

REVISED ANNEXURE E: ELIGIBILITY CRITERIA

A.1 Compliance to Eligibility Criteria:

Bidder's Eligibility Criteria and Submission Requirements and Format

- a. Bidders meeting the following criteria are only eligible to submit their Bids along with supporting documents. If the Bid is not accompanied by all the required documents supporting eligibility criteria, the same would be rejected.
- b. Bidder must make the payment towards the Bid Fee and the EMD as eligibility submission unless exempted.
- c. Non-compliance to any of the eligibility bid requirements as per **Table A: Eligibility Criteria and Annexure R: Additional mandatory specification for Eligibility** will result in the rejection of the Bid.
- d. Please provide your compliance, below each mentioned item and also reference to the Page Number of submissions for the supporting documents and references.
- e. The bidder who successfully qualifies in the eligibility criteria, only their technical bids will be subsequently opened for further evaluation. Wherever, the dates are not specifically mentioned or implied in the RFP, the same should be taken as the date of this RFP.

Table A: Eligibility Criteria

| # | Criteria | Documents to be submitted | Bidders Compliance |
|-------------------|---|---|---|
| For Bidder | | | |
| 1 | Bidder has to be a Legal Entity: Any of the following: <ul style="list-style-type: none"> i. Company incorporated in India under the Companies Act 1956/2013 and subsequent amendments there to or ii. Registered as a partnership firm (registered under the Partnership Act, 1932) or iii. A limited liability partnership (under the Limited Liability Partnership Act, 2008) in India. or iv. Companies registered as MSME Entrepreneur & still categorized as MSME as on RFP submission date or v. Start-up company recognized from the Ministry of Commerce and Industry (Department of Industrial Policy and Promotion) | <ul style="list-style-type: none"> a. Copy of Certificate of Incorporation and/or b. Copy of Certificate of LLP Identification and/or c. Copy of Registration Certificate and/or d. Copy of MSME/UDYAM Certificate and/or e. Proof of being registered as Start up as per Department of Industrial Policy and Promotion (DIPP), under the Union Ministry for Commerce and Industry notifications (for Start-ups only). | Mention Nature of Entity, Date of Incorporation. MSME/UDYAM/Start-up Certificate (if applicable) |
| 2. | Bidder must be Registered with the Tax Authorities | Copy of PAN &GSTIN Certificate and any other tax related document if applicable is required to be submitted along with the eligibility bid. | PAN No: GSTIN No: Enclose Copy of PAN /GSTIN. |
| 3. | Bidder should not have been debarred / black-listed by Indian Government/PSU/Bank or RBI or any other regulatory authority or Financial Institutions in India as on date of RFP submission. | Self-declaration to this effect on the company's letterhead should be submitted. (Refer Annexure D) | |

Table A: Eligibility Criteria

| # | Criteria | Documents to be submitted | Bidders Compliance |
|----|---|--|--------------------|
| 4. | Bidder should ensure that there are no legal proceedings / inquiries / investigations have been commenced / pending / threatened against service provider by any statutory or regulatory or investigative agencies or any other for which performance under the contract will get adversely affected / may get affected. | Self-declaration to this effect on the company's letterhead should be submitted. (Refer Annexure D) | |
| 5. | Bidder must be an OEM OR OEM Authorised Partner . | OEM/ SI Submission (Refer Annexure P) | |
| 6 | <p>Bidder must have minimum 2 active Indian Clients with proposed OEM's Solution with minimum of 5000 Endpoints each. (Patch Management/ Vulnerability Management)</p> <p>OR</p> <p>Bidder must have minimum 1 active Indian Client with proposed OEM's Solution with minimum of 10000 Endpoints each. (Patch Management/ Vulnerability Management)</p> | PO / Certificate issued by client to the bidder | |
| 7 | <p>For the proposed solution, 3 OEM Clients with minimum 25,000 Endpoints Count under Patch Management/ Vulnerability Management with</p> <p>Minimum one client with IRDAI/RBI Regulated Entity</p> <p>AND</p> <p>Minimum one client with 50,000 Endpoints Count. (Patch Management/ Vulnerability Management)</p> | PO / Certificate issued by client to the bidder | |

Table A: Eligibility Criteria

| # | Criteria | Documents to be submitted | Bidders Compliance |
|----|--|--|--------------------|
| 8 | Proposed OEM should have support center in India . | Declaration on company letter head duly signed by the authorized signatory of the bidder. Complete address of the bidder and OEM along with contact details should be submitted on company letter head duly signed by the authorized signatory of the bidder. | |
| 9 | EMD / Bid Securing Declaration as applicable | As per Annexure C | |
| 10 | In case of System Integrator (SI), The bidder shall submit duly filled and signed Manufacturer Authorization form (MAF) and declaration about back-to-back support from respective OEMs proposed as part of their bid. | Annexure L on company letter head of OEM duly filled and signed by the authorized signatory of the bidder. | |
| 11 | OEM's Compliance : a. ISO 9001 b. ISO 27001:2013 OR ISO 27001:2017 OR ISO 27001:2018 OR ISO 27001:2022 | Valid Documentary Evidence Submission. | |
| 12 | Pre Contact Integrity Pact | Signing of the Integrity Pact with LIC as per Prescribed Format. (As per Annexure I) | |
| 13 | The OEM should have experience of more than 10 years from the date of RFP in the product category of the proposed solution. | Early product commercial release date certificate by OEM. | |
| 14 | Compliance to Mandatory Specification as per Annexure - R | Annexure R Submission | |

Signature of the Authorized Signatory

Name:

Designation:

Name & Address of the company:

Seal of the Company

Duly authorized to sign this Authorization on behalf of: [insert complete name of Bidder]

Dated on _____ day of _____ 2025.