

Corporate Grievance Redressal Officers 2025-26

Nature of Grievance	Office	Name & Designation	Tel No. with STD code	Email Id
Policy Services- Conventional Policies	Customer Relationship Management, HQ- Mumbai	Shobha Sulochana Executive Director (CRM-PS)	022- 22029593	co_complaints@licindia.com
Conventional New policies	New Business and Reinsurance, HQ- Mumbai	C V Ramana Executive Director (NB & RI)	022-22024597	ed_nb@licindia.com
Pension & Group Schemes / Group Annuity Policies	Pension & Group Schemes, HQ- Mumbai	Meenu Sarkar Executive Director (P&GS/IT/CRM)	022-22029594	co_pgsgcomplaints@licindia.com
Agents and Development Officers and Intermediaries	Marketing and Product Development, HQ- Mumbai	R Sudhakar Executive Director (Mktg./PDEV)	022- 22027527	co_agentdocomplaints@licindia.com