

Corporate Grievance Redressal Officers 2026-27

Nature of Grievance	Office	Name & Designation	Tel No. with STD code	Email Id
Policy Services- Conventional policies	Customer Relationship Management, HQ- Mumbai	Shobha Sulochana Executive Director (CRM /PS)	022-22029593	co_complaints@licindia.com
Conventional Newpolicies	New Business and Reinsurance, HQ- Mumbai	Ganesh Kinkar Jena Executive Director (NB & RI)	022-22024597	ed_nb@licindia.com
Pension & Group Schemes / Group Annuity Policies	Pension & Group Schemes, HQ- Mumbai	Puneet Kumar Executive Director (P&G S)	022-22028493	ed_pgs@licindia.com
Agents, Development Officers and Intermediaries	Marketing and Product Development, HQ- Mumbai	Uthup Joseph Executive Director (Mktg./PDEV)	022-22027527	co_agentdocomplaints@licindia.com