy (GDP Growth, Percentage year-on-year)





-10

-15	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023E	2024P	2025P
-India	7.4	8	8.3	7	6.1	4.2	-8	9	7.2	6.7	6.5	6.5
China	7.3	6.9	6.8	6.9	6.7	6	2.3	8.1	3.0	5.2	4.6	4.1
— Japan	0.4	1.2	0.5	2.2	0.3	0.3	-4.8	1.6	1.0	1.9	0.9	0.8
	2.5	3.1	1.7	2.3	3	2.2	-3.5	5.6	1.9	2.5	2.1	1.7
-United Kingdom	2.6	2.4	1.9	1.9	1.3	1.5	-9.9	7.2	4.3	0.5	0.6	1.6
-Brazil	0.5	-3.5	-3.3	1.3	1.3	1.4	-4.1	4.7	3.0	3.1	1.7	1.9
	0.7	-2	0.5	1.8	2.8	2	-3.1	4.5	-1.2	3.0	2.6	1.1
-South Africa	1.8	1.2	0.4	1.4	0.8	0.2	-7	4.6	1.9	0.6	1.0	1.3

Source: CRISIL Research Report for LIC of India and IMF (World Economic Outlook- January 2024 update) .

## Higher income = Higher wealth/education = More demand for Insurance



**Rising incomes = Affordability + Awareness = more Insurance products** 

Source: World Bank data, IRDA. USD 1 = INR 83

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#### Household savings to increase





Source: CRISIL Research Report for LIC of India, RBI Handbook on Statistics on the Indian Economy 2022-23 and Ministry of Statistics and Programme Implementation (MOSPI)

### Share of life insurance in incremental household financial saving





Households are more inclined towards saving and purchasing in long term products, which will likely to increase demand for life insurance in India.

Source: Ministry of Statistics and Programme Implementation (MOSPI)

#### **Preference for Financial savings - Faster growth for Life Insurance**





10-Year(FY 2014 to FY 2023)

Note: All amount pertain to FY 2022-23<sup>1</sup> HH – households; <sup>2</sup> Represent last 10 years CAGR; Source: MOSPI.



#### **Protection gap for different countries**

Source: CRISIL Research Report for LIC of India ('Swiss Re- Closing Asia's Mortality Protection Gap- July 2020, CRISIL Research)

#### Low life insurance penetration and insurance density<sup>2</sup> in India





#### WELL POSITIONED TO RIDE THE GROWTH IN A HIGHLY UNDERINSURED MARKET BOTH IN TERMS OF PENETRATION AND DENSITY

Source: IRDAI Handbook 2022-23, Insurance density is measured as ratio of premium (in US Dollar) to total population.<sup>2</sup>Insurance penetration is measured as ratio of premium to GDP. # Data relates to F.Y. other data relates to calendar year.

#### Indian Insurance Industry by premium and policies breakup - FY 2024





56 Source: Life Council Data for FY 2024. Figures may not add up to total due to rounding.



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### Embedding ESG in our business - building a sustainable future for the communities



#### LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 14 of the 17 SDGs



- ✓ LIC GJF supports projects for the economically weaker sections of the society, aligned with its objectives relief of poverty or distress, education, medical relief any other object of general public utility, across the country.
- ✓ The LIC GJ.F has partnered with the Akshava Patra Foundation (NGO) for funding for Food distribution vehicle for providing food for children and also for kitchen equipment like dough making machine and roti makers for providing food to the under
- ✓ 3,540 medical camps & 4,460 cleaning activities organized in 9MFY25 under the "Swastha Bharat" initiative
- ✓ Impact investing strategy focused on improving access to healthcare and financing healthcare infrastructure
- ✓ LIC GJF has funded for projects providing medical equipments, ambulance, medical vans, construction of hospitals, providing for treatment for cancer patients, heart surgery and cochlear implant surgery.

- ✓ 23.85% women in workforce, 27.84% female agents and 35.91% female policyholders
- Committees at the central, zonal, & divisional levels for prevention of sexual harassment
- ✓ Active contribution towards women welfare projects for women empowerment., special scholarships for girl child by LIC GJF. constructions of class rooms, hostel building, vocational training center, library, setting of infertility clinic, female patient ward, construction of mother and child center, solar power plant in schools, residential school for under privileged girls.

Source: Corporation data, Note: Data as on 31.12.2024 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG – Sustainable Development Goals; PWD – Persons with benchmark disabilities; EW – Economically weaker sections of society

## Embedding ESG in our business - building a sustainable future for the communities



### LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 14 of the 17 SDGs





DECENT WORK AND

- ✓ Support to various other sanitation projects by LIC GJF.
- ✓ Contributions by LIC GJF for renovation of water bodies at Hari Thirtham, Kanyakumari and enabling availability of fresh water for communities. Providing water vending machines for clean drinking water to visitors of Badrinath, Kedarnath, Rishikesh and Haridwar.
- ✓ Contribution towards construction of toilets under 'One Home One Toilet Scheme' in slums of Kolhapur. Funded for 169 toilets in 113 schools across the country, toilet blocks in school.
- Contribution by LIC GJF towards construction of two community toilets at LIC's adopted village of Govindpur in Sonbhadra district of Uttar Pradesh to make the village free from open defecation.
- ✓ Contribution towards construction of E-Toilets at Badri Dham.
- ✓ Contribution towards Clean Ganga fund to rejuvenate river Ganga and its ecosystem.
- ✓ Continuous investments towards skill development of employees and agents
- ✓ Comprehensive in-house infrastructure
- ✓ LIC GJF has funded for skill development training to the underprivileged youth and for the specially abled for providing technical skills for their livelihood generation.



REDUCED INEQUALITIES

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- bridges/railways etc. ✓ Equal opportunities policy in place
  - ✓ Reservations for PWDs, EWS, under-privileged sections of society
  - ✓ Contribution by LIC GJF towards medical and education facilities to tribal communities, relief to communities affected by natural calamities etc.
  - ✓ Contribution by LIC GJF for COVID relief.
- ✓ Contribution by LIC GJF towards Armed Forces Flag Day Fund for welfare of veterans, widows and rehabilitation of exservicemen.

✓ Significant investments made in India towards social infrastructure including power generation, development of roads/

Source: Corporation data Note: Data as on 31.12.2024 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG – Sustainable Development Goals; PWD – Persons with benchmark disabilities; EW – Economically weaker sections of society

### **Embedding ESG in our business - building a sustainable future for** the communities



#### LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 14 of the 17 SDGs

11 SUSTAINABLE CITIES AND COMMUNITIES	✓ Outstanding investments worth INR 14.1bn¹ in renewable energy
	✓ INR 36.7bn invested in the housing sector in India in FY21
⋒₿⋬⊞	✓ Multi-faceted initiatives for upliftment of poor communities.
	Funded for E-toilets at Badrinath Dham for providing sanitation for the pilgrims visiting Badrinath Dham.
12 RESPONSIBLE CONSUMPTION AND PRODUCTION	
	✓ Installation of solar plant at Life Time Animal sanctuary which is shelter home for animal rescue and rehabilitation. Funded for solar power plants at hostel buildings, orphanage, etc.
13 CLIMATE	√7.62 MW rooftop solar capacity installed, resulting in reduction of ~8,698 tons of carbon emissions per annum.
	✓Three Green rated buildings constructed.
(Fred	✓ Contribution by LIC GJF for installation of solar power plant at school hostel building, Vrudhashram, electric
	crematorium, Eeco vehicles and Eeco Ambulance etc.
14 LIFE BELOW WATER	✓ Funded for Clean Ganga project to rejuvenate river Ganga and its ecosystem.
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1C UFE	✓ Proactive identification of relevant environment and ecosystem issues
15 IN LAND	✓ Other initiatives including tree plantation drives, adoption of public gardens for their upkeep etc.
<b>•</b> ~	✓ Contribution towards purchase of Ambulance for transportation and rescue of wild animals in Kanpur Zoo.
<u> </u>	✓ installation of solar power plant for Elephant Conservation and Care Centre at Mathura, Uttar Pradesh and at Life Time Animal
	Sanctuary in Village Gopal Khera, Gurgaon which is shelter home for animal rescue and rehabilitation.
Source: Corporation data	Note: Data as on 31.12.2024 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG – Sustainable Development Goals; PWD – Persons with benchmark disabilities; EW – Economically weaker sections of society <sup>1</sup> as on Dec. 2021

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#### **Committed to ESG initiatives across the organization**





Source: Corporation data



#### **Awards & Accolades**



Source: Corporation data as at 31.12.2024

#### Glossary



New Business APE: The sum annualized first year premiums on regular premium policies, and 10.00% of single premiums, written by the Company during the fiscal year from both retail and group customers.

New Business Premium NBP: Insurance premium that is due in the first policy year of a life insurance contract or a single lump sum payment from the policyholder.

Individual Rated Premium IRP: New business premiums written by the Company under individual products and weighted at the rate of 10.00% for single premiums.

Renewal Premium: Life Insurance Premiums falling due in the years subsequent to the first year of the policy.

Embedded Value EV: Embedded Value is the measure of the consolidated value of shareholders' interest in the covered life insurance business, which is all life insurance business written by the Company since inception and in-force as on the valuation date (including lapsed business which have the potential of getting revived). The Embedded Value of the Company has been determined on the basis of the Indian Embedded Value (IEV) Methodology calculated as per APS 10 set forth by the Institute of Actuaries of India (IAI).

✤Gross Written Premium GWP: The total premium written by the Company before deductions for reinsurance ceded. Value of New Business VoNB: Value of New Business is the present value of expected future earnings from new policies written during a specified period and it reflects the additional value to shareholders expected to be generated through the activity of writing new policies during a specified period.

♦ VoNB Margin: VoNB Margin is the ratio of VoNB to New Business Annualized Premium Equivalent for a specified period and is a measure of the expected profitability of new business.

♦Solvency Ratio: Solvency ratio means ratio of the amount of Available Solvency Margin to the amount of Required Solvency Margin as specified in form-KT-3 of IRDAI Actuarial Report and Abstracts for Life Insurance Business Regulations.



### **Abbreviation**

Term	Description	Term	Description
GWP	Gross Written Premium	Opex	Operating Expenses (excluding commission)
NBP	New Business Premium	CAGR	Compounded Annual Growth Rate
NOP	Number of Policies	GDP	Gross Domestic Product
APE	Annualized Premium Equivalent	INR (Rs.)	Indian Rupees
IRP	Individual Rated Premium	SSS	Salary Saving Scheme
AUM	Assets Under Management	ТАТ	Turn Around Time
Banca	Bancassurance	Traditional Segment	Other than Unit Linked Insurance Plan
ULIP	Unit Linked Insurance Plan	Traditional Channel	Bancassurance + Agency
PAR	Participating	VoNB	Value of New Business
NON PAR	Non-Participating	VoNB Margin	Value of New Business Margin
SDGs	Sustainable Development Goals		

#### **Disclaimer**



Except for the historical information contained herein, statements in this presentation which contain words or phrases such as 'will', 'would', 'indicating', 'expected to' etc., and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements.

These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, our growth and expansion in business, the impact of any acquisitions, technological implementation and changes, the actual growth in demand for insurance products and services, investment income, cash flow projections, our exposure to market risks, policies and actions of regulatory authorities; impact of competition; experience with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the impact of changes in capital solvency or accounting standards, tax and other legislations and regulations in the jurisdictions as well as other risks detailed in the reports filed L.I.C. of India, out holding company. We undertake no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.

The assumptions, estimates and judgments used in the calculations are evaluated internally where applicable and have been externally reviewed. They represent the best estimate based on the Corporation's experience and knowledge of relevant facts and circumstances. While the management believes that such assumptions, estimates and judgments to be reasonable; the actual experience could differ from those assumed whereby the results may be materially different from those shown herein.



# **THANK YOU**

