



IT/Digital Transformation-Central Office, Ground Floor, 'Jeevan Seva', S.V. Road, Santacruz (W), Mumbai 400054.

Ref: LIC-CO/IT-DT/RFP/2025-2026/ITSM dated 25 August 2025

Date: 10.02.2026

**Request for Proposal For Selection and On-boarding of OEM / System Integrator (SI) to Supply,
Install, Implement and Maintain Enterprise level IT Service Management (ITSM) Solution**

Ref : LIC-CO/IT-DT/RFP/2025-2026/ITSM dated 25 August 2025

The following bidders have qualified in the technical bid evaluation. Commercial bids will be opened on 11.02.2026 at 4.00 PM

Sl no	Name of the Bidder	Bid Submitted for
1	Hitachi Systems India Private Limited	ITSM
2	Kinsfolk Technology Private Limited	ITSM
3	Bharti Airtel Services Limited	NMS
4	Techsa Services Private Limited	NMS
5	Hewlett Packard Enterprise India Private Limited	NMS
6	Kinsfolk Technology Private Limited	NMS

The bidders are requested to be available physically/ virtually for the opening of commercial bids on 11.02.2026 at 4.00 PM.

Webex-link

<https://licindiasampark.webex.com/licindiasampark/j.php?MTID=m3a315cd9d9dab0cd679834ec5b918e9e>

Venue:

IT/Digital Transformation – Central Office,
Ground floor,
Jeevan Seva, S.V Road,
Santacruz(W), Mumbai 400054

Secretary (IT/Digital Transformation)