

Response to Pre-Bid Queries for RFP For Network as a Service, Ref : LIC-CO/IT-DT/NW/RFP/2025-26/02 Dated: 10/10/2025

S. No.	RFP Document Reference(s) (Page Number)	RFP Document Reference(s) (Section)	Clause (in brief) of RFP requiring clarification(S)	Brief details/ Query in reference to the clause	LIC Response
1	1	CAMPUS SWITCH SPECIFICATIONS (8 Port) - 1.6	"The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports."	Request is to change this clause to The should have 8x ports 10/100/1000 BASE-T ports and 2x 1Gig SFP ports. For 8 port switch specs, 24 port has been asked for.	Please refer to the "Revised Technical Specifications"
1	1	CAMPUS SWITCH SPECIFICATIONS (8 Port) - 1.7	The switch should have 128 Gbps of Switching Capacity and 41 Mpps throughput Capacity	Request is to change this clause to The switch should have 20 Gbps of Switching Capacity and 15 Mpps throughput Capacity For 8 port switch specs, 24 port throughput has been asked for and thus it may be a typo	Please refer to the "Revised Technical Specifications"
1	1	CAMPUS SWITCH SPECIFICATIONS (8 Port) - 1.8	It should be possible to stack switches with minimum 50 Gbps stack bandwidth.	Request is to change this clause to It should be possible to stack switches either using Front-plane port for stacking or dedicated stacking port. Front-plane stacking uses regular ports on the front of the switch to create a stack and utilizes readily available, standard Ethernet or fiber optic cables. It also allows for greater flexibility and the ability to stack switches over longer distances, even across different floors or rooms, by using fiber optic cables.	Clause Deleted
4	1	CAMPUS SWITCH SPECIFICATIONS (8 Port) - 1.9	Switch should have provision to add internal redundant power supply for critical sites as and when required	Request is to remove this point. For Branch network Switch – Branch switches are having higher MTBF value and having failure ratio is very less. In most of the cases, branch switches fail due to power fluctuations and because of power fluctuations, it will damage the internal circuit of the switch, so having RPS within the switch will not suffice the requirement. We need to replace the switch if internal circuit got damaged. To maintain SLA for branch switch, Bidders are considering sphere switch to have maintained the SLA defined by LIC. So instead of RPS in switch, LIC should define the SLA and uptime of branch switch and that will be achieved by bidder either using RPS or sphere switch.	Clause Deleted

5	3	CAMPUS SWITCH SPECIFICATIONS (8 Port) - 7.17	<p>The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled.</p>	<p>Request you to please remove this point or make it optional.</p> <p>MACsec operates at Layer 2 (the Data Link layer) and provides no protection for traffic that needs to be routed across different subnets at Layer 3 (the Network layer). As soon as a packet hits a router/SDWAN device, the MACsec encryption is stripped away, leaving the packet unprotected across the wider network.</p> <p>While MACsec encrypts the data payload on the wire, the traffic is in clear text as it is processed inside each switch. This creates a security risk where the unencrypted data can potentially be snooped on or copied.</p> <p>MACsec encryption starts from Edge device (Laptop/Desktop) using their native client. None of the current OS native client support MACsec from edge device.</p> <p>MACsec switch will connect to SDWAN/Router LAN port, so most of the SDWAN/Router OEM is not having MACsec enable on Router/SDWAN device. So having MACsec on branch switch will not provide any value add when most of the native client on LAPTOP/Desktop OS is not supported that.</p> <p>IPsec (L3) or TLS(L4) provide end to end security that protects traffic from its origin to its destination, even across multiple networks and devices. The data remains encrypted as it passes through intermediate routers and switches.</p>	Clause Deleted
6	3	CAMPUS SWITCH SPECIFICATIONS (8 Port) - 9.1	<p>IPv6 logo certification confirming IPv6 readiness wrt feature support and also interop tests established by IPv6 Forum</p>	<p>Request is to remove this clause.</p> <p>MTCTE is having IPv6 as part of the ERs, IPv6 is one of the critical requirements prescribed for almost all telecom equipment.</p> <p>https://cnlabsglobal.com/tec- mtcte/#:~:text=TEC%20Essential%20Requirements,%2C%20PON%2C%20among%20other%20equipment.</p> <p>https://cnlabsglobal.com/pdf/ipv6-standardization-and-compliance- iii/#:~:text=The%20MTCTE%20Scheme%20by%20Govt,Mobile%20Phones%2C%20and%20IoT%20gateways.</p> <p>https://www.graniteriverlabs.com/en-us/market-access-services/country/india/tech mark/#:~:text=The%20certification%20has%20become%20a%20mandated%20process,to%20certify%20telecommunication%20equipments%20entering%20in%20India.</p> <p>https://www.mtcte.tec.gov.in/faq</p>	Please refer to the "Revised Technical Specifications"
7	3	CAMPUS SWITCH SPECIFICATIONS (8 Port) - 9.1	<p>NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software</p>	<p>Request is to remove this point.</p> <p>MTCTE certificate is also having security parameters such as Secure updates, Code signing and Protection of configuration data etc.</p>	Please refer to the "Revised Technical Specifications"

8	3	CAMPUS SWITCH SPECIFICATIONS (8 Port) - 10.3	OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time.	<p>Please let us know if our understanding is correct.</p> <p>Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates.</p>	Yes the understanding is correct
9	5	CAMPUS SWITCH SPECIFICATIONS (24 Port) - 1.8	It should be possible to stack switches with minimum 50 Gbps stack bandwidth.	<p>Request is to change this clause to</p> <p>It should be possible to stack switches either using Front-plane port for stacking or dedicated stacking port.</p> <p>Front-plane stacking uses regular ports on the front of the switch to create a stack and Utilizes readily available, standard Ethernet or fiber optic cables.it also allows for greater flexibility and the ability to stack switches over longer distances, even across different floors or rooms, by using fiber optic cables.</p>	Please refer to the "Revised Technical Specifications"
10	5	CAMPUS SWITCH SPECIFICATIONS (24 Port) - 1.9	Switch should have provision to add internal redundant power supply for critical sites as and when required	<p>Request is to remove this point.</p> <p>For Branch network Switch – Branch switches are having higher MTBF value and having failure ratio is very less.</p> <p>In most of the cases , branch switches fail due to power fluctuation and because of power fluctuations, it will damage the internal circuit of Switch, so having RPS within the switch will not suffice the requirement. We need to replace the switch if internal circuit got damage.</p> <p>To maintain SLA for branch switch, Bidders are considering sphere switch to have maintain the SLA defined by LIC.</p> <p>So instead of RPS in switch, LIC should define the SLA and uptime of branch switch and that will be achieved by bidder either using RPS or sphere switch.</p>	Clause Deleted

11	6	CAMPUS SWITCH SPECIFICATIONS (24 Port) - 7.17	<p>The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled.</p>	<p>Request you to please remove this point or make it optional.</p> <p>MACsec operates at Layer 2 (the Data Link layer) and provides no protection for traffic that needs to be routed across different subnets at Layer 3 (the Network layer). As soon as a packet hits a router/SDWAN device, the MACsec encryption is stripped away, leaving the packet unprotected across the wider network.</p> <p>While MACsec encrypts the data payload on the wire, the traffic is in clear text as it is processed inside each switch. This creates a security risk where the unencrypted data can potentially be snooped on or copied.</p> <p>MACsec encryption starts from Edge device (Laptop/Desktop) using their native client. None of the current OS native client support MACsec from edge device. MACsec switch will connect to SDWAN/Router LAN port, so most of the SDWAN/Router OEM is not having MACsec enable on Router/SDWAN device. So having MACsec on branch switch will not provide any value add when most of the native client on LAPTOP/Desktop OS is not supported that.</p> <p>IPsec (L3) or TLS(L4) provide end to end security that protects traffic from its origin to its destination, even across multiple networks and devices. The data remains encrypted as it passes through intermediate routers and switches.</p>	Clause Deleted
12	7	CAMPUS SWITCH SPECIFICATIONS (24 Port) - 9.1	<p>IPv6 logo certification confirming ipv6 readiness wrt feature support and also interop tests established by ipv6 Forum</p>	<p>Request is to remove this clause.</p> <p>MTCTE is having IPV6 as part of the ERs, IPv6 is one of the critical requirements prescribed for almost all telecom equipment.</p> <p>https://cnlabsglobal.com/tech/mtcte/#:~:text=TEC%20Essential%20Requirements,%2C%20PON%2C%20among%20other%20equipment.</p> <p>https://cnlabsglobal.com/pdf/ipv6-standardization-and-compliance-iii/#:~:text=The%20MTCTE%20Scheme%20by%20Govt,Mobile%20Phones%2C%20and%20IoT%20gateways.</p> <p>https://www.graniteriverlabs.com/en-us/market-access-services/country/india/tech-mark#:~:text=The%20certification%20has%20become%20a%20mandated%20process,to%20certify%20telecommunication%20equipments%20entering%20India.</p> <p>https://www.mtcte.tec.gov.in/faq</p>	Please refer to the "Revised Technical Specifications"
13	7	CAMPUS SWITCH SPECIFICATIONS (24 Port) - 9.1	<p>NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software</p>	<p>Request is to remove this point.</p> <p>MTCTE certificate is also having security parameters such as Secure updates, Code signing and Protection of configuration data etc.</p>	Please refer to the "Revised Technical Specifications"

14	7	CAMPUS SWITCH SPECIFICATIONS (24 Port) - 10.3	OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time.	<p>Please let us know if our understanding is correct.</p> <p>Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates.</p>	Yes the understanding is correct
15	8	CAMPUS SWITCH SPECIFICATIONS (48 Port) - 1.4	The Switch should support 16000 MAC address	<p>Request is to change this clause to</p> <p>The Switch should support 8000 MAC address.</p> <p>For 24 pot switch 8000 MAC address has been asked for.</p>	Please refer to the "Revised Technical Specifications"
16	8	CAMPUS SWITCH SPECIFICATIONS (48 Port) - 1.5	The switch should have minimum 2000 Unicast Routes	<p>Request is to change this clause to</p> <p>The switch should have minimum 512 Unicast Routes</p> <p>For 24 pot switch 512 Unicast Routes has been asked for.</p>	Please refer to the "Revised Technical Specifications"
17	8	CAMPUS SWITCH SPECIFICATIONS (48 Port) - 1.5	1000 Igmp Groups	<p>Request is to change this clause to</p> <p>512 Igmp Groups</p> <p>For 24 pot switch 512 Igmp Groups has been asked for.</p>	Please refer to the "Revised Technical Specifications"
18	8	CAMPUS SWITCH SPECIFICATIONS (48 Port) - 1.5	2000 IPv4 host table (ARP)	<p>Request is to change this clause to</p> <p>1024 IPv4 host table (ARP)</p> <p>For 24 pot switch 1024 IPv4 host table (ARP) has been asked for.</p>	Please refer to the "Revised Technical Specifications"
19	8	CAMPUS SWITCH SPECIFICATIONS (48 Port) - 1.8	It should be possible to stack switches with minimum 50 Gbps stack bandwidth.	<p>Request is to change this clause to</p> <p>It should be possible to stack switches either using Front-plane port for stacking or dedicated stacking port.</p> <p>Front-plane stacking uses regular ports on the front of the switch to create a stack and Utilizes readily available, standard Ethernet or fiber optic cables.it also allows for greater flexibility and the ability to stack switches over longer distances, even across different floors or rooms, by using fiber optic cables.</p>	Clause Deleted
20	8	CAMPUS SWITCH SPECIFICATIONS (48 Port) - 1.9	Switch should have provision to add internal redundant power supply for critical sites as and when required	<p>Request is to remove this point.</p> <p>For Branch network Switch – Branch switches are having higher MTBF value and having failure ratio is very less.</p> <p>In most of the cases , branch switches fail due to power fluctuation and because of power fluctuations, it will damage the internal circuit of Switch, so having RPS within the switch will not suffice the requirement. We need to replace the switch if internal circuit got damage.</p> <p>To maintain SLA for branch switch, Bidders are considering sphere switch to have maintain the SLA defined by LIC.</p> <p>So instead of RPS in switch, LIC should define the SLA and uptime of branch switch and that will be achieved by bidder either using RPS or sphere switch.</p>	Please be guided by the RFP

21	9	CAMPUS SWITCH SPECIFICATIONS (48 Port) - 7.17	<p>The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled.</p>	<p>Request you to please remove this point or make it optional.</p> <p>MACsec operates at Layer 2 (the Data Link layer) and provides no protection for traffic that needs to be routed across different subnets at Layer 3 (the Network layer). As soon as a packet hits a router/SDWAN device, the MACsec encryption is stripped away, leaving the packet unprotected across the wider network.</p> <p>While MACsec encrypts the data payload on the wire, the traffic is in clear text as it is processed inside each switch. This creates a security risk where the unencrypted data can potentially be snooped on or copied.</p> <p>MACsec encryption starts from Edge device (Laptop/Desktop) using their native client. None of the current OS native client support MACsec from edge device.</p> <p>MACsec switch will connect to SDWAN/Router LAN port, so most of the SDWAN/Router OEM is not having MACsec enable on Router/SDWAN device. So having MACsec on branch switch will not provide any value add when most of the native client on LAPTOP/Desktop OS is not supported that.</p> <p>IPsec (L3) or TLS(L4) provide end to end security that protects traffic from its origin to its destination, even across multiple networks and devices. The data remains encrypted as it passes through intermediate routers and switches.</p>	clause deleted
22	10	CAMPUS SWITCH SPECIFICATIONS (48 Port) - 9.1	<p>IPv6 logo certification confirming ipv6 readiness wrt feature support and also interop tests established by ipv6 Forum</p>	<p>Request is to remove this clause.</p> <p>MTCTE is having IPV6 as part of the ERs, IPv6 is one of the critical requirements prescribed for almost all telecom equipment.</p> <p>https://cnlabsglobal.com/tec- mtcte/#:~:text=TEC%20Essential%20Requirements,%2C%20PON%2C%20among%20other%20equipment.</p> <p>https://cnlabsglobal.com/pdf/ipv6-standardization-and-compliance- iii/#:~:text=The%20MTCTE%20Scheme%20by%20Govt,Mobile%20Phones%2C%20and%20IoT%20gateways.</p> <p>https://www.graniteriverlabs.com/en-us/market-access-services/country/india/tech mark/#:~:text=The%20certification%20has%20become%20a%20mandated%20process,to%20certify%20telecommunication%20equipments%20entering%20in%20India.</p> <p>https://www.mtcte.tec.gov.in/faq</p>	Please refer to the "Revised Technical Specifications"
23	10	CAMPUS SWITCH SPECIFICATIONS (48 Port) - 9.1	<p>NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software</p>	<p>Request is to remove this point.</p> <p>MTCTE certificate is also having security parameters such as Secure updates, Code signing and Protection of configuration data etc.</p>	Please refer to the "Revised Technical Specifications"

24	10	CAMPUS SWITCH SPECIFICATIONS (48 Port) - 10.3	OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time.	<p>Please let us know if our understanding is correct.</p> <p>Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates.</p>	Yes the understanding is correct
25	14	Section-B: ELIGIBILITY CRITERIA	The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India.	<p>We would like to bring to your notice the current clause is restrictive for wider OEM & Bidder participation. We request you to amend the clause as, "The Bidder should have executed at least two orders of five crores (30% of the expected RFP value via EMD as per CVC guidelines) each for any OEM, in any of the last five financial years preceding the date of this RFP for any IRDAI/RBI/SEBI regulated entity/Government /PSU organization / TSP / Defense/ Government Departments in India." The same was also amendmed in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.</p>	refer to revised eligibility criteria
26	14	Section-B: ELIGIBILITY CRITERIA	Addition in the MEC as per prevalent Make In India DPIIT & DoT guidelines.	<p>We request you to include the clause in line to the prevalent Make in India guidlines which are not clearly articulated in the current RFP. The same was also accomodated in the earlier RFP CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021.</p> <p>The OEM should be a Class-I Local Supplier as defined in the Order No. P-45021/2/2017-PP(BE-II) dated 16.07.2024 by DPIT(PPD)/MoC/GOI AND</p> <p>The OEM needs to comply with the Minimum Local Content Percentage (%) as defined in Table-A (Page 5 of 12) Order No. 18-10/2017-IP dated 21.10.2024 by DOT/MOC and should submit the OEM form-I as per the prescribed format in the gazette order.</p> <p>(Evaluation Process: LIC of India will evaluate only the technical bids of the Bidders complying with preference to 'Make in India' initiative of Govt. of India.)</p> <p>It is important to note that vide Clause no. 3.1 of the latest DPIIT Policy dated 19th June 2024, it is mandatory to procure Class-I OEMs for notified goods even for services tender since the current RFP states Network as a service. The same was also amendmed in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.</p>	Please refer to revised eligibility criteria and evaluation of bids
27	14	Section-B: ELIGIBILITY CRITERIA	Request for addition in line to RFP clause 30. Notification Criteria - The provisions PPP-MII Orders issued by the Government of India, and modified from time to time shall apply to this RFP.	Inclusion of form-I meeting the mandated minimum local content (60%) as per DPIIT's approved Nodal ministry gazette order dated 21st October 2024. The same was also mandatorily asked in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.	Please refer to revised eligibility criteria and evaluation of bids
28	35	3. Delivery & Installation schedule and Penalty (in case of a delay):	a) Delivery, installation and integration (with the current setup) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order.	<p>We would like to bring to your notice the current geo-political scenarios wherein supply chains are facing challenges in pulling up the raw chipsets used for manufacturing the electronic goods. Even the lead times of foreign OEMs are in the range of 10-12 weeks. Further, the current clause mentioned 56 days inclusive of SITC making is very challenging. In view of the same, we request you to consider minimum 16 weeks from the time of PO for the supplies to be completed and 20 weeks for the SITC completion. The same was also suitably amendmed in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.</p>	Please Refer to the revised "Delivery & Installation schedule "

29	35	3. Delivery & Installation schedule and Penalty (in case of a delay):	d) Delay in delivery, installation and integration beyond 56 days will attract a penalty 0.2 % of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/ integration subject to a maximum of 10% of the total cost of items for that location under the PO.	We request you to amend the clause in line to above, "d) Delay in delivery, installation and integration beyond 20 weeks will attract a penalty 0.2 % of the cost of all the items ordered for that location, per day from the 141th day till the date of installation/ integration subject to a maximum of 5% of the total cost of items for that location under the PO." The same was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.	Please Refer to the revised "Delivery & Installation schedule "
30	35	3. Delivery & Installation schedule and Penalty (in case of a delay):	e) However, equipments/ components not delivered/installed beyond 107 days, from the date of the Purchase order, will be dealt with as follows:-	We request you to amend the clause in line to above, "e) However, equipments/ components not delivered/installed beyond 190 days, from the date of the Purchase order, will be dealt with as follows:-" The same was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.	Please Refer to the revised "Delivery & Installation schedule "
31	65	4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION	Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP. 12 Weeks	The clause is contradictory to the delivery requirement stipulated on page no. 35. We request you to amend this clause as "Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP. - 20 Weeks" inline to our earlier request. The same was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.	Please rever to the revised "Delivery & Installation schedule "
32	65	4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION	However, equipments/ appliances/components not delivered/installed beyond 16 weeks from the time frames stipulated above , will be dealt with as follows:-	We request you to amend the clause as" However, equipments/appliances/components not delivered/installed beyond 27 weeks from the time frames stipulated above , will be dealt with as follows:- The same was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.	Please rever to the revised "Delivery & Installation schedule "
33	65	Section-G: Service Level Agreement (SLA)	Delivery, installation and integration (with the current set up) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. The DOA cases shall be dealt with in the allowed 56 days period from the date of issue of the 0.2% of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/integration subject to a maximum of 10% of the total cost of items for that location under the PO.	We request you to amend the clause as, "Delivery, installation and integration (with the current set up) of the ordered equipments should be completed within 190 days from the date of issue of Purchase order. The DOA cases shall be dealt with in the allowed 190 days period from the date of issue of the - 0.2% of the cost of remaining items ordered for that location, per day from the 190th day till the date of installation/integration subject to a maximum of 5% of the total cost of items for that location under the PO. The same was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.	Please rever to the revised "SLA"
34	72-73	2. Annexure –II: Company profile and other information	The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India.	We would like to bring to your notice the current clause is restrictive for wider OEM & Bidder participation. We request you to amend the clause as, "The Bidder should have executed at least two orders of five crores (30% of the expected RFP value via EMD as per CVC guidelines) each for any OEM, in any of the last five financial years preceding the date of this RFP for any IRDAI/RBI/SEBI regulated entity/Government /PSU organization / TSP / Defense/ Government Departments in India." The same was also amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.	Please refer to revised eligibility criteria
35	93	17. Annexure-XVII: Local Content Declaration	Request for addition in line to RFP clause 30. Notification Criteria - The provisions PPP-MII Orders issued by the Government of India, and modified from time to time shall apply to this RFP.	Inclusion of form-I meeting the mandated minimum local content (60%) as per DPIIT's approved Nodal ministry gazette order dated 21st October 2024. The same was also present in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.	Please refer to revised eligibility criteria and evaluation of bids

36	15	Other Documents Requirements	Proposed OEM should have depots in different metro cities in India to provide replacement units in case of failures.	<p>We would like to bring to your notice that RFP already has multiple SLA penalties and provisions and it is the duty of OEM and bidder to manage the after sales repair, replacement within the purview of the SLA. We request you to remove the said clause. The said clause was not present in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.</p>	Please be guided by the RFP
37	1	CAMPUS SWITCH SPECIFICATIONS (8 Port)	2GB memory and 2GB flash	<p>The requirement is inclined to foreign OEMs and is Not Aligned with TEC Guidelines As per Clause No. 10 of the Nodal Ministry Order dated 21.10.2024 under PPP-MII, it is mandatory to follow TEC GRs for domestic products. The latest TEC LAN Switch GR (TEC/GR/IT/LSW-01/05/MAR 2014 or latest) does not specify any minimum RAM or Flash requirement in Clause No. 9 or elsewhere.</p> <p>Only particular foreign brands Support It This requirement is mostly supported by single particular OEMs. Indian (MII) OEMs usually offer switches with 1 GB RAM and 512 MB Flash, which work well in real deployments.</p> <p>No Impact on Performance We've deployed many switches with lower Flash, and they perform without any issues.</p> <p>Support Make in India Changing this clause will allow MII-compliant OEMs to participate, supporting local products and government initiatives.</p> <p>Allow switches with minimum 1GB RAM and 512 MB Flash, as per TEC GR and actual field experience.</p> <p>Request to amend the clause as "1GB memory and 512 MB flash "</p> <p>The said clause was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.</p>	Please be guided by the RFP
38	1	CAMPUS SWITCH SPECIFICATIONS (8 Port)	1.6 The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports.	<p>It seems to be a typo error and the requirement should be, "The should have 8x ports 10/100/1000 BASE-T ports and 8x 1Gig SFP ports." Also, please clarify on the no. of modules required to be supplied with 8 port switch - 1G SX or LX 10Km with their qty. Kindly confirm.</p>	Please refer to the "Revised Technical Specifications"
39	1	CAMPUS SWITCH SPECIFICATIONS (8 Port)	1.7 The switch should have 128 Gbps of Switching Capacity and 41 Mpps throughput Capacity	<p>It seems to be a typo error and the requirement should be, "The switch should have 24 Gbps of Switching Capacity and 17 Mpps throughput Capacity." Kindly confirm.</p>	Please refer to the "Revised Technical Specifications"
40	1	CAMPUS SWITCH SPECIFICATIONS (8 Port)	The Switch should support Rapid Per-VLAN Spanning Tree (RPVST+) to allow each VLAN to build a separate spanning tree to improve link bandwidth usage.	<p>RPVST+ (Rapid Per-VLAN Spanning Tree Plus) is a Cisco proprietary protocol, which limits interoperability with switches from other OEMs. To ensure vendor neutrality and broader participation, it is recommended to replace RPVST+ with MSTP (Multiple Spanning Tree Protocol), which is an IEEE 802.1s standard. MSTP supports multiple spanning trees over VLANs, offers efficient bandwidth utilization, and ensures compatibility across multi-vendor environments. This change aligns with industry standards and promotes flexibility, scalability, and cost-effective deployment in LIC's network infrastructure. The said requirement was suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.</p>	Please refer to the "Revised Technical Specifications"

41	2	CAMPUS SWITCH SPECIFICATIONS (8 Port)	7.1 The Switch should support integrated hardware based trusted platform module (TPM) for platform integrity. This ensure the boot process started from a trusted combination of switches.	<p>The TPM requirement restricts vendor participation as it's not standard across all switch models. Equivalent security can be achieved through secure boot, firmware signing, and image integrity checks. The clause mentions "trusted combination of switches," which implies inter-switch TPM coordination—a feature not commonly supported or standardized.</p> <p>TPMs are typically device-specific and do not facilitate cross-device trust chains in switching environments. These mechanisms ensure platform integrity without relying on TPM, while also supporting broader compliance with Make in India norms. <u>Request to delete the tender clause.</u></p>	Please be guided by the RFP
42	3	CAMPUS SWITCH SPECIFICATIONS (8 Port)	The switch OEM must have been listed as a Leader or Challenger in the Gartner Magic Quadrant for Enterprise Network Switches in each of the last three years from the RFP date.	<p>We would like to bring to your notice that presence in Gartner's Clause is a restrictive condition. The same has also been notified by DPIIT by OM dated June 20, 2019 clause no. 4 & 5, "It has been noted that many central government agencies are including restrictive and discriminatory conditions against the local supplier in the bid document. It is thereby requested to ensure that their tenders don't include restrictive and discriminatory local suppliers" with further amendment dated 20.12.2022. The same is enclosed for your reference. The same was also amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. We request to remove the clause.</p>	Please refer to the "Revised Technical Specifications"
43	5	CAMPUS SWITCH SPECIFICATIONS (24 Port)	2GB memory and 2GB flash	<p>The requirement is inclined to foreign OEMs and is Not Aligned with TEC Guidelines</p> <p>As per Clause No. 10 of the Nodal Ministry Order dated 21.10.2024 under PPP-MII, it is mandatory to follow TEC GRs for domestic products. The latest TEC LAN Switch GR (TEC/GR/IT/LSW-01/05/MAR 2014 or latest) does not specify any minimum RAM or Flash requirement in Clause No. 9 or elsewhere.</p> <p>Only particular foreign brands Support It</p> <p>This requirement is mostly supported by single particular OEMs. Indian (MII) OEMs usually offer switches with 1 GB RAM and 512 MB Flash, which work well in real deployments.</p> <p>No Impact on Performance</p> <p>We've deployed many switches with lower Flash, and they perform without any issues.</p> <p>Support Make in India</p> <p>Changing this clause will allow MII-compliant OEMs to participate, supporting local products and government initiatives.</p> <p>Allow switches with minimum 1GB RAM and 512 MB Flash, as per TEC GR and actual field experience.</p> <p>Request to amend the clause as "1GB memory and 512 MB flash "</p> <p>The said clause was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.</p>	Please be guided by the RFP
44	5	CAMPUS SWITCH SPECIFICATIONS (24 Port)	1.6 The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports.	We understand the said requirement is a typo error since the 24 port switches are sough with 10G uplinks. We request you to amend the clause as, "The should have 24x ports 10/100/1000 BASE-T ports and 4x 1/10Gig SFP ports.."	Please refer to the "Revised Technical Specifications"
45	5	CAMPUS SWITCH SPECIFICATIONS (24 Port)	1.6 The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports.	Please clarify on the type of modules required with the uplink ports - 10G SR or LR 10Km and how many qty.	Please refer to the "Revised Indicative Commercial"

46	6	CAMPUS SWITCH SPECIFICATIONS (24 Port)	The Switch should support Rapid Per-VLAN Spanning Tree (RPVST+) to allow each VLAN to build a separate spanning tree to improve link bandwidth usage.	RPVST+ (Rapid Per-VLAN Spanning Tree Plus) is a Cisco proprietary protocol, which limits interoperability with switches from other OEMs. To ensure vendor neutrality and broader participation, it is recommended to replace RPVST+ with MSTP (Multiple Spanning Tree Protocol), which is an IEEE 802.1s standard. MSTP supports multiple spanning trees over VLANs, offers efficient bandwidth utilization, and ensures compatibility across multi-vendor environments. This change aligns with industry standards and promotes flexibility, scalability, and cost-effective deployment in LIC's network infrastructure. The said clause was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.	Please refer to the "Revised Technical Specifications"
47	6	CAMPUS SWITCH SPECIFICATIONS (24 Port)	7.1 The Switch should support integrated hardware based trusted platform module (TPM) for platform integrity. This ensure the boot process started from a trusted combination of switches.	The TPM requirement restricts vendor participation as it's not standard across all switch models. Equivalent security can be achieved through secure boot, firmware signing, and image integrity checks. The clause mentions "trusted combination of switches," which implies inter-switch TPM coordination—a feature not commonly supported or standardized. TPMs are typically device-specific and do not facilitate cross-device trust chains in switching environments. These mechanisms ensure platform integrity without relying on TPM, while also supporting broader compliance with Make in India norms. Request to delete the tender clause.	Please be guided by the RFP
48	8	CAMPUS SWITCH SPECIFICATIONS (24 Port)	The switch OEM must have been listed as a Leader or Challenger in the Gartner Magic Quadrant for Enterprise Network Switches in each of the last three years from the RFP date.	We would like to bring to your notice that presence in Gartner's Clause is a restrictive condition. The same has also been notified by DPIIT by OM dated June 20, 2019 clause no. 4 & 5, "It has been noted that many central government agencies are including restrictive and discriminatory conditions against the local supplier in the bid document. It is thereby requested to ensure that their tenders don't include restrictive and discriminatory local suppliers" with further amendment dated 20.12.2022. The same is enclosed for your reference. The same was also amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. We request to remove the clause.	Please refer to the "Revised Technical Specifications"
49	8	CAMPUS SWITCH SPECIFICATIONS (48 Port)	2GB memory and 2GB flash	<p>The requirement is inclined to foreign OEMs and is Not Aligned with TEC Guidelines</p> <p>As per Clause No. 10 of the Nodal Ministry Order dated 21.10.2024 under PPP-MII, it is mandatory to follow TEC GRs for domestic products. The latest TEC LAN Switch GR (TEC/GR/IT/LSW-01/05/MAR 2014 or latest) does not specify any minimum RAM or Flash requirement in Clause No. 9 or elsewhere.</p> <p>Only particular foreign brands Support It</p> <p>This requirement is mostly supported by single particular OEMs. Indian (MII) OEMs usually offer switches with 1 GB RAM and 512 MB Flash, which work well in real deployments.</p> <p>No Impact on Performance</p> <p>We've deployed many switches with lower Flash, and they perform without any issues.</p> <p>Support Make in India</p> <p>Changing this clause will allow MII-compliant OEMs to participate, supporting local products and government initiatives.</p> <p>Allow switches with minimum 1GB RAM and 512 MB Flash, as per TEC GR and actual field experience.</p> <p>Request to amend the clause as "1GB memory and 512 MB flash "</p> <p>The said clause was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed.</p>	Please be guided by the RFP

50	8	CAMPUS SWITCH SPECIFICATIONS (48 Port)	The should have 48x ports 10/100/1000 BASE-T ports and 4x 1G SFP ports.	We understand the said requirement is a typo error since the 48 port switches are sough with 10G uplinks. We request you to amend the clause as, "The should have 48x ports 10/100/1000 BASE-T ports and 4x 1/10Gig SFP ports."	Please refer to the "Revised Technical Specifications"
51	9	CAMPUS SWITCH SPECIFICATIONS (48 Port)	The Switch should support Rapid Per-VLAN Spanning Tree (RPVST+) to allow each VLAN to build a separate spanning tree to improve link bandwidth usage.	RPVST+ (Rapid Per-VLAN Spanning Tree Plus) is a Cisco proprietary protocol, which limits interoperability with switches from other OEMs. To ensure vendor neutrality and broader participation, it is recommended to replace RPVST+ with MSTP (Multiple Spanning Tree Protocol), which is an IEEE 802.1s standard. MSTP supports multiple spanning trees over VLANs, offers efficient bandwidth utilization, and ensures compatibility across multi-vendor environments. This change aligns with industry standards and promotes flexibility, scalability, and cost-effective deployment in LIC's network infrastructure.	Please refer to the "Revised Technical Specifications"
52	9	CAMPUS SWITCH SPECIFICATIONS (48 Port)	7.1 The Switch should support integrated hardware based trusted platform module (TPM) for platform integrity. This ensure the boot process started from a trusted combination of switches.	The TPM requirement restricts vendor participation as it's not standard across all switch models. Equivalent security can be achieved through secure boot, firmware signing, and image integrity checks. The clause mentions "trusted combination of switches," which implies inter-switch TPM coordination—a feature not commonly supported or standardized. TPMs are typically device-specific and do not facilitate cross-device trust chains in switching environments. These mechanisms ensure platform integrity without relying on TPM, while also supporting broader compliance with Make in India norms. Request to delete the tender clause.	Please be guided by the RFP
53	10	CAMPUS SWITCH SPECIFICATIONS (48 Port)	NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software	The requirement for Common Criteria NDPP/NIAP limits participation mainly to few OEMs, excluding Make in India products. In the Indian context, Vulnerability Assessment and Penetration Testing (VAPT) by Govt empanelled agencies provides equivalent assurance on security robustness. VAPT ensures identification and mitigation of vulnerabilities as per the latest cybersecurity standards and is widely accepted across critical infrastructure deployments. Allowing VAPT as an equivalent will ensure fair competition, enable participation of MII-compliant OEMs, and support the Government's Atmanirbhar Bharat initiative. Request to amend the clause as " VAPT/NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software . A copy of the supporting documents shall be furnished	Please refer to the "Revised Technical Specifications"
54	Additional Recommendation	All Swicthes	"The OEM should be the Original Equipment Manufacturer (OEM) having Intellectual Property Rights (IPR) and source code registered in India under their name. The OEM should not rely on Technology Transfer (ToT) from any other OEM or manufacturer for the products offered."	"The OEM should be the Original Equipment Manufacturer (OEM) having Intellectual Property Rights (IPR) and source code registered in India under their name. The OEM should not rely on Technology Transfer (ToT) from any other OEM or manufacturer for the products offered." The inclusion of this clause is crucial for National Security & Data Integrity: Ensures that critical networking equipment is designed and developed with full ownership in India, reducing risks of external dependencies and security vulnerabilities. Promotes indigenous manufacturing and innovation, aligning with government initiatives like "Make in India" and "Atmanirbhar Bharat." Product Reliability & Long-Term Support: Enables better control over firmware, security patches, and future updates, ensuring seamless maintenance and upgrades.	Please be guided by the RFP

55	31	Section-C: INSTRUCTIONS TO BIDDERS 30. Notification Criteria	LIC will award contract to the Successful Bidder who has been determined to qualify to perform the Contract satisfactorily, and whose bid has been determined to be responsive, and is the lowest price bid at the end of online reverse auction. The provisions PPP-MII Orders issued by the Government of India, and modified from time to time shall apply to this RFP.	<p>As per the Public Procurement (Preference to Make in India), Order 2017 and its subsequent revisions, bidders are required to submit a certificate from the Statutory Auditor (or Cost Auditor, in case of companies other than those required to have a Statutory Auditor) certifying the percentage of local content, when the estimated procurement value exceeds ₹10 crore.</p> <p>However, the current RFP does not mention submission of such a certificate as part of the bid.</p> <p>Kindly confirm whether submission of a Statutory Auditor's Certificate for the offered local content will be required at the time of bid submission, in view of the project value being expected to exceed ₹10 crore, to ensure compliance with the DPIIT's Public Procurement (Preference to Make in India) Order, 2017.</p>	Please refer to revised eligibility criteria and evaluation of bids
56	1	CAMPUS SWITCH SPECIFICATIONS (8 Port) 1.5	The switch should have minimum 512 Unicast Routes 512 Igmp Groups 1024 IPv4 host table (ARP)	In the RFP, certain technical specifications listed under the 8-Port Switch category (Pt no- 2 to 5) appear to correspond to the specifications of a 24-Port Switch. We believe this may have been included inadvertently.	Please be guided by the RFP
57	8	CAMPUS SWITCH SPECIFICATIONS (48 Port) 1.9	Switch should have provision to add internal redundant power supply for critical sites as and when required	<p>It is unclear whether the cost of the redundant power supply (RPS) should be factored from day-1 of supply, or if it can be added later at critical sites as needed.</p> <p>Kindly clarify: Whether bidders are required to include the cost of RPS in the initial bid. If RPS is to be added later, how will the additional expenses for RPS be handled or compensated?</p>	Please be guided by the RFP
58	10	CAMPUS SWITCH SPECIFICATIONS (48 Port) 11.1	The switch OEM must have been listed as a Leader or Challenger in the Gartner Magic Quadrant for Enterprise Network Switches in each of the last three years from the RFP date.	<p>Requiring a Gartner Magic Quadrant listing is a restrictive practice and it favors only certain global OEMs. Such a criterion is violation of 'Make in India' policy, as per DPIIT OM No: P-45014/33/2021-BE-II (E-64737).</p> <p><u>We therefore request that this clause be removed from the RFP.</u></p>	Please refer to the "Revised Technical Specifications"
59	14	Section-B: ELIGIBILITY CRITERIA	The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India	<p>It is an Industry practise to have different Bidder+OEM combination for different Bids. Separate clause of OEM experience already exists & will ensure quality OEM will be participating. We have 2 work experience of more than Ten Crores but both will different OEM. This clause is will not allow us to participate despite having proper experience. Kindly remove proposed OEM combination from this clause. We are sure LIC will get this query from fellow industry partners also.</p>	Please refer to revised eligibility criteria
60	31	Section-C: INSTRUCTIONS TO BIDDERS 30. Notification Criteria	LIC will award contract to the Successful Bidder who has been determined to qualify to perform the Contract satisfactorily, and whose bid has been determined to be responsive, and is the lowest price bid at the end of online reverse auction. The provisions PPP-MII Orders issued by the Government of India, and modified from time to time shall apply to this RFP.	<p>Latest & revised MII Order No. P-45021/2/2017-PP (BE-II)-Part(4) Vol.II dated 19.07.2024 (already mentioned in clause 3.20 of the RFP) clause 3a state the following:</p> <p>'In procurement of all goods, services or works in respect of which the Nodal Ministry / Department has communicated that there is sufficient local capacity and local competition, only Class-I local supplier', as defined under the Order, shall be eligible to bid irrespective of purchase value.'</p> <p>clause 3(1) also mandates procurement only from 'Class-I Local Suppliers'. Moreover, as per the latest DoT gazette dated 21.10.2025 Clause 4, telecom products, services and works listed in Table-A have sufficient local capacity and local competition. Switches are identified products in Table-A.</p> <p>Hence we understand that only 'Class-I Local Supplier' is eligible to participate in the RFP.</p>	Please refer to revised eligibility criteria and evaluation of bids

61	31	Section-C: INSTRUCTIONS TO BIDDERS 30. Notification Criteria	LIC will award contract to the Successful Bidder who has been determined to qualify to perform the Contract satisfactorily, and whose bid has been determined to be responsive, and is the lowest price bid at the end of online reverse auction. The provisions PPP-MII Orders issued by the Government of India, and modified from time to time shall apply to this RFP.	<p>As per the Public Procurement (Preference to Make in India), Order 2017 and its subsequent revisions, bidders are required to submit a certificate from the Statutory Auditor (or Cost Auditor, in case of companies other than those required to have a Statutory Auditor) certifying the percentage of local content, when the estimated procurement value exceeds ₹10 crore.</p> <p>However, the current RFP does not mention submission of such a certificate as part of the bid.</p> <p>Kindly confirm whether submission of a Statutory Auditor's Certificate for the offered local content will be required at the time of bid submission, in view of the project value being expected to exceed ₹10 crore, to ensure compliance with the DPIIT's Public Procurement (Preference to Make in India) Order, 2017.</p>	Please refer to revised eligibility criteria and evaluation of bids
62	14	Section-B: ELIGIBILITY CRITERIA	The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India	Kindly remove the proposed OEM clause. We qualify the experience with 2 different OEMs.	Please be guided by the RFP
63				There is no clarity of ownership of Switches during the contract period and after the contract period. Will LIC keep the Switches or handover to SI after contract period?	Switches will be handed over to SI after completion of contract period
64	65	Section-F: Payment Terms	1 Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP. 12 Weeks	Kindly increase delivery timeline to 16 weeks as lot of OEM need this supply	Please refer to the "Revised Payment terms"
65	65	Section-G: Service Level Agreement (SLA) Point- 1	Delivery, installation and integration (with the current set up) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. The DOA cases shall be dealt with in the allowed 56 days period from the date of issue of the	As per Section-F, 12 weeks are given for delivery & installation which comes out to be 84 days. 84 days itself is less for project of such huge order. Kindly change to 98 days.	Please refer to the "Revised Payment terms"
66	66	Section-G: Service Level Agreement (SLA) Point- 12	If structured weekly meetings are not held (by the Service Delivery Manager) with ED(IT)/Secy(IT)/Dy.Secy(IT)/ Asst.Secy.(IT), Network Section, CO, Mumbai.	As per Section-F, 12 weeks are given for delivery & installation which comes out to be 84 days. 84 days itself is less for project of such huge order. Kindly change to 98 days.	Please be guided by the RFP
67	1	CAMPUS SWITCH SPECIFICATIONS (8 Port) 1.5	The switch should have minimum 512 Unicast Routes 512 Igmp Groups 1024 IPv4 host table (ARP)	These specifications correspond to 24 port Switch. Looks like they have been mistakenly mentioned in 8 port. Kindly remove or change the values	Please be guided by the RFP
68	2	CAMPUS SWITCH SPECIFICATIONS (8 Port) 7.1	The Switch should support integrated hardware based trusted platform module (TPM) for platform integrity. This ensure the boot process started from a trusted combination of switches.	SecureBoot is an alternative to the hardware based TPM. Both can achieve the same functionality without performance degradation. Hardware based TPM only available with a few selected foreign OEMs. We will be quoting MII OEM which do not have hardware based TPM. They have Secureboot which is software based. Kindly allow MII OEMs to participate as this is a MII RFP.	Please be guided by the RFP

69	Page-14	Section-B: ELIGIBILITY CRITERIA 1. Minimum Eligibility Criteria (MEC): Sr. No. 5	The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI / RBI / SEBI regulated entity/ Government /PSU organization in India.	We request you to change this clause as below: The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India. Justification: We believe this modification will ensure fair participation while maintaining the desired level of experience and credibility.	Please be guided by the RFP
70	page 35	Delivery & Installation schedule and Penalty (in case of a delay):	Delivery, installation and integration (with the current setup) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order.	The ask for 8 weeks of delivery is not feasible. So we request you to allow 14-15 weeks from the date of PO for delivery, installation and integration.	Please rever to the revised " Delivery & Installation schedule "
71	page 55	Section-E: SCOPE OF WORK 1. General	p) Any device/ equipment/ components/ software supplied under this RFP should not be declared as EOS (End of Sale), EOS (End of support), and EOL (End of life) by the OEM as mentioned above.	Request this be modified as below Any device/ equipment/ components/ software supplied under this RFP should not reach EOS (End of Sale), EOS (End of support), and EOL (End of life) milestones by the OEM as mentioned above.	Please be guided by the RFP
72	page 75	3. Annexure – III: Manufacturer's Authorization Form (MAF)	_____ (OEM) certify that, the equipments being sold would not be declared End of Sale (EoS) timelines in the next 7 Years and that (OEM) shall supply suitable substitute.	Request this be modified since the OEM may declare a product EOL but what matters is the support date which has to be for 7 yrs so , below change is requested _____ (OEM) certify that, the equipments being sold would not reach End of Sale (EoS) timelines in the next 7 Years and that (OEM) shall supply suitable substitute.	Please be guided by the RFP
73	page 44	17. Contract Period	Unless terminated in accordance with the terms and conditions of this RFP, the duration of the Contract Period will be 5 years from date of signing of contract between LIC and the selected Bidder and may be extended for another 2 years based on mutual agreement.	Request LIC to clarify if this contract start date is PO issuance Date or installation completion date?	Contract start date will be the date of Installation/SNR
74	Page 58	Section-E: SCOPE OF WORK 1. General	hh) Create Low Level Design Document: The vendor should prepare a OEM validated Low Level Design document that typically includes (indicative and not exhaustive):	Create Low Level Design Document: The vendor should prepare a OEM/OEM certified Partner validated Low Level Design document that typically includes (indicative and not exhaustive):	Please be guided by the RFP
75	page 59	Section-E: SCOPE OF WORK 1. General	oo) The Bidder shall coordinate with OEM, arrange OEM review all configurations across all locations and provide OEM certification on an annual basis (every year) starting from the commissioning of the solution. OEM review and certification is a mandatory requirement for solution sign-off. All recommendations provided by OEM must be implemented by The Bidder without additional cost.	Request this clause to accomodate OEM certified partners who follow the OEM best practices and provide services The Bidder shall coordinate with OEM/OEM Certified Partners and arrange review for all configurations across all locations and provide OEM certification on an annual basis (every year) starting from the commissioning of the solution. OEM/OEM Certified Partner review and certification is a mandatory requirement for solution sign-off. All recommendations provided by OEM /OEM Certified partner must be implemented by The Bidder without additional cost.	Please be guided by the RFP

76	Page 56	Section-E: SCOPE OF WORK 1. General	p)Any device/ equipment/components/ software supplied under this RFP should not be end of support in the next seven years and should not be end of sale in the next 2 years.	Request LIC to modify this as below since the actual requirement is product support for 7 years irrespective of when the OEM does EOS Any device/ equipment/components/ software supplied under this RFP should not be end of support in the next seven years	Please be guided by the RFP
77	Page 56	Section-E: SCOPE OF WORK 1. General	u) LIC will also have periodic review of technology and may consider an alternate model in consultation with the OEM in case of need. In case a product or part of the product (component) which has been quoted for a certain cost/free of cost, is rendered End-of-Sale (EoS) / End-of-Life or Support (EoL) during the contract period, a substitute of equivalent or higher capacity should be provided at the same cost/free of cost to LIC in place of the original product given in the bidding document submitted by the vendor.	Request this clause to be modified as below to accommodate End of life as the only criteria for milestone since the OEM may announce End of Sale to a product but will support it in all means for the next 5 years aligned to the need of this RFP u) LIC will also have periodic review of technology and may consider an alternate model in consultation with the OEM in case of need. In case a product or part of the product (component) which has been quoted for a certain cost/free of cost, is rendered End-of-Life or Support (EoL) during the contract period, a substitute of equivalent or higher capacity should be provided at the same cost/free of cost to LIC in place of the original product given in the bidding document submitted by the vendor.	Please be guided by the RFP
78	Page 57	Section-E: SCOPE OF WORK 1. General	y) Vendor should maintain adequate functional spares at each of their service- centers so as to meet uptime commitment for each office of LIC. Vendor shall submit location-wise list of such spares to LIC (CO and Zones) at beginning of every Quarter.	Request LIC to clarify or confirm SLA for the RMA , we consider for branch switches it will be Next business Day , is this correct?	Please be guided by the RFP
79	Page 57	Section-E: SCOPE OF WORK 1. General	ff) The vendor has to prepare HLD and LLD in consultation with OEM and LIC for rollout. The design should be OEM certified.	Request this clause to allow OEM Authorised partners to certify design The vendor has to prepare HLD and LLD in consultation with OEM and LIC for rollout. The design should be OEM/OEM certified partner certified.	Please be guided by the RFP
80	Technical Sepcifications Doc	CAMPUS SWITCH SPECIFICATIONS (48 Port)	1.6 The should have 48x ports 10/100/1000 BASE-T ports and 4x 1G SFP ports.	Request LIC to clarify how many SFPs are needed and its form factors whether LR or SR or Copper SFPs needed per Swtich	Please refer to the "Revised Commercial bid". The SFPs should support termination of WAN as well as LAN links
81	Technical Sepcifications Doc	CAMPUS SWITCH SPECIFICATIONS (8 Port)	The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports.	Request LIC to clarify how many SFPs are needed and its form factors whether LR or SR or Copper SFPs needed per Swtich	Please refer to the "Revised Commercial bid".
82	Technical Sepcifications Doc	CAMPUS SWITCH SPECIFICATIONS (24 Port)	The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports.	Request LIC to clarify how many SFPs are needed and its form factors whether LR or SR or Copper SFPs needed per Swtich	Please refer to the "Revised Commercial bid".
83	Technical Sepcifications Doc	CAMPUS SWITCH SPECIFICATIONS (48 Port) #4.11 CAMPUS SWITCH SPECIFICATIONS (24 Port) #4.11 CAMPUS SWITCH SPECIFICATIONS (8 Port) #11.5	Management solution can be appliance or VM based; in case of VM , LIC will provide the VM resources like compute and Hypervisor licenses and any other license needed to ensure solution to run will be Bidders responsibility.	Request LIC to clarify if VMW licenses can be managed for hypervisor needs of the management solution VM	LIC will provide Nutanix VMs only

84	Technical Sepcifications Doc	CAMPUS SWITCH SPECIFICATIONS (8 Port) CAMPUS SWITCH SPECIFICATIONS (24 Port) CAMPUS SWITCH SPECIFICATIONS (48 Port)	1.1 Shall be mounted on space provided by LIC	Request LIC to mention what kind of mounting is needed , desk , wall, rack or rail mount so we can consider appropriate mounting kits?	Please be guided by the RFP
85	Technical Sepcifications Doc	CAMPUS SWITCH SPECIFICATIONS (24 Port)	1.7 The switch should have 128 Gbps of Switching Capacity and 41 Mpps throughput Capacity	Technicallyu to support non blocking line rate , switch with 24 downlink ports in full duplex gives 48 Gbps and 4 puplink ports will give 8 Gbps more s making it only 56 Gbps swtching capacity needs , so below change is requested The switch should have 56 Gbps of Switching Capacity and 41 Mpps throughput Capacity	Please refer to the "Revised Technical Specifications"
86	3	CAMPUS SWITCH SPECIFICATIONS (8 Port) - 10.3	OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time.	Please let us know if our understanding is correct. Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates.	Understanding is correct
87	7	CAMPUS SWITCH SPECIFICATIONS (24 Port) - 10.3	OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time.	Please let us know if our understanding is correct. Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates.	Understanding ic correct
88	10	CAMPUS SWITCH SPECIFICATIONS (48 Port) - 10.3	OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time.	Please let us know if our understanding is correct. Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates.	Understanding is correct
89	61	3. On-site support (Facility management)	Note: No telephone connection will be provided by LIC to the onsite support persons. The on-site L1 and L2 support may also be required to work on Sunday/LIC holidays or beyond office hours on working days, for which an advance notice will be given.	Please clarify if L2 Resource is required to be posted Onsite at LIC . The commercial Bid only mentions L1 Resource - Qty 2 Nos and doesn't mention the cost to be considered for L2 Resource . Request to kindly add line item for cost of L2 resource in the commercial bid if the same need to be provided onsite	Please refer to the "Revised Commercial bid".

90	61	5. Submission of CV, selection of the onsite Engineers by LIC, other conditions:	Following conditions shall be applicable regarding the onsite L1/L2/SDM support: a) Details of the concerned candidates along with his/her Curriculum Vitae (CV) are to be provided to LIC along with the photo-identity and supporting documents (duly verified and attested by vendor) within 5 weeks from the date of issue of purchase order/Letter-of-Intent.	Request LIC to consider minimum 10 weeks for deployment of L2 resource from date of issue of purchase order/letter of intent	Please refer to the "Revised On-site support"
91	65	4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION	Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP - 12 Weeks	Request to kindly consider - Delivery of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP - 10 Weeks and 4 weeks for installation there after - Total 14 weeks	Please refer to the revised "Delivery & Installation schedule "
92	14	Section-B: ELIGIBILITY CRITERIA 1. Minimum Eligibility Criteria (MEC):	The bidder should be a system integrator for networking equipment's and supporting similar technologies (Routers, managed switches etc.) operating since last five financial years preceding the date of this RFP. Such System integrators should have back-to-back support with the respective OEM and should not be a mere reseller.	As per industry practice, system integrators participate reseller of the proposed OEM duly authorized by virtue of MAF. Hence, we request you to kindly remove "and should not be a mere reseller". However, bidder should submit a self-declaration confirming they have back-to-back support with the respective OEM.	Please be guided by the RFP
93	14	Section-B: ELIGIBILITY CRITERIA 1. Minimum Eligibility Criteria (MEC):	The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India.	As per our understanding, if multiple equipment were deployed against a PO including the Switches, Router, etc. the total PO value will be considered for evaluation purpose. Kindly confirm. We request you to kindly amend this clause for wider participation as: The Bidder should have executed at least two orders of Eight crores each for the proposed OEM, in any of the last five financial years (April 2020 - March 2025) preceding the date of this RFP for IRDAI /RBI /SEBI regulated entity/ Government /PSU organization in India.	Please refer to the "Revised MEC"
94	14	5	The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India.	Request to amend as 'The Bidder should have executed at least two orders of Ten crores each OR four orders of five crores each OR 6 orders of 3 crores for proposed OEM or similar products, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India'.	Please refer to the "Revised MEC"
95	15	7	The proposed OEM switches should have been installed in at least 1000 locations in one PSU/Bank/ enterprise private customers in India in the last five financial years preceding the date of this RFP.	Request to amend as 'At least 1000 switches of the proposed OEM switches should have been installed in one PSU/Bank/ enterprise private customers in India in the last five financial years preceding the date of this RFP'.	Please be guided by the RFP
96	CAMPUS SWITCH SPECIFICATIONS (8 Port)	1.2	The switch should have dedicated Console Port	Request to amend as "The switch should have dedicated Console Port and OOB Port"	Please be guided by the RFP
97	CAMPUS SWITCH SPECIFICATIONS (8 Port)	6.4	The Switch should support MVRP to allow automatic learning and dynamic assignment of VLANs	Request to amend as "The Switch should support MVRP or equivalent VLAN registration protocol to allow automatic learning and dynamic assignment of VLANs."	Please refer to the "Revised Technical Specifications"

98	CAMPUS SWITCH SPECIFICATIO NS (8 Port)	8.4	The Switch should support Concurrent IEEE 802.1X, Web, and MAC authentication schemes per switch port accepts up to 32 sessions of IEEE 802.1X, Web, and MAC authentications	Request to amend as "The Switch should support Concurrent IEEE 802.1X, Web, and MAC authentication schemes per switch port accepts up to 24 sessions of IEEE 802.1X, Web, and MAC authentications"	Please be guided by the RFP
99	CAMPUS SWITCH SPECIFICATIO NS (24 Port)	1.2	The switch should have dedicated Console Port	Request to amend as "The switch should have dedicated Console Port and OOB Port"	Please be guided by the RFP
100	CAMPUS SWITCH SPECIFICATIO NS (24 Port)	1.5	The switch should have minimum 512 Unicast Routes 512 Igmp Groups 1024 IPv4 host table (ARP)	Request to amend as "The switch should have minimum 256 Unicast Routes 512 Igmp Groups 256 IPv4 host table (ARP)"	Please be guided by the RFP
101	CAMPUS SWITCH SPECIFICATIO NS (24 Port)	6.4	The Switch should support MVRP to allow automatic learning and dynamic assignment of VLANs	Request to amend as "The Switch should support MVRP or equivalent VLAN registration protocol to allow automatic learning and dynamic assignment of VLANs."	Please refer to the "Revised Technical Specifications"
102	CAMPUS SWITCH SPECIFICATIO NS (24 Port)	8.4	The Switch should support Concurrent IEEE 802.1X, Web, and MAC authentication schemes per switch port accepts up to 32 sessions of IEEE 802.1X, Web, and MAC authentications	Request to amend as "The Switch should support Concurrent IEEE 802.1X, Web, and MAC authentication schemes per switch port accepts up to 24 sessions of IEEE 802.1X, Web, and MAC authentications"	Please be guided by the RFP
103	CAMPUS SWITCH SPECIFICATIO NS (48 Port)	1.2	The switch should have dedicated Console Port	Request to amend as "The switch should have dedicated Console Port and OOB Port"	Please be guided by the RFP
104	CAMPUS SWITCH SPECIFICATIO NS (48 Port)	6.4	The Switch should support MVRP to allow automatic learning and dynamic assignment of VLANs	Request to amend as "The Switch should support MVRP or equivalent VLAN registration protocol to allow automatic learning and dynamic assignment of VLANs."	Please refer to the "Revised Technical Specifications"
105	CAMPUS SWITCH SPECIFICATIO NS (48 Port)	8.4	The Switch should support Concurrent IEEE 802.1X, Web, and MAC authentication schemes per switch port accepts up to 32 sessions of IEEE 802.1X, Web, and MAC authentications	Request to amend as "The Switch should support Concurrent IEEE 802.1X, Web, and MAC authentication schemes per switch port accepts up to 24 sessions of IEEE 802.1X, Web, and MAC authentications"	Please be guided by the RFP
106	To be added			Request to add "Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted."	Please refer to revised eligibility criteria and evaluation of bids

107	Page 56	Section-E: SCOPE OF WORK 1. General	<p>u) LIC will also have periodic review of technology and may consider an alternate model in consultation with the OEM in case of need. In case a product or part of the product (component) which has been quoted for a certain cost/free of cost, is rendered End-of-Sale (EoS) / End-of-Life or Support (EoL) during the contract period, a substitute of equivalent or higher capacity should be provided at the same cost/free of cost to LIC in place of the original product given in the bidding document submitted by the vendor.</p>	<p>Request this clause to be modified as below to accommodate End of life as the only criteria for milestone since the OEM may announce End of Sale to a product but will support it in all means for the next 5 years aligned to the need of this RFP</p> <p>u) LIC will also have periodic review of technology and may consider an alternate model in consultation with the OEM in case of need. In case a product or part of the product (component) which has been quoted for a certain cost/free of cost, is rendered End-of-Life or Support (EoL) during the contract period, a substitute of equivalent or higher capacity should be provided at the same cost/free of cost to LIC in place of the original product given in the bidding document submitted by the vendor.</p>	Please be guided by the RFP
108	Technical Sepcifications Doc	CAMPUS SWITCH SPECIFICATIONS (48 Port) #4.11 CAMPUS SWITCH SPECIFICATIONS (24 Port) #4.11 CAMPUS SWITCH SPECIFICATIONS (8 Port) #11.5	Management solution can be appliance or VM based; in case of VM , LIC will provide the VM resources like compute and Hypervisor licenses and any other license needed to ensure solution to run will be Bidders responsibility.	Request LIC to clarify if VMW licenses can be managed for hypervisor needs of the management solution VM	LIC will provide Nutanix VMs only
109	Technical Sepcifications Doc	CAMPUS SWITCH SPECIFICATIONS (8 Port) CAMPUS SWITCH SPECIFICATIONS (24 Port) CAMPUS SWITCH SPECIFICATIONS (48 Port)	1.1 Shall be mounted on space provided by LIC	Request LIC to mention what kind of mounting is needed , desk , wall, rack or rail mount so we can consider appropriate mounting kits?	Please be guided by the RFP
110	39	9	<p>Except in cases of criminal negligence or willful misconduct and in case of infringement of intellectual property rights, patent, trademark, copy right or industrial design rights arising from use of the Solution or any part thereof in any of the services supplied by the vendor and used/consumed by LIC, vendor shall not be liable to LIC, whether in contract, tort or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of supplier/vendor to pay liquidated damages to the Corporation and the aggregate vendor shall not be liable to LIC whether under the Contract, in tort or otherwise, shall not exceed the total Contract price with LIC under this Contract provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.</p>	<p>There seems to be a typo error. Clause can be re-worded as follows:-</p> <p>Except in cases of criminal negligence or willful misconduct and in case of infringement of intellectual property rights, patent, trademark, copy right or industrial design rights arising from use of the Solution or any part thereof in any of the services supplied by the vendor and used/consumed by LIC both parties shall not be liable, whether in contract, tort or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of supplier/vendor to pay liquidated damages to the Corporation and the aggregate liability of the Vendor whether under the Contract, in tort or otherwise, shall not exceed the total Contract price with LIC under this Contract provided that this limitation shall not apply to the cost of repairing or replacing defective equipment</p>	Please be guided by the RFP

111	8	Section A: Introduction	<p>Date of Acceptance the system shall be deemed to have been accepted by LIC, subsequent to its commissioning, when all the activities as defined in the scope of work related to the acceptance of system have been successfully executed and completed and a certificate from LIC is obtained by the Vendor. The date of acceptance of system will be the one stated in the Certificate issued in writing from LIC and duly signed by an authorized official of LIC.</p>	<p>Date of Acceptance: Date of Acceptance the system shall be deemed to have been accepted by LIC, subsequent to its commissioning, when all the activities as defined in the scope of work related to the acceptance of system have been successfully executed and completed and a certificate from LIC is obtained by the Vendor. The date of acceptance of system will be the one stated in the Certificate issued in writing from LIC and duly signed by an authorized official of LIC within thirty (30) days of delivery.</p>	Please be guided by the RFP
112	35	<p>Section D: Terms & Conditions</p> <p>3. Delivery & Installation schedule and Penalty (in case of a delay):</p>	<p>d) Delay in delivery, installation and integration beyond 56 days will attract a penalty 0.2 % of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/integration subject to a maximum of 10% of the total cost of items for that location under the PO.</p>	<p>d) Delay in delivery, installation and integration beyond 56 days will attract a penalty 0.2 % of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/integration subject to a maximum of 5% of the value of delayed or undelivered services. total cost of items for that location under the PO.</p>	Please be guided by the RFP
113	35	<p>Section D: Terms & Conditions</p> <p>3. Delivery & Installation schedule and Penalty (in case of a delay):</p>	<p>e) However, equipments/components not delivered/installed beyond 107 days, from the date of the Purchase order, will be dealt with as follows:-</p> <ul style="list-style-type: none"> i. LIC may cancel the purchase order placed which will be conveyed to the vendor in writing. ii. The penalty clause as mentioned in point no.-(d) above will be applicable. iii. Deductions of penalty will be made from any amount payable to the vendor by LIC. iv. Any other amounts that may become recoverable from the vendor will be recovered from any available Bank Guarantee(s)/ Performance Bank Guarantees under this bid. v. Recovery of further amounts over and above the available Bank Guarantee(s) etc. will be subject to adjudication at Mumbai. vi. Termination of contract and black listing. 	<p>e) However, equipments/components not delivered/installed beyond 107 days, from the date of the Purchase order, will be dealt with as follows:-</p> <ul style="list-style-type: none"> i. LIC may cancel the purchase order placed which will be conveyed to the vendor in writing. ii. The penalty clause as mentioned in point no.-(d) above will be applicable. iii. Deductions of penalty will be made from any amount payable to the vendor by LIC. iv. Any other amounts that may become recoverable from the vendor will be recovered from any available Bank Guarantee(s)/Performance Bank Guarantees under this bid. vi. Termination of contract 	Please be guided by the RFP
114	35	<p>Section D: Terms & Conditions</p> <p>3. Delivery & Installation schedule and Penalty (in case of a delay):</p>	<p>f) In case of cancellation of orders due to delay in deliveries/installations or deficiency in services etc., besides the penalty being charged ,the vendor may also be blacklisted by Life Insurance Corporation of India & may not be allowed to participate in any tenders for a period to be decided by LIC. Also, a lump sum amount as deemed fit by LIC (within the limits of PBG) will be imposed as penalty on the vendor to make good of losses suffered by LIC in terms of business loss and for making alternate arrangements.</p>	<p>f) A lump sum amount pertaining to value of delayed or undelivered services (within the limits of PBG) will be imposed as penalty on the vendor.</p>	Please be guided by the RFP

115	35-36	Section D: Terms & Conditions 4. Site not ready (SNR) cases:	<p>e) In case of SNR, payments to the vendor will not be withheld for want of installation certificate. However, the vendor has to submit an undertaking that as and when the site is ready, the said equipments will be installed by the vendor within 14 days of being intimated that the site is ready. If installation is not done within the stipulated time-frame of 14 days, penalty of 0.3% of the total cost of the item(s) per day will be applicable from the 15th day onwards, subject to a maximum of 10% of the cost of that item(s)</p>	<p>e) In case of SNR, payments to the vendor will not be withheld for want of installation certificate. However, the vendor has to submit an undertaking that as and when the site is ready, the said equipments will be installed by the vendor within 14 days of being intimated that the site is ready. If installation is not done within the stipulated time-frame of 14 days, penalty of 0.3% of the total cost of the item(s) per day will be applicable from the 15th day onwards, subject to a maximum of 5% of the value of delayed or undelivered services.</p>	Please be guided by the RFP
116	36	5. Installation of the equipments: B) Other / General Terms and Conditions:	<p>2. Non-Disclosure Agreement (NDA): During the contract period, the Personnel of vendor will have access to confidential information of LIC of India such as IP addresses, configurations, network security design, architecture, etc. The vendor or its Personnel shall not disclose at any point of time to any other person/ third party the information so received and use the same degree of care to maintain the confidentiality of the information as if the information is their own. Also the vendor may use the information only for serving LIC's interest and restrict disclosure of information solely to those employees of vendor having a need to know such information in order to accomplish the purpose stated above, advise each such employee, before he or she receives access to information, of the obligation of vendor under this agreement and require such employees to maintain these obligations. The successful bidder has to sign NDA as per Annexure-VI. Violation of NDA will lead to legal action, forfeiture of PBG and blacklisting.</p>	<p>2. Non-Disclosure Agreement (NDA): During the contract period, the Personnel of vendor will have access to confidential information of LIC of India such as IP addresses, configurations, network security design, architecture, etc. The vendor or its Personnel shall not disclose at any point of time to any other person/ third party the information so received and use the same degree of care to maintain the confidentiality of the information as if the information is their own. Also the vendor may use the information only for serving LIC's interest and restrict disclosure of information solely to those employees of vendor having a need to know such information in order to accomplish the purpose stated above, advise each such employee, before he or she receives access to information, of the obligation of vendor under this agreement and require such employees to maintain these obligations. The successful bidder has to sign NDA as per Annexure-VI. Violation of NDA will lead to legal action</p>	Please be guided by the RFP
117	39	8. Force Majeure Condition or Unforeseen events:	<p>b) In case a Force Majeure situation arises, the Vendor shall immediately notify LIC of India in writing of such conditions and the cause thereof within two calendar days and prove that such is beyond the control and affect the implementation of the agreement. The Vendor will make all reasonable efforts to minimize the effects of such circumstances on the performance of the contract.</p>	<p>b) In case a Force Majeure situation arises, the Vendor shall without undue delay notify LIC of India in writing of such conditions and the cause thereof and prove that such is beyond the control and affect the implementation of the agreement. The Vendor will make all reasonable efforts to minimize the effects of such circumstances on the performance of the contract.</p>	Please be guided by the RFP

118	39-40	9. Limitation of liability:	<p>Except in cases of criminal negligence or willful misconduct and in case of infringement of intellectual property rights, patent, trademark, copy right or industrial design rights arising from use of the Solution or any part thereof in any of the services supplied by the vendor and used/consumed by LIC, vendor shall not be liable to LIC, whether in contract, tort or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of supplier/vendor to pay liquidated damages to the Corporation and the aggregate vendor shall not be liable to LIC whether under the Contract, in tort or otherwise, shall not exceed the total Contract price with LIC under this Contract provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.</p>	<p>1. Except in cases of gross negligence or willful misconduct and in case of third party claims for infringement of intellectual property rights, patent, trademark, copy right or industrial Design rights arising from use of the Solution or any part thereof in any of the services supplied by the vendor and used/consumed by LIC the total aggregate liability of both the parties whether under the Contract, in tort or otherwise, shall not exceed the total amount paid to Vendor by LIC during twelve (12) months under that applicable work immediately preceding the claim that gives rise to such liability (as of the date the liability arose).</p> <p>2. Both parties shall not be liable, whether in contract, tort or otherwise, for any special, indirect, incidental or consequential loss or damage, loss of use, loss of production or loss of profits or interest costs, exemplary, punitive damages even if such party has been advised of the possibility of such damages.</p> <p>3. The Vendor shall be excused and not be liable or responsible for any delay or failure to perform the Services or failure of the Services or a Deliverable under the Contract to the extent that such delay or failure has arisen as a result of any delay or failure by the LIC or its employees or agents or third party service providers to perform any of its duties and obligations as set out in the Contract and the applicable Statement of Work. In the event that the Vendor is delayed or prevented from performing its obligations due to such failure or delay on the part of or on behalf of the LIC, the Vendor shall be allowed an additional period of time to perform its obligations and unless otherwise agreed the additional period shall be equal to the amount of time for which vendor is delayed or prevented from performing its obligations due to such failure or delay on the part of or on behalf of the LIC. Such failures or delays shall be brought to the notice the LIC and subject to mutual agreement with the LIC, the Vendor shall take such actions as may be necessary to correct or remedy the failures or delays. The Vendor shall be</p>	Please be guided by the RFP
119	40	10. Confidentiality		<p>This confidentiality restrictions shall be for the term of the resultant contract and for a period of two years thereafter. This restriction does not limit the right to use information contained in the data if:</p> <ul style="list-style-type: none"> a. is obtained from another source without restriction; b. is in the possession of, or was known to, the receiving party prior to its receipt, without an obligation to maintain confidentiality; c. becomes generally known to the public without violation of this Proposal; d. is independently developed by the receiving party without the use of confidential Information and without the participation of individuals who have had access to confidential information; e. is required to be provided under any law, or process of law duly executed. <p>The provisions of this clause shall mutatis mutandis apply to confidential information shared by the Vendor.</p>	Please be guided by the RFP

120	40	11. Copyright Violation and Patent Rights:	<p>The bidder shall undertake to indemnify LIC in respect of all claims arising out of violation of any Patents or Copyrights, Intellectual Property Rights, losses attributable to the Vendor's negligence or willful default in performance or nonperformance under the contract for all software supplied by the successful bidder Intellectual Property Rights, losses attributable to the Vendor's negligence or willful default in performance or non-performance under the contract. The vendor shall indemnify LIC against all third party claims of infringement of patent, trademark or industrial design rights arising from use of the software packages. The Vendor should have back to back agreement with OEM to safeguard the Corporation's interest with regards to IPR. Vendor will defend such claim at its own expense and will pay any costs or damages that may be finally awarded against LIC.</p>	<p>The Bidder shall undertake to indemnify LIC in respect of all third party claims arising out of infringement of any Patents or Copyrights Intellectual Property Rights, losses attributable to the Vendor's gross negligence resulting from any death or injury to any person or property of LIC in the course of discharging their obligations under the Contract.</p> <p>A party shall not be entitled to seek any indemnification from the other party unless such party provides the other party with (i) prompt written notice of any claim, demand or action for which such party is seeking or may seek indemnification hereunder and gives the indemnifying party the right to have sole control over the defense and settlement negotiations; (ii) does not make any statement or admission in relation to such claim which may prejudicially affect the chances of settlement or defense of such claim; (iii) reasonably cooperate with the indemnifying party in assisting the defense of the claim and in the negotiations or settlements of any such claim, demand or action by providing all assistance and information to perform the above obligations; and (iv) allow the other party, at its own expense, exclusively defend such litigation, negotiations and settlements with counsel of its own choosing. The indemnifying party shall not have the right to settle any claim if such settlement contains a stipulation to, or an admission or acknowledgement of, any wrongdoing (whether in tort or otherwise) on the part of the indemnified party.</p>	Please be guided by the RFP
121	40	12. Fraud and Corrupt Practices:	<p>The bidder/vendor, their employees, agents, advisors and representatives shall observe the highest standard of ethics at all times (pre and post the RFP process). Notwithstanding anything to the contrary contained in this RFP, LIC shall reject a Bid or terminate the contract without being liable in any manner whatsoever to the bidder/vendor, if it determines that the bidder/vendor has, directly or indirectly or through an agent, engaged in corrupt / fraudulent / coercive / undesirable / restrictive practice (collectively the "Prohibited Practices") at any time. In such an event, LIC shall, without prejudice to its any other rights or remedies, forfeit in part or full the EMD / PBG, as the case may be for, inter alia, time, cost and effort of LIC, with regard to the RFP, including consideration and evaluation of such Bids and such Bidder/Vendor may not be allowed to participate in any RFP issued by LIC during a period of 3 years from the date of such finding if bidder/vendor is found by LIC to have directly or through an agent, engaged or indulged in corrupt / fraudulent / coercive / undesirable / restrictive practice as the case may be.</p>	<p>The bidder/vendor, their employees, agents, advisors and representatives shall observe the highest standard of ethics at all times (pre and post the RFP process). Notwithstanding anything to the contrary contained in this RFP, LIC shall reject a Bid or terminate the contract without being liable in any manner whatsoever to the bidder/vendor, if it determines that the bidder/vendor has, directly or indirectly or through an agent, engaged in corrupt / fraudulent / coercive / undesirable / restrictive practice (collectively the "Prohibited Practices") at any time. In such an event, LIC shall, without prejudice to its any other rights or remedies, forfeit in part or full the EMD / PBG, as the case may be for, inter alia, time, cost and effort of LIC, with regard to the RFP, if bidder/vendor is found by LIC to have directly or through an agent, engaged or indulged in corrupt / fraudulent / coercive / undesirable / restrictive practice, as the case may be.</p>	Please be guided by the RFP

122	42	15. Indemnity:	<p>1) Subject to Clause 2 below, Vendor will undertake to indemnify LIC from and against all Losses on account of bodily injury, death or damage to tangible personal property of any person, corporation or other entity (including LIC) attributable to the Vendor's negligence or willful default in performance or nonperformance under the contract. If LIC promptly notifies Vendor in writing of a third party claim against LIC that any Service provided by the Vendor infringes a copyright, Patent or trade secret of any third party, the Vendor will defend such claim at its own expense and will pay any costs or damages that may be finally awarded against LIC. Vendor will not indemnify LIC, however, if the claim of infringement is caused by:</p> <ul style="list-style-type: none"> a) LIC's misuse or modification of the Service; b) LIC's failure to use corrections or enhancements made available by the Vendor; c) LIC's use of the Service in combination with any product or information not owned or developed by the Vendor; d) LIC's distribution, marketing or use of the Service for the benefit of third parties; or <p>(1) Subject to Clause (2) below, Vendor will undertake to indemnify LIC from and against third party claims for all Losses on account of bodily injury, death or damage to tangible personal property arising in favour of any person, attributable to the Vendor's gross negligence or willful misconduct in performance or non-performance under the contract. If LIC promptly notifies Vendor in writing of a third party claim against LIC that any Service provided by the Vendor infringes a copyright, Indian Patents or trade secret of any third party, the Vendor will defend such claim at its own expense and will pay any costs or damages that may be finally awarded against LIC. Vendor shall not indemnify LIC, however, if the claim of infringement is caused by:</p> <ul style="list-style-type: none"> i. LIC's misuse or modification of the Service; ii. LIC's failure to use corrections or enhancements made available by the Vendor; iii. LIC's use of the Service in combination with any product or information not owned or developed by the Vendor; iv. LIC's distribution, marketing or use of the Service for the benefit of third parties; or v. Information, direction, specification or materials provided by LIC or any third party contracted to it. <p>vi. use of a superseded release of some or all of the Deliverables or LIC's failure to use any modification of the Deliverable furnished under this Agreement including, but not limited to, corrections, fixes, or enhancements made available by the Vendor.</p> <p>If any Service is or is likely to be held to be infringing, Vendor will at its expense and option either:</p> <ul style="list-style-type: none"> • Procure the right for LIC to continue using it; • Replace it with a non-infringing equivalent; or 	Please be guided by the RFP	
123	43	16. Rights reserved by LIC:	<p>a) If at any future point of time, it is found that the bidder had made a statement which is factually incorrect, LIC reserves the right to debar the Bidder from participating in future RFPs floated for a period decided by LIC and take any other action as may be deemed necessary including the invocation of BG in part or full.</p>	<p style="text-align: center;">(a) to be deleted</p>	Please be guided by the RFP
124	45	19. Warranties	<p>The Vendor will have to represent and warrant that:</p> <ul style="list-style-type: none"> a) It has the right to enter into the Contract resulting from this RFP; b) It has all rights, title, licenses, interests and property necessary to lawfully perform the Services; c) Its Personnel, including its Specified Personnel, have the necessary experience, skill, knowledge and competence to perform the Services; d) The Services will be complete, accurate as per mutually agreed specifications and free from material faults; and e) It will not, nor will it suffer or permit any third party under its direction or control to negligently introduce into LIC's systems or any Deliverables any Harmful Code. <p>EXCEPT AS SET FORTH IN THIS SECTION, VENDOR MAKES NO WARRANTIES TO LIC, EXPRESS OR IMPLIED, WITH RESPECT TO ANY SERVICES OR DELIVERABLES PROVIDED HEREUNDER OR UNDER ANY STATEMENT OF WORK, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL SUCH OTHER WARRANTIES ARE HEREBY DISCLAIMED BY THE VENDOR.</p>		Please be guided by the RFP

125	47	28. Intellectual Property Rights	<p>28.1 Third Party Material The successful bidder must have ownership or obtain all necessary copyright and other Intellectual Property Right permissions before making any Third Party Material available as Auxiliary Material for the purpose of performance of services under this RFP and resulting contract.</p>	<p>28.1 Third Party Material The successful bidder must have ownership or obtain all necessary copyright and other Intellectual Property Right permissions before making any Third Party Material available as Auxiliary Material for the purpose of performance of services under this RFP and resulting contract. All the Intellectual Property Rights (IPR) in the third party software used in providing services including those forming part of or incorporated into the deliverables shall remain with the respective third party owners/ Vendor's licensor and LIC shall have user rights in accordance with end user license agreement (EULA) as applicable to use of such software.</p>	Please be guided by the RFP
126	47	28. Intellectual Property Rights	<p>28.2 LIC ownership of Intellectual Property Rights in Contract Material All Intellectual Property Rights in the Contract Material shall vest in LIC; to the extent that LIC needs to use any of the Auxiliary Material provided by the Vendor to receive the full benefit of the Services (including the Contract Material), the Vendor grants to, or must obtain for, a world-wide, royalty free, perpetual, non-exclusive license to use, reproduce, adapt, modify and communicate that Auxiliary Material.</p>	<p>28.2 LIC ownership of Intellectual Property Rights in Contract Material a) All Intellectual Property Rights in the Contract Material shall vest in LIC subject to 28.1, subclause d and e; b) to the extent that LIC needs to use any of the Auxiliary Material provided by the Vendor to receive the full benefit of the Services (including the Contract Material), the Vendor grants to, or must obtain for, a world-wide, royalty free, perpetual, non-exclusive license to use, reproduce, adapt, modify and communicate that Auxiliary Material provided all the payments due to the Vendor for the Deliverables rendered under this Agreement have already been paid by the LIC to the Vendor. c) Upon LIC's written request and expense, Vendor shall execute and deliver to LIC all instruments and other documents, and shall take, at LIC's costs, such other reasonable actions as may be necessary or reasonably requested by LIC and as may be necessary to give effect to the LIC's proprietary rights in such Deliverables. d) Vendor's Proprietary Software and Pre-Existing IP: LIC acknowledges and agrees that this is a professional services agreement, and this agreement is not intended to be used for licensing of any Vendor's proprietary software or tools. If Vendor and LIC mutually agree that the Vendor provides to LIC any proprietary software or tools of Vendor or of a third party, the parties shall negotiate and set forth the applicable terms and conditions in a separate license agreement and the provisions of this Section shall not apply to any deliverables related to customization or implementation of any such proprietary software or products of Vendor or of a third party. Further, LIC acknowledges that in performing Services under this Agreement Vendor may use Vendor's proprietary materials including without limitation any software (or any part or component thereof), tools, methodology, processes, ideas, know-how and technology that are or were developed or owned by Vendor prior to or independent of the Services performed hereunder or any</p>	Please be guided by the RFP
127	47	28. Intellectual Property Rights 28.4 Liability of the successful bidder	<p>The successful bidder shall be responsible for all due permissions, authorizations And consents from any third party licensors of software provided by the bidder for this project.</p> <p>The liability of the successful bidder, regardless of the nature of the action giving rise to such liability and in case of claims against the LIC arising out of misconduct or gross negligence of the bidder, its employees and subcontractors or through infringement of rights, patents, trademarks, copyrights, Intellectual Property Rights or breach of confidentiality obligations shall be unlimited.</p>	<p>The successful bidder shall be responsible for all due permissions, authorizations and consents from any third party licensors of software provided by the bidder for this project.</p> <p>The liability of the successful bidder, regardless of the nature of the action giving rise to such liability and in case of claims against the LIC arising out of wilful misconduct or gross negligence of the bidder, its employees and subcontractors or through infringement of rights, patents, trademarks, copyrights, Intellectual Property Rights or breach of confidentiality obligations shall be unlimited.</p>	Please be guided by the RFP

128	47-48	28. Intellectual Property Rights 28.5 IPR Warranty	<p>The Vendor will warrant that:</p> <p>a) The Warranted Materials and LIC's use of those Warranted Materials, will not infringe the Intellectual Property Rights of any person; and</p> <p>b) It has the necessary rights to vest the Intellectual Property Rights and grant the licenses.</p>	<p>The Vendor will warrant that:</p> <p>a) The Warranted Materials and LIC's use of those Warranted Materials, will not infringe the Intellectual Property Rights of any person; and</p> <p>b) It has the necessary rights to vest the Intellectual Property Rights and grant the licenses.</p> <p>This non-infringement warranty shall not apply to the extent that an infringement claim arises as a result of (a) use of the Deliverable other than in accordance with any applicable specifications or documentation relating to the Deliverable provided under the applicable Statement of Work, (b) modification or alteration of the Deliverable made after the delivery by Vendor to LIC if such modification or alteration was not made by or on behalf of the Vendor, (c) use of the Deliverable in combination with other products or systems not reasonably anticipated in the specifications, or (d) infringement arising from components or materials provided to Vendor by or on behalf of LIC in connection with the development of the Deliverable.</p>	Please be guided by the RFP
129	48	28. Intellectual Property Rights 28.6 Remedy for breach of warranty	<p>If a third party lays a claim for any partial or full ownership of any software or its components supplied by the bidder, which jeopardize, disrupt or endanger the LIC's right of uninterrupted use of the software, the bidder shall at no cost whatsoever to the LIC,</p> <p>a) regularize the license so that the LIC may continue to use the software in accordance with the terms set out in the RFP and any subsequent Agreement, or</p> <p>b) modify the software without affecting the performance or functional aspects of the software in any manner, to avoid the infringement claim, or</p> <p>c) Replace the software with an alternate, non-controversial and non-infringing product, without compromising the quality and functionality of the software to be replaced. The Vendor will indemnify LIC against all third-party claims of infringement of patent, Intellectual Property Rights, trademark, copy right or industrial design rights arising from use of the Vendor's Solution or any part thereof throughout the Offices of LIC, including but not limited to the legal actions by any third party.</p>	<p>This clause is deleted in its entirety as already covered under Clause 11 and 15</p>	Please be guided by the RFP
130	49	28. Intellectual Property Rights 28.7 Patent Rights and other litigation costs	<p>In no event shall LIC be liable for any indirect, incidental or consequential damage or liability, under or in connection with or arising out of this RFP, or out of any subsequent agreement relating to any hardware, software and services delivered.</p> <p>For this purpose it would be immaterial how such liability may arise, provided that the claims against customers, users and service providers of LIC are considered as a direct claim.</p>	<p>In no event shall either party be liable for any indirect, incidental or consequential damage or liability, under or in connection with or arising out of this RFP, or out of any subsequent agreement relating to any hardware, software and services delivered.</p> <p>For this purpose it would be immaterial how such liability may arise, provided that the claims against customers, users and service providers of LIC are considered as a direct claim.</p>	Please be guided by the RFP

131	49	30. Confidentiality and privacy 30.1 Confidential Information not to be disclosed	g) Violation of NDA will lead to forfeiture of performance Bank guarantee and will additionally lead to legal action and blacklisting.	g) Violation of NDA will lead to legal action	Please be guided by the RFP
132	50	30. Confidentiality and privacy 30.5 Period of confidentiality	30.5 Period of confidentiality	The provisions of this clause shall mutatis mutandis apply to confidential information shared by the Vendor.	Please be guided by the RFP
133	52	34. Termination 34.6 Survival	<p>The following clauses survive the termination and expiry of the contract:</p> <ul style="list-style-type: none"> a) Intellectual Property Rights; b) Indemnity; c) Insurance; d) Confidentiality and privacy; e) Protection of personal information; f) Security; g) Audit and access ;and h) Knowledge transfer i) Warranty 	<p>The following clauses survive the termination and expiry of the contract:</p> <ul style="list-style-type: none"> a) Intellectual Property Rights; b) Indemnity; c) Insurance; d) Confidentiality and privacy; e) Protection of personal information; f) Security; h) Knowledge transfer i) Warranty <p>34.12 The Agreement resulting from this proposal may be terminated:</p> <ul style="list-style-type: none"> (a)by Bidder party by giving the other party not less than ninety (90) days written notice of termination; (b)forthwith if LIC commits any material breach of any term of this contract and which in the case of a breach capable of being remedied shall not have been remedied within thirty (30) working days of written notice to remedy the same; (c)forthwith by either party if the other party shall convene a meeting of its creditors or if a proposal is made for a declaration as insolvent or a proposal for any other composition scheme or arrangement (or assignment for the benefit of its creditors), or if a trustee receiver, administrative receiver or similar officer is appointed in respect of all or any part of the business assets of the other party or if an order is made or a resolution is passed for the purpose of the winding-up of the other party or for the making of an administration order (otherwise than for the purpose of amalgamation or reconstruction); (d)by Bidder pursuant to Force Majeure. <p>Termination shall be without prejudice to any other rights or remedies a party may be entitled to hereunder or at law and shall not affect any accrued rights or</p>	Please be guided by the RFP
134	54	36. Miscellaneous 36.3 Assignment and novation	A party must not assign its rights or novate its rights and obligations under the contract.	A party must not assign its rights or novate its rights and obligations under the contract without the written consent of other party.	Please be guided by the RFP

135	65-70	Section-G: Service Level Agreement (SLA)	Section-G: Service Level Agreement (SLA)	<p style="text-align: center;">SLA Exclusions</p> <p>The time lost due to any of the following causes shall not be included in calculating “Fix/Work Around Available Time” or “Resolution Time”:</p> <ul style="list-style-type: none"> iTime lost due to power or environmental failures; iiTime taken to recover the equipment because of power or environmental failures; iiiTime lost due to damage or malfunction of the equipment or any of the units thereof due to causes attributable to LIC /OEM, such as attachment of additional devices, making alteration to the system, participate in maintenance of the system, etc., without Bidder/ Vendor’s consent. ivTime taken for scheduled maintenance/troubleshooting (including back-up and restore times) either for preventive purposes or improvement in function or other purposes; vTime taken for reconfiguration or other planned downtime situations; viScheduled shutdowns as required by Owner/ Purchaser. Bidder/ Vendor may also request Owner/ Purchaser for a shutdown for maintenance purpose, which request will not be denied unreasonably by Owner/ Purchaser. viiTime taken for booting the systems. viiiTime taken to get approval from all stakeholders for the exclusive availability of system for support activities where the prospective solutions can be tested prior to promotion into production. ixTime taken by Customer to approve the work around or fix. x Time taken by the third-party vendors and service providers for fixing a product related fault/ defect, replacement of part(s), or responding to clarifications. 	Please be guided by the RFP
136	70	Section-H: ANNEXURES 1. Annexure-I : Covering letter	We hereby agree and accept all the clauses/terms and conditions mentioned in the RFP document dated 10/10/2025 and also subsequent modifications dated 2025.	We hereby agree and accept all the clauses/terms and conditions mentioned in the RFP document dated 10/10/2025 subject to the deviations submitted by us and also subsequent modifications dated 2025	Please be guided by the RFP
137	76	4. Annexure-IV: Declaration regarding non-Blacklisting	<p>This has reference to the LIC’s Tender Reference No: CO/IT-BPR/NW/RFP/2025-26/02 dated 10/10/2025, regarding bid for RFP for network as a service for LIC of India. We (name and address of the bidder) hereby confirm that we have not been black-listed/de-barred by any Govt./ PSU/ BFSI organization/ Government Departments in India, including LIC, as on date of submission of the bid.</p>	<p>This has reference to the LIC’s Tender Reference No: CO/IT-BPR/NW/RFP/2025-26/02 dated 10/10/2025, regarding bid for RFP for network as a service for LIC of India. We (name and address of the bidder) hereby confirm that we have not been black-listed/de-barred by any Govt./ PSU/ BFSI organization/ Government Departments in India, including LIC, as on date of submission of the bid to the best of our knowledge and available company records.</p>	Please be guided by the RFP

138	78-82	Annexure-VI : Format for Non-Disclosure Agreement.(To be submitted by winning bidder)	<p>In the event that Respondent is required by law in any judicial or governmental proceeding to disclose any Confidential Information, the Respondent will give LIC prompt written notice of such request so that LIC may seek a protective order or appropriate remedy. If, in the absence of a protective order, Respondent determines, upon the advice of counsel, that it is required to disclose such Confidential Information, it may disclose such Confidential Information only to the extent compelled to do so; provided, however, that the Respondent gives LIC written notice of the portion of Confidential Information to be disclosed as far in advance of the disclosure as is practicable and uses its best efforts, at its own expense, to obtain assurances that confidential treatment will be accorded to such Confidential Information.</p> <p>The Respondent herein agrees and undertakes to indemnify and hold LIC harmless from any loss, damage, claims, liabilities, charges, costs, or expense (including reasonable attorneys' fees), that may arise or be caused or result from or be paid/inurred/suffered or caused to be paid/inurred/ suffered by reason of any breach, failure, delay, impracticability or irregularity on its</p>	<p>In the event that Respondent is required by law in any judicial or governmental proceeding to disclose any Confidential Information, the Respondent will give LIC prompt written notice of such request so that LIC may seek a protective order or appropriate remedy. If, in the absence of a protective order, Respondent determines, upon the advice of counsel, that it is required to disclose such Confidential Information, it may disclose such Confidential Information only to the extent compelled to do so; provided, however, that the Respondent gives LIC written notice of the portion of Confidential Information to be disclosed as far in advance of the disclosure as is practicable and uses its best efforts, at its own expense, to obtain assurances that confidential treatment will be accorded to such Confidential Information unless prohibited by law.</p>	Please be guided by the RFP
139	87	11. Annexure-XI: Format for Non-Disclosure Agreement with Service-Partners (if any) of vendor	<p>We and our employees shall not without prior written consent from the Corporation make any use of any document or information given by the user, except for purposes of performing the contract award.</p> <p>In case of breach the LIC of India can blacklist the bidder and take legal action as deemed necessary.</p>	<p>We and our employees shall not without prior written consent from the Corporation make any use of any document or information given by the user, except for purposes of performing the contract award.</p>	Please be guided by the RFP
140	14	Section-B: ELIGIBILITY CRITERIA 1. Minimum Eligibility Criteria (MEC): Point No. 5	<p>The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India.</p>	<p>The Bidder should have executed at least two orders of Ten crores each for any qualified OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India.</p>	Please refer to the "Revised MEC"
141	14	Section-B: ELIGIBILITY CRITERIA 1. Minimum Eligibility Criteria (MEC):	<p>Bidder should have minimum annual turnover of Rs. 30 Crores in each of the last three Financial Years immediately preceding the date of this RFP.</p>	<p>Request to please add this clause "In case, the bidding company/firm is hived off from the demerged company, the experience, eligibility etc. as per the requirement of the RFP may be considered as of the demerged company, provided the demerged company doesn't apply in the same RFP process"</p>	Please refer to the "Revised MEC"

142	35	Section-D: TERMS AND CONDITIONS Point 3 d	d) Delay in delivery, installation and integration beyond 56 days will attract a penalty 0.2 % of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/integration subject to a maximum of 10% of the total cost of items for that location under the PO.	Penalties should commence from end of 14 weeks TAT	Please refer to the revised "Delivery & Installation schedule"
143	64	Section-F: Payment Terms Point e	e) After complete delivery/installation (including SNR cases) under a particular PO, payment will be made by CO/ZO/ Nodal Divisional Offices for such purchase order as a whole and not in piecemeal.	Does it mean payment will be made from respective Cos/ZOs and bidder is suppose to follow up locally	please be guided by the RFP
144	64	Section-F: Payment Terms point e	e) After complete delivery/installation (including SNR cases) under a particular PO, payment will be made by CO/ZO/ Nodal Divisional Offices for such purchase order as a whole and not in piecemeal.	Can this be Centrally paid from HO	please be guided by the RFP
145	65	Section-G: Service Level Agreement (SLA)	In case of a breakdown of appliances, hardware, hardware components accessories, systems software, and/or any products, the relevant defect should be attended immediately and rectified/replaced within 8 working hours of the receipt/notice of the complaint.	First 8 hours no penalty	Please refer to the revised "SLA"
146	65	Section-G: Service Level Agreement (SLA)	Failure to provide standby equipment's in case of exclusions mentioned in the RFP within 8 working hours of receipt/notice of complaint.	Since this will be back to back with OEM for RMA. SLAs may vary basis location of the device (Tier1,2,&3 locations)	Please refer to the revised "SLA"
147	67	Section-G: Service Level Agreement (SLA)	S. No Per Device uptime for working as designed per Month Amount Payable 1 >=99.9975 % to 100% 100% of the monthly rentals 2 >=99.99 % to <99.9975% 90% of the monthly rentals 3 >99% to <99.99% 80% of the monthly rentals 4 <=99% No payment	SLAs ask is too stringent; Request for some relaxation. As 99.99% itself is only 1.44Min a month on 8hrs for 30days a month	clause deleted
148	Technical Specifications Doc	CAMPUS SWITCH SPECIFICATIONS (48 Port)	11.4 OEM to further provide on-prem management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade	Request LIC to clarify if this is needed with 8 port and 24 port Switches too since they are not captured in that section.	This requirement is already present in 8 port and 24 port, see point no 4.10 of revised technical specification of 8 port and 24 port.
			11.5 Management solution can be appliance or VM based in case of VM LIC will provide		This requirement is already

149	Technical Specification s Doc	CAMPUS SWITCH SPECIFICATIONS (48 Port)	VM based, in case of VM, LIC will provide the VM resources like compute and Hypervisor licenses and any other license needed to ensure solution to run will be Bidders responsibility.	Request LIC to clarify if this is needed with 8 port and 24 port Switches too since they are not captured in that section.	This requirement is already present in 8 port and 24 port, see point no 4.10 of revised technical specification of 8 port and 24 port.
150	Page No.14. ELIGIBILITY CRITERIA	Section-B: ELIGIBILITY CRITERIA :- NO.5	The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India	The Bidder should have executed at least One Order of 20 Crores, or' two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India.	Please refer to the "Revised MEC"
151	Page No.15. ELIGIBILITY CRITERIA	Section-B: ELIGIBILITY CRITERIA :- NO.7	The proposed OEM switches should have been installed in at least 1000 locations in one PSU/Bank/ enterprise private customers in India in the last five financial years preceding the date of this RFP.	We are requesting to remove the word 'proposed' OEM in this clause.	Please be guided by the RFP
152	14	Eligibility Criteria	The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India.	Request you to consider one order of 10 Cr including LIC of any OEM	Please refer to the "Revised MEC"
153	15	Eligibility Criteria	The proposed OEM switches should have been installed in at least 1000 locations in one PSU/Bank/ enterprise private customers in India in the last five financial years preceding the date of this RFP.	Request you to consider any OEM switches instead of proposed OEM.	Please be guided by RFP
154	65	4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION	Delivery, installation and integration (with the current set up) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. The DOA cases shall be dealt with in the allowed 56 days period from the date of issue of the 0.2% of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/integration subject to a maximum of 10% of the total cost of items for that location under the PO.	This is in contradictory clause of Delivery & installation Shows on page no. 65 - 12 Weeks and SLA penalty clause shows 56 Days which sholud have been 84 Days.Pls confirm	Please refer to the revised "Delivery & Installation schedule"
155	65	4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION	In case of a breakdown of appliances, hardware, hardware components accessories, systems software, and/or any products, the relevant defect should be attended immediately and rectified/replaced within 8 working hours of the receipt/notice of the complaint.	Request you to consider next working day for urban locations and for Rural,North East 3 working days.	Please refer to the revised "SLA"
156				The cost at the END of Term is adhoc and needs to be borne by the client.	Please be guided by the RFP
157			Additonal clause	Any damage to the equipment either physically by any staff of lic or theft or fire or any act of god happened within the primesis of lic, the cost will be borne by LIC and replacement will be done by bidder.	insurance is to be taken for such events by the bidder.

158			34.2 Termination and reduction for convenience	As this is a contract with opex model the Termination and reduction for convenience is not generally applicable, because the leasing structured for 5 years so, we request LIC to drop this clause.	Please be guided by the RFP
159			Additonal clause	We recommend LIC to go on a CAPEX model, because in OPEX model LIC will pay more money over a period of years	Please be guided by the RFP
160	45	22.Subcontracting	The Vendor will not be allowed to subcontract any portions of the scope of this RFP to any other party.	Subcontracting for Service to be allowed, while overall responsibility lies with Bidder.	Please be guided by the RFP
161	64/65	4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION	OnSite Support - 6 weeks	Onsite support to be changes to 12-14 weeks	Please refer to the "Revised On-site support"
162	65	Sec G - Sedrvice level agreement	In case of a breakdown of appliances, hardware, hardware components accessories, systems software, and/or any products, the relevant defect should be attended immediately and rectified/replaced within 8 working hours of the receipt/notice of the complaint.	0.25% of the cost of defetive item ordered for that location for every 4 hours of delay beyond 8 working hours or part thereof subject to a maximum of 10% of the cost of item impacted.	Please refer to the revised "SLA"
163			Failure to provide standby equipments in case of exclusions mentioned in the RFP within 8 working hours of receipt/notice of complaint.	0.25% of the cost of defetive item ordered for that location for every 4 hours of delay beyond 8 working hours or part thereof subject to a maximum of 10% of the cost of item impacted.	Please refer to the revised "SLA"
164	35 & 65	Delivery & Installation schedule and Penalty	a) Delivery, installation and integration (with the current setup) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. B) Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP. 12 weeks	Both the delivery conditions are contradicting. Kindly confirm which one is to be adhered to.	Please refer to the revised "Delivery & Installation schedule"
165	65	SLA	Delivery, installation and integration (with the current set up) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. The DOA cases shall be dealt with in the allowed 56 days period from the date of issue of the	Request to consider 180 days for completing delivery and installation spread across 3752 office locations.	Please refer to the revised "SLA"
166	72	Eligibility	The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India. RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India.	The Bidder should have executed at least One order of 4 crores for the proposed OEM/equivalent OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India or The Bidder should have a Network-as-a-Service (NaaS) contract for at least one order valued at 18 crores or more,in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India.	Please refer to the "Revised MEC"
167	36	Section D	Performance Bank Guarantee	Pls specify the process for release of PBG after the contract period	Please be guided by the RFP
168	55	Section E	To de-commission the existing services in the setup and commission the new network services in the setup with minimal downtime.	What is the minimal downtime mentioned in the clause?	Please be guided by the RFP

169	63	Section F	Payment terms	Pls specify the minimum percentage or the value of the PO to be paid against the specific milestones (such as delivery, installation etc)	Please be guided by the RFP
170	65	Section G	Service Level Agreement	What is the overall cap on the SLA penalty in terms of the total contract value?	Please be guided by the RFP
171	Section-F: Payment Terms - Pg. No. 65	1. Payment terms for Purchase orders:	LIC shall pay the contracted amount on a quarterly basis in arrears, after deducting the penalty amount and on successful discharge of service by The Bidder.	We request the authorities to change the payment terms for supply and I&C part in capex model and O&M in opex model	Please be guided by the RFP
172	Section-F: Payment Terms - Pg. No. 65	4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION Page No. 65	It is not binding on LIC to purchase all the items as per the numbers specified in the commercials....	Please mention the stipulated time during which the whole order will be placed for supply and installation as per numbers specified in the BOQ	Please be guided by the RFP
173	Section-E: SCOPE OF WORK	1. General - Pg. No. 55	The bidder shall be responsible to provide within scope of work all facilities like labor, transportation, tool Kits, testing equipment, cables, connectors, power cords etc. which is necessary for successful deployment of solution. LIC will ONLY provide space, power and required space. All other requirements needed for the solution shall be provided by the bidder.	We assume that rack space will also be provided by LIC at each location and provision of rack and power/power backup and connectivity for the switches is not as part of the bidder scope	Lic will provide mounting space and power
174	Section-E: SCOPE OF WORK	1. General - Pg. No. 55	To de-commission the existing services in the setup and commission the new network services in the setup with minimal downtime.	We assume that deinstallation of existing switches is not in the scope of bidder	Please be guided by the RFP
175	Section-E: SCOPE OF WORK	1. General - Pg. No. 55	General	Please share the details of the existing architecture. Also, we assume that the existing routers and switches support industry standard protocols for integration	will be provided to winning bidder
176	39	9	Limitation of Liability	Please include the following provision within the tender "Vendor's overall aggregate liability arising out of or in connection with the contract, whether based on contract, tort, statutory warranty or otherwise, shall be limited to an aggregate of most recent 12 months of the charges collected by the Vendor under the affected order".	Please be guided by the RFP
177	40	11	Copyright Violation and Patent Rights	The indemnity claimed is too broad and hence vendor suggest as under: Vendor shall indemnify and hold harmless LIC against any third party claim that any of the vendor's deliverables created or material otherwise provided by vendor hereunder infringes a copyright patent of a third party. LIC shall promptly notify vendor of any third party claim and vendor shall at its option conduct the defence in any such third party action arising as described herein at vendor's sole expense and vendor shall cooperate with such defence. Vendor indemnification shall not extend to any such liability which arises as a result (a) use of vendor's deliverables or services in a manner inconsistent with instructions or documentation provided by vendor; (b) combination of vendor's deliverables or services with software or other programs not provided by vendor.	Please be guided by the RFP

178	42	15	Indemnity	<p>The indemnity claimed by LIC is very broad and hence Vendor suggests the following for mutual acceptance "Each party shall indemnify the other from and against any claims by third parties (including any governmental authority and expenses (excluding legal fees and court costs) arising from damage to tangible property, personal injury or death caused by such party's negligence or wilful misconduct". LIC post passing of award make this provision negotiable for the selected Vendor is another option for mutual closure.</p>	Please be guided by the RFP
179	51	34.2	Termination for convenience	<p>In the event of termination of the Contract by LIC for any reason whatsoever, LIC shall pay the vendor the following amounts:</p> <ul style="list-style-type: none"> (a) The Contract Price, attributable to the parts of the Equipment(s)/Work(s) executed including goods and services delivered (including also the Work in Progress) by the vendor up to the date of termination. In respect of capital items deployed in the Project, LIC must purchase at the Written Down Value (WDV) from the vendor all IT & non-IT infrastructure and the hardware and software deployed. The costs reasonably incurred by vendor in the ramp down / disengagement of vendor's and its subcontractors' personnel; (c) Any amount to be paid by vendor to its subcontractors in connection with the termination of any subcontracts, including any cancellation charges; (d) Costs incurred by vendor in protecting the Equipment(s)/ Work(s) and leaving the site in a clean and safe condition pursuant to this clause; and (e) The cost of satisfying all other obligations, commitments, and claims that vendor may in good faith have undertaken with third parties in connection with the contract <p>Work in progress. The term "work in progress" shall include but not limited to the value of goods and services meant for delivery to the Purchaser (i) for which manufacturing process was initiated by vendor; or (ii) order was placed by vendor on its vendors, prior to the date of termination.</p>	Please be guided by the RFP
180		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 2.4	IPv6 ACL/QoS supports ACL and QoS for IPv6 network traffic	<p>Modification Request : IPv4/IPv6 ACL/QoS supports ACL and QoS for IPv4/IPv6 network traffic</p> <p>Justification : IPv6 is not being used in Enterprise/Campus Networks and adoption globally is non-existent, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP
181		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 2.6	Dynamic IPv6 lockdown or equivalent and ND snooping	<p>Modification Request : Dynamic IPv6 lockdown or equivalent and ND snooping or RFC 2461 Neighbor Discovery for IP Version 6 (IPv6).</p> <p>Justification : Kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP
182		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 3.1	The Switch should support IEEE 802.3ad LACP supports up to 8 LAGs, each with up to 8 links per LAG and provide support for static or dynamic groups and a user-selectable hashing algorithm	<p>Modification Request : The Switch should support IEEE 802.3ad LACP supports up to 8 LAGs, each with up to 8 links per LAG and provide support for static or dynamic groups.</p> <p>Justification : Seems vendor specific ask, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP

183		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 3.3	The switch should support Strict priority (SP) queuing,Traffic prioritization (IEEE 802.1p),Class of Service (CoS),IP Type of Service (ToS), TCP/UDP port number, source port, and DiffServ,Rate limiting and graceful congestion management	<p>Modification Request : The switch should support Strict priority (SP) queuing,Traffic prioritization (IEEE 802.1p),Class of Service (CoS),IP Type of Service (ToS), TCP/UDP port number, source port, and DiffServ,Rate limiting and graceful congestion management or Explicit Congestion Notification (ECN)</p> <p>Justification : Seems vendor specific ask, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP
184		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 4.6	The Switch should support TFTP and SFTP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6	<p>Modification Request : The Switch should support TFTP and SFTP/SCP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6.</p> <p>Justification : SCP and SFTP are equivalent, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"
185		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 5.1	The Switch should support IGMP Snooping and support Multicast Listener Discovery (MLD) MLD v1 and v2 and support Any-Source Multicast (ASM) to manage IPv4 multicast networks	<p>Modification Request : The Switch should support IGMP Snooping and support Multicast Listener Discovery (MLD) MLD v1 or v2 and support Any-Source Multicast (ASM) to manage IPv4 multicast networks.</p> <p>Justification : We support MLDv2 , Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP
186		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 6.1	The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 512 active VLANs simultaneously.	<p>Modification Request : The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 500 active VLANs.</p> <p>Justification : Kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"
187		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 7.2	The Switch should support Access control list (ACL) support for both IPv4 and IPv6 to allow for filtering traffic to prevent unauthorized users from accessing the network, or for controlling network traffic to save resources. rules can either deny or permit traffic to be forwarded. rules can be based on a Layer 2 header or a Layer 3 protocol header	<p>Modification Request : The Switch should support Access control list (ACL) support for IPv4 or IPv6 to allow for filtering traffic to prevent unauthorized users from accessing the network, or for controlling network traffic to save resources. rules can either deny or permit traffic to be forwarded. rules can be based on a Layer 2 header or a Layer 3 protocol header</p> <p>Justification : IPv6 is not being used in Enterprise/Campus Networks and adoption globally is non-existent, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP
188		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 7.9	The Switch should support Dynamic ARP protection to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data	<p>Modification Request : The Switch should support Dynamic ARP protection or similar to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data.</p> <p>Justification : We have different nomenclature for DAI with similar functionality, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"
189		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 7.15	The Switch should support MAC Pinning to allows non-chatty legacy devices to stay authenticated by pinning client MAC addresses to the port until the clients logoff or get disconnected	<p>Modification Request : The Switch should support MAC Pinning or static MAC to allows non-chatty legacy devices to stay authenticated by pinning client MAC addresses to the port until the clients logoff or get disconnected</p> <p>Justification : We support Static MAC configuration to achieve similar function, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP

190		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 7.17	The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled.	Removal Request : Kindly remove this clause. Justification : MACSec is typically needed for DC to DC traffic traversing over unsecured L2 channel. This is not needed in Campus or internal DC. Request to remove this clause for wider OEM participation, Hence kindly remove this clause for wider OEM participation.	clause deleted
191		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 8.8	The switch should support 45 dACL (Access control entry/rules) per port and total 1080 rules per switch.	Modification Request : The switch should support 45 dACL (Access control entry/rules) per port and total 1000 rules per switch. Justification : Kindly modify/relax this clause as suggested for wider OEM participation.	Please refer to the "Revised Technical Specifications"
192		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 9.1	Switch should support the below certifications (a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b)IPv6 logo certification confirming ipv6 readiness wrt feature support and also interop tests established by ipv6 Forum (c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software	Modification Request : Switch should support the below certifications (a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b) Device should support IPv6 from Day-1. (c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software Justification : Kindly modify/relax this clause as suggested for wider OEM participation.	Please refer to the "Revised Technical Specifications"
193		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 11.1	The switch OEM must have been listed as a Leader or Challenger in the Gartner Magic Quadrant for Enterprise Network Switches or Enterprise Wired and Wireless LAN Infrastructure or Data Center in each of the last three years from the RFP date.	Modification Request : The switch OEM must have been listed as a Leader or Challenger or Visionaries in the Gartner Magic Quadrant for Enterprise Network Switches or Enterprise Wired and Wireless LAN Infrastructure or Data Center. Justification : Kindly modify/relax this clause as suggested for wider OEM participation.	Please refer to the "Revised Technical Specifications"
194		CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 11.3	All switch hardware, software, and transceivers supplied under this RFP must be from the same OEM.	Query : Kindly confirm type and quantity of optics/SFP/transceiver required per switch.	Please refer to the "Revised Technical Specifications"
195		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 1.5	The switch should have minimum 512 Unicast Routes 512 Igmp Groups 1024 IPv4 host table (ARP)	Modification Request : The switch should have minimum 512 IPv4/IPv6 Routes 512 Igmp Groups 1024 IPv4 host Justification : Kindly modify/relax this clause as suggested for wider OEM participation.	Please be guided by RFP.
196		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 1.8	It should be possible to stack switches with minimum 50 Gbps stack bandwidth.	Modification Request : It should be possible to stack/MLAG switches. Justification : MLAG is an alternate to vendor proprietary stacking solutions, providing DC grade Campus PoDs, which is based on open standards and provides more flexibility and vendor interop; The MLAG capacity would be as per uplink capacity per switch, Hence kindly modify/relax this clause as suggested for wider OEM participation.	Please refer to the "Revised Technical Specifications"
197		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 2.4	IPv6 ACL/QoS supports ACL and QoS for IPv6 network traffic	Modification Request : IPv4/IPv6 ACL/QoS supports ACL and QoS for IPv4/IPv6 network traffic Justification : IPv6 is not being used in Enterprise/Campus Networks and adoption globally is non-existent, Hence kindly modify/relax this clause as suggested for wider OEM participation.	Please be guided by the RFP

198		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 2.6	Dynamic IPv6 lockdown or equivalent and ND snooping	<p>Modification Request : Dynamic IPv6 lockdown or equivalent and ND snooping or RFC 2461 Neighbor Discovery for IP Version 6 (IPv6).</p> <p>Justification : Kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP
199		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 3.1	The Switch should support IEEE 802.3ad LACP supports up to 8 LAGs, each with up to 8 links per LAG and provide support for static or dynamic groups and a user-selectable hashing algorithm	<p>Modification Request : The Switch should support IEEE 802.3ad LACP supports up to 8 LAGs, each with up to 8 links per LAG and provide support for static or dynamic groups.</p> <p>Justification : Seems vendor specific ask, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP
200		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 3.3	The switch should support Strict priority (SP) queuing, Traffic prioritization (IEEE 802.1p), Class of Service (CoS), IP Type of Service (ToS), TCP/UDP port number, source port, and DiffServ, Rate limiting and graceful congestion management	<p>Modification Request : The switch should support Strict priority (SP) queuing, Traffic prioritization (IEEE 802.1p), Class of Service (CoS), IP Type of Service (ToS), TCP/UDP port number, source port, and DiffServ, Rate limiting and graceful congestion management or Explicit Congestion Notification (ECN)</p> <p>Justification : Seems vendor specific ask, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP
201		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 4.6	The Switch should support TFTP and SFTP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6	<p>Modification Request : The Switch should support TFTP and SFTP/SCP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6.</p> <p>Justification : SCP and SFTP are equivalent, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"
202		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 5.1	The Switch should support IGMP Snooping and support Multicast Listener Discovery (MLD) MLD v1 and v2 and support Any-Source Multicast (ASM) to manage IPv4 multicast networks	<p>Modification Request : The Switch should support IGMP Snooping and support Multicast Listener Discovery (MLD) MLD v1 or v2 and support Any-Source Multicast (ASM) to manage IPv4 multicast networks.</p> <p>Justification : We support MLDv2, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP
203		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 6.1	The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 512 active VLANs simultaneously.	<p>Modification Request : The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 500 active VLANs.</p> <p>Justification : Kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"
204		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 7.2	The Switch should support Access control list (ACL) support for both IPv4 and IPv6 to allow for filtering traffic to prevent unauthorized users from accessing the network, or for controlling network traffic to save resources. rules can either deny or permit traffic to be forwarded. rules can be based on a Layer 2 header or a Layer 3 protocol header	<p>Modification Request : The Switch should support Access control list (ACL) support for IPv4 or IPv6 to allow for filtering traffic to prevent unauthorized users from accessing the network, or for controlling network traffic to save resources. rules can either deny or permit traffic to be forwarded. rules can be based on a Layer 2 header or a Layer 3 protocol header</p> <p>Justification : IPv6 is not being used in Enterprise/Campus Networks and adoption globally is non-existent, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP
205		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 7.9	The Switch should support Dynamic ARP protection to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data	<p>Modification Request : The Switch should support Dynamic ARP protection or similar to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data.</p> <p>Justification : We have different nomenclature for DAI with similar functionality, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"

206		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 7.15	The Switch should support MAC Pinning to allows non-chatty legacy devices to stay authenticated by pinning client MAC addresses to the port until the clients logoff or get disconnected	<p>Modification Request : The Switch should support MAC Pinning or static MAC to allows non-chatty legacy devices to stay authenticated by pinning client MAC addresses to the port until the clients logoff or get disconnected</p> <p>Justification : We support Static MAC configuration to achieve similar function, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please be guided by the RFP
207		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 7.17	The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled.	<p>Removal Request : Kindly remove this clause.</p> <p>Justification : MACSec is typically needed for DC to DC traffic traversing over unsecured L2 channel. This is not needed in Campus or internal DC. Request to remove this clause for wider OEM participation, Hence kindly remove this clause for wider OEM participation.</p>	Clause Deleted
208		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 9.1	Switch should support the below certifications (a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b) IPv6 logo certification confirming ipv6 readiness wrt feature support and also interop tests established by ipv6 Forum (c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software	<p>Modification Request : Switch should support the below certifications</p> <p>(a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b) Device should support IPv6 from Day-1.</p> <p>(c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software</p> <p>Justification : Kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"
209		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 11.1	The switch OEM must have been listed as a Leader or Challenger in the Gartner Magic Quadrant for Enterprise Network Switches in each of the last three years from the RFP date.	<p>Modification Request : The switch OEM must have been listed as a Leader or Challenger or Visionaries in the Gartner Magic Quadrant for Enterprise Network Switches or Enterprise Wired and Wireless LAN Infrastructure or Data Center.</p> <p>Justification : Kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"
210		CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 11.3	All switch hardware, software, and transceivers supplied under this RFP must be from the same OEM.	Query : Kindly confirm type and quantity of optics/SFP/transceiver required per switch.	Please refer to the "Revised Commercial bid".
211		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 1.5	The switch should have minimum 2000 Unicast Routes 1000 Igmp Groups 2000 IPv4 host table (ARP)	<p>Modification Request : The switch should have minimum 2000 IPv4/IPv6 Routes 1000 Igmp Groups 2000 IPv4 host</p> <p>Justification : Kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"
212		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 1.8	Proposed switches should support stacking with minimum 50 Gbps stack bandwidth required for critical large offices.	<p>Modification Request : It should be possible to stack/MLAG switches.</p> <p>Justification : MLAG is an alternate to vendor proprietary stacking solutions, providing DC grade Campus PoDs, which is based on open standards and provides more flexibility and vendor interop; The MLAG capacity would be as per uplink capacity per switch, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"

213		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 2.4	IPv6 ACL/QoS supports ACL and QoS for IPv6 network traffic	<p>Modification Request : IPv4/IPv6 ACL/QoS supports ACL and QoS for IPv4/IPv6 network traffic</p> <p>Justification : IPv6 is not being used in Enterprise/Campus Networks and adoption globally is non-existent, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	please be guided by RFP
214		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 2.6	Dynamic IPv6 lockdown or equivalent and ND snooping	<p>Modification Request : Dynamic IPv6 lockdown or equivalent and ND snooping or RFC 2461 Neighbor Discovery for IP Version 6 (IPv6).</p> <p>Justification : Kindly modify/relax this clause as suggested for wider OEM participation.</p>	please be guided by RFP
215		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 3.1	The Switch should support IEEE 802.3ad LACP supports up to 8 LAGs, each with up to 8 links per LAG and provide support for static or dynamic groups and a user-selectable hashing algorithm	<p>Modification Request : The Switch should support IEEE 802.3ad LACP supports up to 8 LAGs, each with up to 8 links per LAG and provide support for static or dynamic groups.</p> <p>Justification : Seems vendor specific ask, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	please be guided by RFP
216		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 3.3	The switch should support Strict priority (SP) queuing, Traffic prioritization (IEEE 802.1p), Class of Service (CoS), IP Type of Service (ToS), TCP/UDP port number, source port, and DiffServ, Rate limiting and graceful congestion management	<p>Modification Request : The switch should support Strict priority (SP) queuing, Traffic prioritization (IEEE 802.1p), Class of Service (CoS), IP Type of Service (ToS), TCP/UDP port number, source port, and DiffServ, Rate limiting and graceful congestion management or Explicit Congestion Notification (ECN)</p> <p>Justification : Seems vendor specific ask, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	please be guided by RFP
217		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 4.6	The Switch should support TFTP and SFTP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6	<p>Modification Request : The Switch should support TFTP and SFTP/SCP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6.</p> <p>Justification : SCP and SFTP are equivalent, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"
218		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 5.1	The Switch should support IGMP Snooping and support Multicast Listener Discovery (MLD) MLD v1 and v2 and support Any-Source Multicast (ASM) to manage IPv4 multicast networks	<p>Modification Request : The Switch should support IGMP Snooping and support Multicast Listener Discovery (MLD) MLD v1 or v2 and support Any-Source Multicast (ASM) to manage IPv4 multicast networks.</p> <p>Justification : We support MLDv2, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	please be guided by RFP
219		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 6.1	The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 512 active VLANs simultaneously.	<p>Modification Request : The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 500 active VLANs.</p> <p>Justification : Kindly modify/relax this clause as suggested for wider OEM participation.</p>	Please refer to the "Revised Technical Specifications"
220		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 7.2	The Switch should support Access control list (ACL) support for both IPv4 and IPv6 to allow for filtering traffic to prevent unauthorized users from accessing the network, or for controlling network traffic to save resources. rules can either deny or permit traffic to be forwarded. rules can be based on a Layer 2 header or a Layer 3 protocol header	<p>Modification Request : The Switch should support Access control list (ACL) support for IPv4 or IPv6 to allow for filtering traffic to prevent unauthorized users from accessing the network, or for controlling network traffic to save resources. rules can either deny or permit traffic to be forwarded. rules can be based on a Layer 2 header or a Layer 3 protocol header</p> <p>Justification : IPv6 is not being used in Enterprise/Campus Networks and adoption globally is non-existent, Hence kindly modify/relax this clause as suggested for wider OEM participation.</p>	please be guided by RFP

221		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 7.9	The Switch should support Dynamic ARP protection to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data	Modification Request : The Switch should support Dynamic ARP protection or similar to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data. Justification : We have different nomenclature for DAI with similar functionality, Hence kindly modify/relax this clause as suggested for wider OEM participation.	Please refer to the "Revised Technical Specifications"
222		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 7.15	The Switch should support MAC Pinning to allows non-chatty legacy devices to stay authenticated by pinning client MAC addresses to the port until the clients logoff or get disconnected	Modification Request : The Switch should support MAC Pinning or static MAC to allows non-chatty legacy devices to stay authenticated by pinning client MAC addresses to the port until the clients logoff or get disconnected Justification : We support Static MAC configuration to achieve similar function, Hence kindly modify/relax this clause as suggested for wider OEM participation.	please be guided by RFP
223		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 7.17	The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled.	Removal Request : Kindly remove this clause. Justification : MACSec is typically needed for DC to DC traffic traversing over unsecured L2 channel. This is not needed in Campus or internal DC. Request to remove this clause for wider OEM participation, Hence kindly remove this clause for wider OEM participation.	Clause Deleted
224		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 9.1	Switch should support the below certifications (a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b) IPv6 logo certification confirming ipv6 readiness wrt feature support and also interop tests established by ipv6 Forum (c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software	Modification Request : Switch should support the below certifications (a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b) Device should support IPv6 from Day-1. (c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software Justification : Kindly modify/relax this clause as suggested for wider OEM participation.	Please refer to the "Revised Technical Specifications"
225		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 11.2	All switch hardware, software, and transceivers supplied under this RFP must be from the same OEM.	Query : Kindly confirm type and quantity of optics/SFP/transceiver required per switch.	refre to revised commercial sheet
226		CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 11.3	All switch hardware, software, and transceivers supplied under this RFP must be from the same OEM.	Query : Kindly confirm type and quantity of optics/SFP/transceiver required per switch.	clause deleted
227	Page No. 13	6. CURRENT SETUP:	The Network services are required at the Zonal Offices, Divisional Offices, and Branch Offices and Satellite offices	Request you to kindly provide the list of Zonal Offices, Divisional Offices, and Branch Offices and Satellite offices where Network Services are required as it will help us to factor the Cost for Installation Activity	please be guided by RFP
228	Page No. 65	Section-F: PAYMENT TERMS 4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION	Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP - 12 Weeks	Request you to change the Clause to: Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP - 24 Weeks Here, OEMs will take 10-12 Weeks time for hardware delivery so we require minimum 4-6 Weeks time post deliver for Installation of Equipments and licenses	Please refer to the "Revised Technical Specifications"

229	Page No. 35	SECTION D: TERMS & CONDITIONS 3. Delivery & Installation schedule and Penalty (in case of a delay), Point (a)	Delivery, installation and integration (with the current setup) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order.	Request you to change the Clause to: Delivery, installation and integration (with the current setup) of the ordered equipments should be completed within 168 days from the date of issue of Purchase order. Here, OEMs will take 10-12 Weeks time for hardware delivery so we require minimum 4-6 Weeks time post deliver for Installation of Equipments and licenses	Please refer to the revised "Delivery & Installation schedule"
230	Page No. 14	Section-B: ELIGIBILITY CRITERIA 1. Minimum Eligibility Criteria (MEC), Point No.(5), Documentary Evidence Required	Details to be submitted in Annexure-V along with the documentary evidence like copy of the purchase order(s), work order or certificate from the customers etc. And Completion certificate / Sign off on client's letter head confirming relevant experience.	Request you to kindly accept Customer Acceptance emails regarding Completion of Work. So, request you to modify this clause as: Details to be submitted in Annexure-V along with the documentary evidence like copy of the purchase order(s), work order or certificate from the customers etc. And Completion certificate / Sign off on client's letter head/ Customer Acceptance email confirming relevant experience.	Please be guided by RFP
231	Page No. 64	Section-F: Payment Terms 1. Payment terms for Purchase orders, Point ©	LIC shall pay the contracted amount on a quarterly basis in arrears, after deducting the penalty amount and on successful discharge of service by The Bidder.	Request you to change the Clause to: LIC shall pay the contracted amount on a Quarterly Advance basis. This will help improve Bidder's Cash Flow and it will prevent the inclusion of Finance charges by the bidders	Please be guided by RFP
232	Page No. 14	Section-B: ELIGIBILITY CRITERIA 1. Minimum Eligibility Criteria (MEC) New Clause to be included in the Minimum Eligibility Criteria	The Bidder should have executed at least one order having 4000 Switches of the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India.	Documentary Evidence Required Details to be submitted in Annexure-V along with the documentary evidence like copy of the purchase order(s), work order or certificate from the customers etc. And Completion certificate / Sign off on client's letter head/ Customer Acceptance email confirming relevant experience.	Please be guided by RFP
233	Page No. 65	Section-F: PAYMENT TERMS 4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION	Onsite support - 6 Weeks	Request you to kindly clarify the scope of "Onsite support" mentioned in the delivery schedule. Does this refer to deployment of L1 engineers, SDM, or both?	yes all the onsite support please refer to revised on site support paymnet terms and delivery and installation
234	Page No. 65	Section-G: Service Level Agreement (SLA) 1. Delay in delivery of products, services, On-Site support, SN(1) Penalty	0.2% of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/integration subject to a maximum of 10% of the total cost of items for that location under the PO	As Penalty is high, Request you to change the Clause to: 0.1% of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/integration subject to a maximum of 5% of the total cost of items for that location under the PO	Please be guided by RFP
235	Page No. 65	Section-G: Service Level Agreement (SLA) 1. Delay in delivery of products, services, On-Site support, SN(2) Penalty	0.5% of the cost of all items ordered for that location per each hour of delay beyond 8 working hours or part thereof subject to a maximum of 10% of the total cost of items for that location under the PO	As Penalty is high, Request you to change the Clause to: 0.1% of the cost of all items ordered for that location per each hour of delay beyond 8 working hours or part thereof subject to a maximum of 5% of the total cost of items for that location under the PO	Please be guided by RFP
236	Page No. 65	Section-G: Service Level Agreement (SLA) 1. Delay in delivery of products, services, On-Site support, SN(4) Penalty	0.5% of the cost of all items ordered for that location per each hour of delay or part thereof subject to a maximum of 10% of the total cost of items for that location under the PO	As Penalty is high, Request you to change the Clause to: 0.1% of the cost of all items ordered for that location per each hour of delay or part thereof subject to a maximum of 5% of the total cost of items for that location under the PO	Please be guided by RFP

237	Page No. 67	Section-G: Service Level Agreement (SLA) 2. The below penalties shall be applicable, which are calculated on the end-to-end solution provided by the successful bidder, including hardware and any active/passive components deployed	<p>Per Device Uptime Per Month</p> <table> <thead> <tr> <th></th> <th>Amount Payable</th> </tr> </thead> <tbody> <tr> <td>- >=99.9975 % to 100% :</td> <td>100% of the monthly rentals</td> </tr> <tr> <td>- >=99.99 % to <99.9975% :</td> <td>90% of the monthly rentals</td> </tr> <tr> <td>- >99% to <99.99% :</td> <td>80% of the monthly rentals</td> </tr> <tr> <td>- <=99% :</td> <td>No payment</td> </tr> </tbody> </table>		Amount Payable	- >=99.9975 % to 100% :	100% of the monthly rentals	- >=99.99 % to <99.9975% :	90% of the monthly rentals	- >99% to <99.99% :	80% of the monthly rentals	- <=99% :	No payment	<p>Request you to change the Clause to:</p> <p>Per Device Uptime Per Month</p> <table> <thead> <tr> <th></th> <th>Amount Payable</th> </tr> </thead> <tbody> <tr> <td>- >=99.99 % to 100% :</td> <td>100% of the monthly rentals</td> </tr> <tr> <td>- >=99.50 % to <99.99% :</td> <td>90% of the monthly rentals</td> </tr> <tr> <td>- >99% to <99.50% :</td> <td>80% of the monthly rentals</td> </tr> <tr> <td>- <=99% :</td> <td>No payment</td> </tr> </tbody> </table>		Amount Payable	- >=99.99 % to 100% :	100% of the monthly rentals	- >=99.50 % to <99.99% :	90% of the monthly rentals	- >99% to <99.50% :	80% of the monthly rentals	- <=99% :	No payment	Clause Deleted
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238	RFP Main Document Page - 14	Minimum Eligibility Criteria S.No.5 --> Eligibility Conditions	The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India.	<p>For larger participation in the RFP, request you to add bidders having experience in telecom and private enterprise also as criteria in the MEC.</p> <p>So please modify the clause as "The Bidder should have executed at least one order of Ten crores for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization / Telecom/ Private Enterprise in India.</p>	please be guidede by RFP																				
239	RFP Main Document Page - 15	Minimum Eligibility Criteria S.No.7 --> Eligibility Conditions	The proposed OEM switches should have been installed in at least 1000 locations in one PSU/Bank/ enterprise private customers in India in the last five financial years preceding the date of this RFP.	<p>For larger participation in the RFP, request you to modify the clause as "The proposed OEM switches should have been installed in at least 30 locations in one PSU/Bank/ enterprise private customers in India in the last five financial years preceding the date of this RFP."</p>	please be guidede by RFP																				
240	Annexure VIII Page - 1	CAMPUS SWITCH SPECIFICATIONS (8 Port) S.No. 1.3	2GB memory and 2GB flash	<p>Request you to modify the clause as 64Mb Flash and 256Mb Memory</p> <p>Reason: With only 8 ports, the switch will have a small MAC address table and low traffic concurrency. An 8-port access switch typically operates at the edge of the network, performing basic Layer 2 (and sometimes limited Layer 3) switching functions. Its tasks are not compute- or memory-intensive. Therefore, large memory and storage are unnecessary. So request you to modify the clause as stated.</p>	please be guidede by RFP																				
241	Annexure VIII Page - 2	CAMPUS SWITCH SPECIFICATIONS (8 Port) S.No. 4.1	OEM to further provide on-prem management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade	<p>Request you to modify the clause as "OEM to further provide on-prem or cloude based management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade"</p>	please be guidede by RFP																				
242	Annexure VIII Page - 2	CAMPUS SWITCH SPECIFICATIONS (8 Port) S.No. 4.11	Management solution can be appliance or VM based; in case of VM , LIC will provide the VM resources like compute and Hypervisor licenses and any other license needed to ensure solution to run will be Bidders responsibility.	<p>This clause should not be applicable when cloud based solution is offered.</p>	please be guidede by RFP, LIC will provide Nutanix VMs only																				
243	Annexure VIII Page - 6	CAMPUS SWITCH SPECIFICATIONS (24 Port) S.No. 4.1	OEM to further provide on-prem management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade	<p>Request you to modify the clause as "OEM to further provide on-prem or cloude based management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade"</p>	Please be guided by RFP.																				

244	Annexure VIII Page - 6	CAMPUS SWITCH SPECIFICATIONS (24 Port) S.No. 4.11	Management solution can be appliance or VM based; in case of VM , LIC will provide the VM resources like compute and Hypervisor licenses and any other license needed to ensure solution to run will be Bidders responsibility.	This clause should not be applicable when cloud based solution is offered.	please be guidede by RFP, LIC will provide Nutanix VMs only
245	Annexure VIII Page - 10	CAMPUS SWITCH SPECIFICATIONS (48 Port) S.No. 11.4	OEM to further provide on-prem management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade	Request you to modify the clause as "OEM to further provide on-prem or cloud based management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade"	please be guidede by RFP
246	Annexure VIII Page - 10	CAMPUS SWITCH SPECIFICATIONS (48 Port) S.No. 11.5	Management solution can be appliance or VM based; in case of VM , LIC will provide the VM resources like compute and Hypervisor licenses and any other license needed to ensure solution to run will be Bidders responsibility.	This clause should not be applicable when cloud based solution is offered.	please be guidede by RFP
247	Page-12	EMD	EMD exemption for MSE bidders.	Would really request if MSME category be also included in addition to MSE.	please refre to revised eligibility crieteria and EMD
248	4.1	OEM to further provide on-prem management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade	OEM / BIDDER to further provide on-prem <u>or</u> <u>India hosted Cloud</u> management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade	Bidder is proposing the industry leading switching solution with Switch OEM SaaS based India public cloud solution which also have presence across the globe. The solution is complaint & adheres to the highest security standard based in Industry e.g. ISO 27001 certified datacenter, SOC2, PCI-DSS complaint. Bidder is proposing the best of industries switching solution with different OEM unified monitoring tool which can also monitor any vendor equipment that LIC is having in their branch infrastructure. It provides single dashboard and monitoring capabilities to LIC IT team which will surely help in simplifying the network managing & monitoring. Request you to please accept the change to allow wider OEM participation.	please be guidede by RFP
249	7.1	The Switch should support integrated hardware based trusted platform module (TPM) for platform integrity. This ensure the boot process started from a trusted combination of switches.	The Switch should support integrated hardware based trusted platform module (TPM) <u>or</u> <u>Hardware root of trust (HRoT) or Secure Boot</u> for platform integrity. This ensure the boot process started from a trusted combination of switches.	TPM & Secure Boot are subset of (HRoT) Hardware root of trust which helps significant system security enhancement. HRoT establish a trusted foundation starting from the hardware, making it highly resistant to tampering and enabling a secure boot process where only verified firmware is loaded. hence request you to please accept the change to allow wider OEM participation.	Please be guided by RFP
250	1.9	Switch should have provision to add internal redundant power supply for critical sites as and when required	Switch should have provision to add <u>internal</u> redundant power supply for critical sites as and when required	It is not recommended to open the cover or chassis of switch in branch office as it exposes motherboard access and considered as switch tempering. Especially in BFSI sector this strictly should not be allowed. This point contradicts the hardware based TPM ask. We recommend you to please accept the change and allow external Power modules for redundancy.	Please refer clarification issued in corrigendum in this regard

251	7.17	The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled.	Please either delete this point or make it preferred.	MACSec is a layer2 encryption protocol required for secure communication over untrusted WAN networks. It is recommended to have MACSec feature on devices which are connected to WAN network hence request you to remove this feature from branch switches.	clause deleted
252	1.9	Switch should have provision to add internal redundant power supply for critical sites as and when required	Switch should have provision to add <u>internal</u> redundant power supply for critical sites as and when required	It is not recommended to open the cover or chassis of switch in branch office as it exposes motherboard access and considered as switch tempering. Especially in BFSI sector this strictly should not be allowed. This point contradicts the hardware based TPM ask. We recommend you to please accept the change and allow external Power modules for redundancy.	Please refer clarification issued in corrigendum in this regard
253	11.4	OEM to further provide on-prem management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade	<u>OEM / BIDDER</u> to further provide on-prem <u>or</u> <u>India hosted Cloud</u> management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade	<p>Bidder is proposing the industry leading switching solution with Switch OEM SaaS based India public cloud solution which also have presence across the globe. The solution is complaint & adheres to the highest security standard based in Industry e.g. ISO 27001 certified datacenter, SOC2, PCI-DSS complaint.</p> <p>Bidder is proposing the best of industries switching solution with different OEM unified monitoring tool which can also monitor any vendor equipment that LIC is having in their branch infrastructure. It provides single dashboard and monitoring capabilities to LIC IT team which will surely help in simplifying the network managing & monitoring.</p> <p>Request you to please accept the change to allow wider OEM participation.</p>	please be guided by RFP
254	14	1. Minimum Eligibility Criteria (MEC)	<p>The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India.</p>	<p>For competitive bidding with more bidders participation, we request you to revise this clause as "The Bidder should have executed at least Two order of Ten crores each for any OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India.</p> <p style="text-align: center;">OR</p> <p>The Bidder should have executed at least Two order of Five crores each for proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India.</p>	Please refer to revised MEC