Corrigendum - 2

Re: Request for Proposal (RFP) for Onboarding System Integrator (SI) for supply, commissioning, configuration and maintenance of Database Activity Monitoring Solution

RFP Ref No: LIC-CO/IT-DT/RFP/2025-2026/DAM dated 26.08.2025

| Sr | RFP | Section No & Clause | Existing clause | Modified Clause |
|----|---|-----------------------------|---------------------------------|----------------------------------|
| No | Page | No | | |
| | No | | | |
| 1 | 64,65 | Clause.60- Digital Personal | The Vendor shall ensure that | The Vendor shall ensure that |
| | DATA Protection Act, 2023 the Digital Asset | | the Digital Asset | the Database Activity |
| | | | Management (DAM) tool | Monitoring (DAM) tool offered |
| | | | offered under this RFP is fully | under this RFP is fully |
| | | | compliant with the provisions | compliant with the provisions |
| | | | of the Digital Personal Data | of the Digital Personal Data |
| | | | Protection Act, 2023, as | Protection Act, 2023, as |
| | | | amended from time to time. | amended from time to time. |
| 2 | 27 | Clause-3- Technical Bid | The bidder is responsible for | The bidder is responsible for |
| | | | supply of hardware required | supply of hardware required |
| | | | for setting up all the in-scope | for setting up all the in-scope |
| | | | solutions at LIC data centers. | solutions at LIC data centers. |
| | | | The hardware is inclusive of | The hardware is inclusive of |
| | | | but not limited to servers, | but not limited to servers, |
| | | | Storage, Backup, Switches, | Storage, Backup tools, Passive |
| | | | Racks, Passive cabling, etc. | cabling, etc. LIC shall only be |
| | | | LIC shall only be responsible | responsible for providing the |
| | | | for providing the required | required room space, rack |
| | | | room space, rack space, | space, cooling and power |
| | | | cooling and power supply. | supply. |
| 3 | 74 | Section E: Scope of | LIC will provide only rack | LIC will provide only rack space |
| | | Services-Clause-1-Scope | space to host the hardware at | and racls to host the hardware |
| | | of work | proposed LIC's data center | at proposed LIC's data center |
| | | | locations. Bidder should | locations. Bidder should |
| | | | provide all the required | provide all the required |
| | | | network equipment like | network items like SFPs, cable, |
| | | | management switches, SFPs, | etc. for deployment of |
| | | | cable, etc. for deployment of | Hardware. (The list of data |
| | | | Hardware. (The list of data | centers are provided in |
| | | | centers are provided in | Annexure-W). |
| | | | Annexure-W) | Management switch shall be |
| | | | | provisioned by bidder only if |
| | | | | the proposed DAM solution |
| | | | | require the same |

| 4 | 73 | Section E: Scope of Services-Clause-1-Scope of work | The System Integrator (SI) shall be responsible for architecture design, migration, and providing all necessary technical support to ensure the required system uptime is maintained | The System Integrator (SI) shall be responsible for architecture design, and providing all necessary technical support to ensure the required system uptime is maintained |
|---|----|--|---|---|
| 5 | 87 | Section E: Scope of Services- Clause-3. Sizing of solution and software Licenses point no-4 | The bidder may offer software licenses for monitored database hosts under a yearly subscription-based model only. | The bidder may offer software licenses for monitored database hosts under a yearly subscription-based model or as perpetual licenses with yearly ATS/AMC support costs. The Annual Technical Support (ATS) and/or Annual Maintenance Contract (AMC) costs related to any perpetual software licenses shall not be included or charged as a one-time comprehensive warranty cost. Bidders/Suppliers must quote ATS/AMC charges as recurring annual costs, payable on a yearly basis for the duration of the support and maintenance period. Any proposal that includes ATS/AMC costs within a one-time payment or warranty charge may be considered non-compliant with the terms of this procurement. |
| 6 | 29 | Section C: Instructions to Bidders (ITB)-Clause-8- Password protection | The soft copies of the uploaded files under eligibility, technical bids and other zipped files should be password protected. | The specification on password protection stands removed. |
| 7 | 65 | Section C: Instructions to Bidders (ITB)- Clause-60- Digital Personal DATA Protection Act, 2023 | The Vendor will adhere to the Digital Personal DATA Protection Act, 2023 as amended from time to time as applicable. The Vendor shall ensure that the Digital Asset Management (DAM) tool | The Vendor will adhere to the Digital Personal DATA Protection Act, 2023 as amended from time to time as applicable. The Vendor shall ensure that the Database Activity Monitoring (DAM) tool offered |

| | | | offered under this RFP is fully compliant with the provisions of the Digital Personal Data Protection Act, 2023, as amended from time to time. The tool must incorporate functionalities that support the lawful collection, storage, processing, access, sharing, and deletion of digital personal data in accordance with the DPDP Act. This includes, but is not limited to, features that enable: • Tagging and classification of personal data assets; • Access control and role-based permissions; • Audit trails and activity logging; • Data retention and deletion workflows; • Support for data subject (Data Principal) rights such as access, correction, and erasure; • Data breach detection and reporting capabilities (if applicable); • Localization controls or configurations where required by applicable law. The Vendor shall also provide assurances and documentation regarding data protection measures implemented within the tool, and shall support the Purchaser in fulfilling its | under this RFP is fully compliant with the provisions of the Digital Personal Data Protection Act, 2023, as amended from time to time. The tool must incorporate functionalities that support the lawful collection, storage, processing, access, sharing, and deletion of digital personal data in accordance with the DPDP Act. This includes, but is not limited to, features that enable: • Access control and role-based permissions; • Audit trails and activity logging; • Data retention and deletion workflows; • Support for data subject (Data Principal) rights such as access, correction, and erasure; • Localization controls or configurations where required by applicable law. The Vendor shall also provide assurances and documentation regarding data protection measures implemented within the tool, and shall support the Purchaser in fulfilling its obligations under the DPDP Act. |
|---|----|---|--|--|
| | | | · · | |
| 8 | 76 | Section E: Scope of Services-Clause-1- 1. Scope of Work | The Database Activity Monitoring (DAM) solution must support multiple types of data masking techniques to ensure data security and privacy. These shall include, | The Database Activity Monitoring (DAM) solution must support multiple types of data masking techniques to ensure data security and privacy. These shall include, |

| | | | but not be limited to: | but not be limited to: |
|----|-----|------------------------|--|--|
| | | | o Static Data Masking | o On-the-Fly Data Masking |
| | | | o Deterministic Data Masking | o Dynamic Data Masking |
| | | | 1 | O Dynamic Data Wasking |
| | | | o On-the-Fly Data Masking | The columbian should exclude |
| | | | o Dynamic Data Masking | The solution should enable |
| | | | The color of a color of a color | flexible and secure masking |
| | | | The solution should enable | based on the use case, |
| | | | flexible and secure masking | ensuring compliance with LIC's |
| | | | based on the use case, | data protection policies and |
| | | | ensuring compliance with | applicable regulatory |
| | | | LIC's data protection policies | standards. |
| | | | and applicable regulatory | |
| | | | standards. | |
| 9 | 194 | Annexure-W -Data for | DAM solution Hardware | DAM solution Hardware |
| | | Sizing of the proposed | components to be sized to | components to be sized to |
| | | DAM Solution. | support database volumes | support database volumes for |
| | | | for next 5 years, assuming a | next 5 years, assuming a |
| | | | growth of 10% on database | growth of 5% on database |
| | | | numbers per year. Sizing of | numbers per year. Sizing of |
| | | | required backup (hardware & | required backup (hardware & |
| | | | software) also to be | software) also to be proposed. |
| | | | proposed. | |
| 10 | 74 | Section E: Scope of | The SI would integrate the | The SI would integrate the |
| | | Services-Clause-1- 1. | solution with, but not limited | solution with, but not limited |
| | | Scope of Work | to, LIC's Security Information | to, LIC's Security Information |
| | | | and Event Management | and Event Management |
| | | | (SIEM), Active Directory (AD), | (SIEM), Active Directory (AD), |
| | | | Governance, Risk, and | Governance, Risk, and |
| | | | Compliance (GRC), IT Service | Compliance (GRC), IT Service |
| | | | Management (ITSM), Patch | Management (ITSM), Patch |
| | | | Management, Identity and | Management, Identity and |
| | | | Access Management (IDAM), | Access Management (IDAM), |
| | | | Privileged Identity | Privileged Identity |
| | | | Management | Management (PIM)/Privileged |
| | | | (PIM)/Privileged Access | Access Management (PAM) |
| | | | Management (PAM), | and Firewalls. No extra cost is |
| | | | Firewalls, Intrusion Detection | payable for such integrations. |
| | | | Systems (IDS), and Intrusion | |
| | | | Prevention Systems (IPS). No | |
| | | | extra cost is payable for such | |
| | | | integrations. | |
| 11 | 126 | Annexure-F-Point-13 | The agent should not require | The agent should not require a |
| | | | a reboot of OS and server | reboot of OS and server after |
| | | | after installation / | installation/ configuration / |
| | 1 | | · · | |
| | | | CONTIQUIATION / LINDSITE / | Lundate / ungrade DAM agent |
| | | | configuration / update / | update / upgrade. DAM agent should be agnostic of native |
| | | | upgrade. DAM agent should be agnostic of native DB | should be agnostic of native DB encryption. |

encryption Only one agent to be installed, no third party agents permitted. All agents regardless of deployment mode should be managed from the centralized management console. The solution should not use any 3rd Party software/support for any purpose.

Additional agents installed if need the RFP requirements of the R

Additional agents may be installed if necessary to fulfill the RFP requirements for monitoring database configuration files, as long as they do not negatively affect the performance, stability, or security of the database servers.

The bidder must clearly outline the pre-installation requirements for the agent in their technical proposal. Additionally, the agent should be designed for easy deployment/upgrade onpremises without the database instance or any of its service restart.

12. Sizing of solution and software licenses

Existing Clause – Section-E -Scope of services - Clause -3 - Sizing of solution and software Licenses.

page no-86

Clause -3 - Sizing of solution and software Licenses.

- 1. Bidder is responsible for proposing sizing of the required hardware and software licenses for the solution.
- 2. The data required for sizing for hardware and software licenses is provided in Annexure-W.
- 3. LIC holds corporate licenses for Red Hat Enterprise Linux. Therefore, bidders should not include costs for operating system licenses if Red Hat is proposed as the server operating system. However, if any other operating system is proposed, bidders must include the cost of the operating system license along with the required support for the entire contract period.
- 4. The bidder may offer software licenses for monitored database hosts under a yearly subscription-based model only.
- 5. The software licensing model proposed by the bidder must be solely based on the number of monitored database hosts. The offered licenses /solution shall not impose any additional restrictions related to database throughput (e.g., Transactions per Second), memory or CPU usage, storage volume, number of users, or any other performance or usage metric.

- 6. Bidders must clearly define the scope and applicability of their licensing policy in their technical proposal. Specifically, the proposal must address whether licenses are required and how charges are applied in the following scenarios:
 - Database instances used in User Acceptance Testing (UAT) environments
 - Read-only database instances
 - Passive, standby, or replica instances used for high availability (HA) or disaster recovery (DR)

Bidders must explicitly state any **inclusions**, **exclusions**, **exceptions**, or **special conditions** related to licensing these types of instances. Ambiguity or failure to clearly disclose such licensing terms may result in **rejection**.

- 7. Furthermore, for any future requirement of additional licenses, the unit rates discovered and finalized through this RFP shall be applicable. The same licensing policy as defined and agreed upon in this RFP shall continue to apply without any deviations or additional commercial or technical conditions.
- 8. The bidder must provide quotes in Annexure-G (Indicative Commercials) and during the subsequent Online Reverse Auction (ORA) based on the total number of database hosts specified in Annexure-W (Data for Sizing), i.e. for 1085 Database hosts.
- 9. The cost comparison during the Online Reverse Auction, for selecting the L1 bidder, will be based on the quoted amount corresponding to the total number of database hosts outlined in Annexure-W (i.e. for 1085 Database hosts). The Total Cost of Ownership (TCO) calculation will also be based on the total number of database hosts mentioned in Annexure-W.
- 10. Furthermore, unit rates for new license costs—whether under the yearly subscription model and implementation costs, will be derived from the quoted rates and applied for any future additions of database hosts.
- 11. Actual number of subscribed licenses for deployed Database hosts will be determined on the basis of number of Database hosts successfully deployed prior to GO-LIVE.
- 12. Final software licenses subscription payments, implementation costs to the successful bidder, will be made only for the database hosts where implementation has been successfully completed.
- 13. If implementation cannot be carried out on certain hosts due to issues such as unsupported database versions or incompatible host operating systems, those hosts will be excluded from all related payments like subscription costs and implementation costs.
- 14. The subscription quantities provided are indicative and actual subscription consumption may vary at the time of go-live or during subsequent renewals.
- 15. LIC will subscribe to the actual count usage at the end of 3-month deployment period.
- 16. At each renewal milestone:
 - o A true-up/true-down exercise shall be conducted based on actual usage.
 - Usage shall be validated via reports and deployment audits
 - o The subscription count and associated charges will be adjusted accordingly.
- 17. Charging policy:

- Any Database host using the subscription for less than 90 days post go-live in the previous subscription year will not be charged.
- o Database hosts used for 90 days and above will be charged for the full year.
- 18. For the addition of new database hosts required for future needs, the proportionate subscription cost for additional licenses the date of installation and commencement of monitoring till next yearly renewal date of subscription shall be charged.
- 19. In the event of a reduction in the number of database hosts due to consolidation or discontinuation, the license subscription cost shall be reduced effective from the date of next year renewal date after the date of uninstallation or stoppage of monitoring.

Modified Clause

Clause-3. Sizing of solution and software Licenses.

- 1. Bidder is responsible for proposing sizing of the required hardware and software licenses for the solution.
- 2. The data required for sizing for hardware and software licenses is provided in Annexure-W.
- 3. LIC holds corporate licenses for Red Hat Enterprise Linux. Therefore, bidders should not include costs for operating system licenses if **Red Hat Enterprise Linux** is proposed as the server operating system. However, if any other operating system is proposed, bidders must include the cost of the operating system license along with the required support for the entire contract period.
- 4. Licensing Model:
 - Bidders may quote licenses under either a Subscription model or as Perpetual licenses.
 - The Annual Technical Support (ATS) and/or Annual Maintenance Contract (AMC) costs related to any perpetual software licenses shall not be included or charged as a one-time comprehensive warranty cost. Bidders/Suppliers must quote ATS/AMC charges as recurring annual costs, payable on a yearly basis for the duration of the support and maintenance period. Any proposal that includes ATS/AMC costs within a one-time payment or warranty charge may be considered non-compliant with the terms of this procurement.
 - Bidders must clearly specify their licensing policy, including how it applies to:
 - Active Databases
 - Passive
 - o Read-Only
 - UAT Databases
 - The same licensing policy must uniformly apply for:
 - o Initial license procurement
 - Future addition of licenses
- 5. Bidders must clearly define the scope and applicability of their licensing policy in their technical proposal. Specifically, the proposal must address whether licenses are required and how charges are applied in the following scenarios:
 - Database instances used in User Acceptance Testing (UAT) environments
 - Read-only database instances
 - o Passive, standby, or replica instances used for high availability (HA) or disaster recovery (DR).

Bidders must explicitly state any inclusions, exclusions, exceptions, or special conditions related to licensing these types of instances. Ambiguity or failure to clearly disclose such licensing terms may result in rejection.

- 6. Licensing policy must be unambiguous and explicitly state treatment (licensed/unlicensed/discounted) for each category: Active, Passive, Read-only, UAT. Any ambiguity will be deemed to default to 'unlicensed' status for non-active databases.
- 7. The licensing policy submitted in response to the RFP shall remain unchanged and binding for the entire term of engagement, including future procurements. Any deviation will be treated as a breach of contract.
- 8. Quantities and Ordering
 - The Purchase Order will be issued based on the following total estimated quantity:

Total Databases: 1085

Active Databases: 509

Passive : 275Read-Only: 301

- However, payments will be made only for the actual number of database implementations, subject to the licensing policy of the respective bidder.
- 9. Unit Cost Discovery for Future Scalability
 - For the purpose of future license additions (both subscription and perpetual), unit pricing shall be derived as:

Unit Cost = Total Quoted Software Cost in Year 1 / Number of DB Hosts requiring license (as per the bidder's licensing policy)

- This unit cost will apply for all future additions of licenses.
- 10. Furthermore, for any future requirement of additional licenses, the unit rates discovered and finalized through this RFP shall be applicable as calculated in point-9 above. The same licensing policy as defined and agreed upon in this RFP shall continue to apply without any deviations or additional commercial or technical conditions.
- 11. Annual Subscription and ATS Costs
 - For Subscription Licenses:
 - Subscription costs for subsequent years shall be based on the actual number of DB hosts being monitored as on the first day of each contract year.
 - For Perpetual Licenses:
 - o Annual Technical Support (ATS) costs shall be calculated proportionately, based on the actual number of DB hosts monitored as on the first day of each contract year.
- 12. The software licensing model proposed by the bidder must be solely based on the number of monitored database hosts. The offered licenses /solution shall not impose any additional

restrictions related to database throughput (e.g., Transactions per Second), memory or CPU usage, storage volume, number of users, or any other performance or usage metric.(*Monitored database host refers to a database instance actively sending activity logs/events to the DAM tool for policy enforcement, alerting, or audit logging purposes.*)

- 13. The bidder must provide quotes in Annexure-G (Indicative Commercials) and during the subsequent Online Reverse Auction (ORA) based on the total number of database hosts specified in Annexure-W (Data for Sizing), i.e. for 1085 Database hosts comprising of 509 Active databases, 275 Passive Databases and 301 Read-only Databases.
- 14. The cost comparison during the Online Reverse Auction, for selecting the L1 bidder, will be based on the quoted amount corresponding to the total number of database hosts outlined in Annexure-W (i.e. for 1085 Database hosts). The Total Cost of Ownership (TCO) calculation will also be based on the total number of database hosts mentioned in Annexure-W.
- 15. Actual number of Perpetual /subscribed licenses for deployed Database hosts will be determined on the basis of number of Database hosts successfully deployed at the end of 3-month deployment period . Payments will be made accordingly.
- 16. Final software licenses payments, implementation costs to the successful bidder, will be made only for the database hosts where implementation has been successfully completed.
- 17. If implementation cannot be carried out on certain hosts due to issues such as unsupported database versions or incompatible host operating systems, those hosts will be excluded from all related payments like license/subscription costs and corresponding implementation costs.
- 18. The license quantities provided are indicative and actual license consumption may vary at the time of go-live or during subsequent renewals.
- 19. LIC will assess the actual implementation count usage at the end of 3-month deployment period.
- 20. At each renewal milestone:
 - o A true-up/true-down exercise shall be conducted based on actual usage.
 - o Usage shall be validated via reports and deployment audits
 - o The license/subscription count and associated charges will be adjusted accordingly.

21. Charging policy:

- Any Database host using the license/subscription for less than 90 days post go-live in the previous subscription year will not be charged.
- o Database hosts used for 90 days and above will be charged for the full year.
- 22. For the addition of new database hosts required for future needs, the proportionate license/subscription cost for additional licenses the date of installation and commencement of monitoring till next yearly renewal date of subscription shall be charged.
 - 23. In the event of a reduction in the number of database hosts due to consolidation or discontinuation, the license subscription cost/ATS,AMC costs shall be reduced effective from the date of next year renewal dates after the date of uninstallation or stoppage of monitoring.

24. One-Time Implementation Charges

- One-time implementation costs shall be payable based on:
 - Actual number of successful implementations
 - Using discovered unit rate:

Unit Implementation Cost = Total Implementation Cost quoted / (Total Number of DB Hosts)

25. Payment Terms

- Upon delivery of the software, 50% of the quoted software license/subscription cost shall be paid.
- The remaining 50% shall be paid after the following conditions are met (Please refer to revised Payment terms and conditions below):
 - Completion of implementation activities
 - o Assessment and confirmation of the actual number of database hosts implemented
 - Adjustment of the payable amount based on the actual number of chargeable database implementations, determined as per the bidder's declared and accepted licensing policy

Note: If the number of actual chargeable implementations is less than the number quoted in the RFP response, the balance 50% payment shall be adjusted downward accordingly.

In the event that the total payable amount, as determined after final assessment of actual chargeable database implementations, is less than the amount already paid (50%) at the time of software delivery, the excess amount shall be adjusted against any future payments due to the bidder under this contract.

13. Annexure-G-Commercial Bid (Indicative Pricing)

Existing Clause – Section-H- Annexure-G Commercial Bid (Indicative Pricing) – Page 143

Annexure G: Commercial Bid (Indicative Pricing)

Subject: Request for Proposal – Onboarding of System Integrator (SI) for Supply, Commissioning, Configuration, and Maintenance of a Database Activity Monitoring Solution for Life Insurance Corporation of India

Ref: LIC-CO/IT-DT/RFP/2025-2026/DAM dated 26th August 2025

| ltems | Unit Rate | Qty | One- time cost/ Capital Costs (A) | Year-1 Cost (B) | Year-2 Cost (C) | Year-3 Cost | Year -4 Cost | Year-5 Cost (F) | NPV Cost | Grand Total |
|-------|--------------|-----|--|-----------------------|-----------------------|----------------|--------------|-----------------------|--|-----------------|
| | | | | | | | | | (A+B)+(C*0.90 90)+(D*0.8262)+(E*0.7510)+(| A+B+C+D+E+ F |

| | | | | | | | | | F*0.6827) | |
|----|---|----|-----|---|---|---|---|---|-----------|--|
| | | | | | | | | | | |
| 1 | Hardware items | | | | | | | | | |
| 2 | DAM Software License / subscription costs for 1085 database hosts | 10 | 085 | | | | | | | |
| 3 | Other Software License costs | | | | | | | | | |
| 4 | Other Hardware items costs | | | | | | | | | |
| 3 | 100 man days cost- for CRs | | | | | | | | | |
| 4 | OEM Audit costs | | | | | | | | | |
| 5 | One-time Implementation cost | | | х | х | х | х | х | | |
| 7 | OEM premier support costs | | | | | | | | | |
| 8 | Training costs | | | х | х | Х | Х | Х | | |
| 9 | Managed Service costs | | | | | | | | | |
| 10 | Any other costs(specify) | | | | | | | | | |
| | Total | | | | | | | | | |

Grand Total Cost - Figures will be used for Comparison as per RFP point No Section-C-14(d): INSTRUCTIONS TO BIDDERS i.e. Price Variation Factor and H1 Elimination clause.

Note: Bidders are requested to note the following:

- **1.** Every costs quoted should be exclusive of GST.
- 2. LIC would reimburse GST to the vendor at the actual rate.
- 3. Online Reverse Auction will be on the basis of NPV cost.
- **4.** All the payments will be made by LIC, Central Office Mumbai electronically through RTGS / NEFT by crediting the same in vendor's bank a/c as per details furnished in the Company Profile.
- **5.** TDS will be deducted as per rules applicable.
- **6.** Change in Tax structure at the time of actual invoicing: While any increase in the rates of applicable taxes or impact of new taxes subsequent to the submission of the quotation/rates shall be borne by LIC, any subsequent decrease in the rates of applicable taxes or impact of new taxes shall be passed on to LIC in its favour.
- **7.** LIC reserves the right to procure additional DAM licenses at any time during the entire contract period, starting from the date of Purchase Order (PO) issuance.
- 8. The unit rates for any additional DAM licenses and associated implementation costs shall be the same as those discovered in the ORA.
- **9.** LIC does not commit or guarantee the procurement of any additional licenses in the future.

10. If no additional licenses are procured, LIC shall not be liable to make any payment towards such licenses or associated implementation services.

Revised Clause

Annexure G: Commercial Bid (Indicative Pricing)

Subject: Request for Proposal – Onboarding of System Integrator (SI) for Supply,

Commissioning, Configuration, and Maintenance of a Database Activity Monitoring Solution

for Life Insurance Corporation of India

Ref: LIC-CO/IT-DT/RFP/2025-2026/DAM dated 26th August 2025

| | ltems | Unit Rate | Qty | One- time cost/ Capital Costs (A) | Year-1 Cost (B) | Year-2 Cost (C) | Year-3 Cost | Year -4 Cost | Year-5 Cost (F) | NPV Cost | Grand Total |
|---|---|--------------|------|--|-----------------------|-----------------------|----------------|--------------|-----------------------|---|-----------------|
| | | | | | | | | | | (A+B)+(C*0.90 90)+(D*0.8262)+(E*0.7510)+(F*0.6827) | A+B+C+D+E+ F |
| 1 | Hardware items | | | | | | | | | | |
| 2 | DAM Software License / subscription costs for total 1085 database hosts comprising of : Active Databases-509 Passive Database- 275 Read-only -301 | | 1085 | | | | | | | | |
| 3 | Other Software License costs | | | | | | | | | | |
| 4 | Other Hardware items costs | | | | | | | | | | |
| 3 | 100 man days cost- for CRs | | | | | | | | | | |
| 4 | OEM Audit costs | | | | | | | | | | |
| 5 | One-time Implementation cost | | | | х | х | х | х | х | | |
| 7 | OEM premier support costs | | | | | | | | | | |
| 8 | Training costs | | | | х | х | х | Х | х | | |
| 9 | Managed Service costs | | | | | | | | | | |

| 10 | Any other costs(specify) | | | | | |
|----|--------------------------|--|--|--|--|--|
| | Total | | | | | |

Grand Total Cost - Figures will be used for Comparison as per RFP point No Section-C-14(d): INSTRUCTIONS TO BIDDERS i.e. Price Variation Factor and H1 Elimination clause.

Note: Bidders are requested to note the following:

- **1.** Every costs quoted should be exclusive of GST.
- 2. LIC would reimburse GST to the vendor at the actual rate.
- 3. Online Reverse Auction will be on the basis of NPV cost.
- **4.** All the payments will be made by LIC, Central Office Mumbai electronically through RTGS / NEFT by crediting the same in vendor's bank a/c as per details furnished in the Company Profile.
- **5.** TDS will be deducted as per rules applicable.
- **6.** Change in Tax structure at the time of actual invoicing: While any increase in the rates of applicable taxes or impact of new taxes subsequent to the submission of the quotation/rates shall be borne by LIC, any subsequent decrease in the rates of applicable taxes or impact of new taxes shall be passed on to LIC in its favour.
- **7.** LIC reserves the right to procure additional DAM licenses at any time during the entire contract period, starting from the date of Purchase Order (PO) issuance.
- 8. The unit rates for any additional DAM licenses and associated implementation costs shall be the same as those discovered in the ORA.
- 9. LIC does not commit or guarantee the procurement of any additional licenses in the future.
- **10.** If no additional licenses are procured, LIC shall not be liable to make any payment towards such licenses or associated implementation services.

14. Payment terms and Conditions

Existing Clause

Section- G – Payment terms and conditions – Page no 108

Payment Terms and Conditions

| Sr | Milestones | Payment | Remarks |
|----|--|--|--|
| No | | | |
| 2 | Software subscription charges(Yearly) Payment will be made for actual count of implementation and monitoring on DB hosts. | 100% on go-live and successful operation of 30 days. | Invoice (with reference to Purchase Order for execution, description of services delivered, quantity, unit price, total amount). Delivery Challans "Proof of Delivery" in original Delivery Certificates for Software licenses Verification of above deliverables and any other, if needed by Authorized LIC officials not below the rank of Assistant Secretary at CO, IT Mumbai. Certificate by the bidder indemnifying the Corporation against Violation of Copyright and Patents. Certificate by the bidder that software licenses comply with OEMs |

| | 0 | guidelines/requirements. After submission of OEM validation report |
|--|---|--|
| | | and performance test report & Acceptance |
| | | Certificate |

Revised Clause

The payment terms and conditions for Software licenses /Subscription costs are revised as follows:

| 2 | Software License Costs / subscription charges(Yearly) Payment will be made for actual count of implementation and monitoring on DB hosts. | 50% of Software cost /subscription cost on Delivery of Software | 0 0 0 | Delivery Challans "Proof of Delivery" in original Delivery Certificates for Software licenses Invoice (with reference to Purchase Order for execution, description of services delivered, quantity, unit price, total amount). Verification of above deliverables and any other, if needed by Authorized LIC officials not below the rank of Assistant Secretary at CO, IT Mumbai. |
|---|--|--|-------|---|
| | | 30% of Software cost /subscription cost after GO-LIVE-after acceptance test and audit, validation and certification by all the respective OEM/s Payment shall be Subject to - Completion of implementation activities, Assessment and confirmation of the actual number of database hosts implemented and Adjustment of the payable amount based on the actual number of chargeable database implementations, determined as per the bidder's declared and accepted licensing policy | 0 | Invoice (with reference to Purchase Order for execution, description of services delivered, quantity, unit price, total amount). Certificate by the bidder indemnifying the Corporation against Violation of Copyright and Patents. Certificate by the bidder that software licenses comply with OEMs guidelines/requirements. After submission of OEM validation report and performance test report & Acceptance certificate Submission of all documentation mentioned in Page-81, point-33 of RFP |
| | | 20% of Software cost /subscription cost after one month from GO-LIVE. Payment shall be Subject to - Completion of all pending activities, Assessment and confirmation of the actual number of database hosts implemented and Adjustment of the payable amount based on the actual number of chargeable database implementations, determined as per the bidder's declared and accepted licensing policy | 0 | Invoice (with reference to Purchase Order for execution, description of services delivered, quantity, unit price, total amount). |

15 . Project Timelines

Existing Clause - Section-E -Scope of work -Page nos -90,91

Clause-6 Project Timelines

The Phase Wise Project Timelines as below:

| Sr. No. | Activity | Timelines |
|---------|---|----------------------|
| 1 | Issuance of Purchase Order to successful bidder | Т |
| 2 | Delivery of all the equipment (Hardware and Software) as quoted in the bill of materials for the DAM Solution. Date of delivery of last item shall be taken as date of delivery for all items. | T + 4 Weeks |
| 3 | Current State Assessment & Project Planning. Understanding of the current landscape of LIC, project plan creation, documentation, HLD creation, use case creation, collating list of users and applications to be integrated and any other activities as required as part of scope (Planning & Designing Phase) | T + 8 Weeks |
| 4 | Implementation of the DAM solution (Date of integration of last database shall be taken as date of completion of implementation) (Implementation phase) | T + 20 Weeks |
| 5 | Policy fine-tuning for all the deployed policies during implementation phase (Pilot phase where the installed system or solution is deployed in a limited, controlled environment to evaluate its performance, usability, and effectiveness before a full-scale rollout) | T + 24 Weeks |
| 6 | User Acceptance Testing (UAT) (UAT phase) | T + 28 Weeks |
| 7 | Knowledge Transfer & Training & Documentation | T+ 28 Weeks |
| 8 | Sign-off & GO-Live | T + 29 Weeks |
| 9 | Transition to managed services (Maintenance phase) | Till End of Contract |

Modified Clause Clause-6 Project Timelines

| Sr. No. | Activity | Timelines |
|---------|---|----------------------|
| 1 | Issuance of Purchase Order to successful bidder | Т |
| 2 | Delivery of all the equipment (Hardware and Software) as quoted in the bill of materials for the DAM Solution. Date of delivery of last item shall be taken as date of delivery for all items. | T + 10 Weeks |
| 3 | Current State Assessment & Project Planning. Understanding of the current landscape of LIC, project plan creation, documentation, HLD creation, use case creation, collating list of users and applications to be integrated and any other activities as required as part of scope (Planning & Designing Phase) | T + 12 Weeks |
| 4 | Implementation of the DAM solution (Date of integration of last database shall be taken as date of completion of implementation) (Implementation phase) | T + 24 Weeks |
| 5 | Policy fine-tuning for all the deployed policies during implementation phase (Pilot phase where the installed system or solution is deployed in a limited, controlled environment to evaluate its performance, usability, and effectiveness before a full-scale rollout) | T + 26 Weeks |
| 6 | User Acceptance Testing (UAT) (UAT phase) | T + 28 Weeks |
| 7 | Knowledge Transfer & Training & Documentation | T+ 29 Weeks |
| 8 | Sign-off & GO-Live | T + 30 Weeks |
| 9 | Transition to managed services (Maintenance phase) | Till End of Contract |

15. Technical bid submission- (Additional requirement)

As part of the technical bid submission – the bidders have to submit the following:

Bidder shall submit the licensing policy of the proposed licenses/Subscription along with Technical bid

Bidders must clearly define the scope and applicability of their licensing policy in their technical proposal. Specifically, the proposal must address whether licenses are required and how charges are applied in the following scenarios:

- o Database instances used in User Acceptance Testing (UAT) environments
- Read-only database instances

 Passive, standby, or replica instances used for high availability (HA) or disaster recovery (DR)

This is in addition to the other submission requirements specified in Section-H – Annexures under Technical Bid

Secretary(IT/DT)