

Frequently Asked Questions (FAQs)

1	While filling details in the application form (Name, Date of Birth, Caste, Qualification details, etc.), I made a mistake. Can I correct it?	No changes are allowed once the application is finally submitted. Ensure all details are verified carefully before clicking Final Submit. If an error is made, candidate may register afresh before closing date.
2	The payment is failing. What should I do?	Do not refresh or press the back button during payment. If amount is deducted but payment status is not updated, wait for 24-48 hours. Amount will be refunded in due course, if the transactions fails. Candidate may try again to complete payment with same registration number before the closing date.
3	My application status is still showing incomplete even after payment.	Sometimes status takes 24-48 hours to update. If not updated please re-login and check under payment history. If payment failed, candidate need to make the payment again.
4	What is the cut off date for determining eligibility (Qualification, Experience etc.)	The eligibility of candidate with respect to age, educational qualification, and other conditions will be determined as on 01.08.2025, as mentioned in the notification. Candidate must ensure that he/she fulfills all the prescribed eligibility criteteria by this date.
5	How should I fill in my work experience details in the application form?	Candidates are required to enter their latest/recent experience first in the work experience column. After entering the details click on the Add button to enter the previous experiences, if any (second latest, third latest, and so on). Ensure that the dates do not overlap and that all fields are filled correctly before final submission.
6	I am getting an error while filling the exam centre preferences. What should I do?	If the same city is entered for all three preferences, the system will show an error("Duplicate entries not allowed"), candidates are required to select different cities for each preference. Similarly, leaving any preference column blank will also result in an error. Please ensure that all preference fields are filled with different valid options before proceeding.
7	While entering my caste/sub caste name, the system is not accepting numerical value. What should I do?	The application system does not accept numerical digit in the sub-category field. Candidates are advised to enter any numerical parts in words. For example, Instead of "24 Mane Telugu Shetty" please enter " Twenty Four Mane Telugu Shetty".

8	I have completed the application form but did not receive any confirmation mail. How can I check if my application is successful?	Candidate may check their Spam/Junk mail folder in case the confirmation mail has been redirected there. Ensure that the email ID is correct and active. Candidate can also login again in the application portal using his/her registration number and password to verify the status of application. If the payment has been successfully made and the application status shows Completed, the application is valid.
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