



बिङ संख्या/Bid Number: GEM/2025/B/6429458 दिनांक /Dated: 08-07-2025

## बिड दस्तावेज़ / Bid Document

बिड वि	वरण/Bid Details
बिड बंद होने की तारीख/समय /Bid End Date/Time	29-07-2025 18:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	29-07-2025 18:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Finance
विभाग का नाम/Department Name	Department Of Financial Services
संगठन का नाम/Organisation Name	Lic - Life Insurance Corporation Of India
कार्यालय का नाम/Office Name	South Central Zonal Office Hyderabad
वस्तु श्रेणी /Item Category	Facility Management Service- Manpower based (Version 2) - Commercial; Housekeeping; Skilled , Facility Management Service- Manpower based (Version 2) - Commercial; Housekeeping; Semi-skilled , Facility Management Service- Manpower based (Version 2) - Commercial; Housekeeping; Unskilled
अनुबंध अवधि /Contract Period	3 Year(s) 1 Day(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	500 Lakh (s)
उर्न्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	5 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover	Νο
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of Experience and Turnover	Νο
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड वि	वरण/Bid Details
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Νο
बिड लगाने की समय-सीमा बढ़ाने के लिए आवश्यक न्यूनतम सहभागी विक्रेताओं की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
न्यूनतम मूल्य/Floor Price	This bid has been created/published with floor price(minimum value) selected by the Buyer. Service Providers are advised to quote above the minimum floor value.
अनुमानित बिड मूल्य /Estimated Bid Value	35710647.84
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

## ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	30000

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance securityshould be in favour of Beneficiary, wherever it is applicable.

### লাभার্থী /Beneficiary :

DIRECTOR LIFE INSURANCE CORPORATION OF INDIA ZONAL TRAINING CENTRE Gandhinagar, Near Indira Park, HYDERABAD – 500080 (Lic Of India,ztc,hyderabad)

### विभाजन/Splitting

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

#### एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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#### एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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 The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
 Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price

within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the <u>OM\_No.1\_4\_2021\_PPD\_dated\_18.05.2023</u> for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated online in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents. 4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or

2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or

3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

#### अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

The Bidder should have executed at least X No. projects with contract value not less than (Rs) yy for each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years: The bidder must have a proven track record of minimum 5 years with reputed clients in rendering Housekeeping services

Buyer to upload Gazette notification for the breakup of ESI/EPF/ELDI etc if required: 1751970830.pdf

Buyer to upload undertaking that Minimum Wages indicated by him during Bid Creation are as per applicable Minimum Wages Act:<u>1751970843.pdf</u>

Buyer to upload Machinery or Consumable List in case Add-on is selected by Buyer in Marketplace:<u>1751970856.pdf</u>

Scope of work & Job description: 1751975265.pdf

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
22-07-2025 15:00:00	LIC OF INDIA,ZTC,HYDERABAD

### Facility Management Service- Manpower Based (Version 2) - Commercial; Housekeeping; Skilled (1)

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Premise	Commercial
Type of Services Required	Housekeeping
Skill Category	Skilled
Type of Function	Others

	f	वेवरण/ Specification		मूल्य/ Values
List of Prof	files			Watch and Ward
Educationa	al Qualification			Not Required
Specializat	tion			Not Required
Post Gradu	uation			Not Required
Specializat	tion for PG			Not Applicable
Experience	e			3 to 7 Years
State				NA
Zipcode				NA
District				NA
एडऑन /Ad	don(s)			
Consumab	oles to be provided by Se	ervice Provided		Yes
High End N	Machinery and Equipme	nts to be provided by Service	e Provider	NA
		अतिरिक्त विवरण /Addition	al Details	,
Designatio	on			MANAGER
तिरिक्त विशि	ष्टि दस्तावेज़ /Additional ध	Specification Documents		1
		Specification Documents 5/Reporting Officer and Qu	uantity संसाधनों की मात्रा	

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	M Ravi Prakash Babu	500080,"Jeevan Vidya", Zonal Training Centre, Near Indira Park, Gandhinagar, Hyderabad -500 080.	1	<ul> <li>Minimum daily wage (INR) exclusive of GST : 981</li> <li>Bonus (INR per day) : 0</li> <li>EDLI (INR per day) : 0</li> <li>EPF Admin Charge (INR per day) : 5</li> <li>Optional Allowances 1 (INR per day) : 0</li> <li>Optional Allowances 2 (INR per day) : 0</li> <li>Optional Allowances 3 (INR per day) : 0</li> <li>ESI (INR per day) : 0</li> <li>ESI (INR per day) : 0</li> <li>Number of working days in a month : 30</li> <li>Provident Fund (INR per day) : 60</li> <li>Tenure/ Duration of Employment (in months) : 36</li> </ul>

## Facility Management Service- Manpower Based (Version 2) - Commercial; Housekeeping; Semi-skilled ( 3 )

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Premise	Commercial
Type of Services Required	Housekeeping
Skill Category	Semi-skilled
Type of Function	Others
List of Profiles	Watch and Ward
Educational Qualification	Not Required
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable

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अतिरिक्त विवरण /Additional Details Designation RECEPTIONIST तेरिक विशिष्टि दस्तावेज़ /Additional Specification Documents विती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity F. सं./S.N परेषिती/रिपोर्टिंग आधिकारी /Consignee पता/Address	अतिरिक्त विवरण /Additional Details Designation RECEPTIONIST तिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents िषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity          ह.सं./S.N       परेषिती/रिपोर्टिंग         अतिरिक्त पिती/stube       पता/Address	अतिरिक्त विवरण /Additional Details Designation RECEPTIONIS तेरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents िषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity          षिती/रिपोर्टिंग       संसाधनों की मात्रा         अतिरिक्त आवश्यक       अधिकारी /Consignee         परोषिती/रिपोर्टिंग       पता/Address         अधिकारी /Consignee       पता/Address	अतिरिक्त विवरण /Additional Details RECEPTIO RECEPTIO रस्तावेज़ /Additional Specification Documents प अधिकारी /Consignees/Reporting Officer and Quantity tरेषिती/रिपोर्टिंग अधिकारी /Consignee पता/Address	
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तेरिक विशिष्टि दस्तावेज़ /Additional Specification Documents षिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity क.सं./S.N परेषिती/रिपोर्टिंग अधिकारी /Consignee पत्ता/Address रंसाधनों की मात्रा अधिकारी /Consignee पत्ता/Address	तेरिक विशिष्टि दस्तावेज़ /Additional Specification Documents षिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity क.सं./S.N परेषिती/रिपोर्टिंग अधिकारी /Consignee पता/Address संसाधनों की मात्रा Jumber of Resources to Poquiroment	तेरिक विशिष्टि दस्तायेज़ /Additional Specification Documents षिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity क.सं./S.N परेषिती/रिपोर्टिंग अधिकारी /Consignee पता/Address	ष्टे दस्तावेज़ /Additional Specification Documents ग अधिकारी /Consignees/Reporting Officer and Quantity परेषिती/रिपोर्टिंग अधिकारी /Consignee पता/Address संसाधनों की मात्रा / Number of Resources to	NIST
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ह.सं./S.N अधिकारी /Consignee पता/Address / Number of Additional /Additional	ह.सं./S.N अधिकारी /Consignee पता/Address / Number of Resources to Populational	ह.सं./S.N अधिकारी /Consignee पता/Address / Number of Additiona	अधिकारी /Consignee पता/Address / Number of /Additio	
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				ment

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	M Ravi Prakash Babu	500080,"Jeevan Vidya", Zonal Training Centre, Near Indira Park, Gandhinagar, Hyderabad -500 080.	3	<ul> <li>Minimum daily wage (INR) exclusive of GST : 893</li> <li>Bonus (INR per day) : 0</li> <li>EDLI (INR per day) : 0</li> <li>EPF Admin Charge (INR per day) : 5</li> <li>Optional Allowances 1 (INR per day) : 0</li> <li>Optional Allowances 2 (INR per day) : 0</li> <li>Optional Allowances 3 (INR per day) : 0</li> <li>ESI (INR per day) : 0</li> <li>ESI (INR per day) : 0</li> <li>Number of working days in a month : 30</li> <li>Provident Fund (INR per day) : 60</li> <li>Tenure/ Duration of Employment (in months) : 36</li> </ul>

# Facility Management Service- Manpower Based (Version 2) - Commercial; Housekeeping; Skilled ( 2 )

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Premise	Commercial			
Type of Services Required	Housekeeping			
Skill Category	Skilled			
Type of Function	Others			
List of Profiles	Plumber			
Educational Qualification	Not Required			
Specialization	Not Required			
Post Graduation	Not Required			
Specialization for PG	Not Applicable			

	विव	रण/ Specification		मूल्य/ Values
Experience			3 to 7 Years	
State			NA	
pcode				NA
istrict				NA
ऑन /Ad	don(s)			
onsumat	oles to be provided by S	ervice Provided		NA
gh End I	Machinery and Equipme	nts to be provided by Service Pro	vider	NA
		अतिरिक्त विवरण /Additional D	etails	
esignatio	วท			ELECTRICIAN/PLUMBER
सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्र / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	ਧਗ/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	M Ravi Prakash Babu	500080,"Jeevan Vidya", Zonal Training Centre, Near Indira Park, Gandhinagar, Hyderabad -500 080.	2	<ul> <li>Minimum daily wage (INR) exclusive of GST : 981</li> <li>Bonus (INR per day) : 0</li> <li>EDLI (INR per day) : 0</li> <li>EPF Admin Charge (INR per day) : 5.7692</li> <li>Optional Allowances 1 (INR per day) : 0</li> <li>Optional Allowances 2 (INR per day) : 0</li> <li>Optional Allowances 3 (INR per day) : 0</li> <li>Optional Allowances 3 (INR per day) : 0</li> <li>ESI (INR per day) : 0</li> <li>ESI (INR per day) : 0</li> <li>Number of working days in a month : 26</li> <li>Provident Fund (INR per day) : 69.2307</li> <li>Tenure/ Duration of Employment (in months) : 36</li> </ul>

## Facility Management Service- Manpower Based (Version 2) - Commercial; Housekeeping; Semi-skilled ( 6 )

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Premise	Commercial			
Type of Services Required	Housekeeping			
Skill Category	Semi-skilled			
Type of Function	Others			
List of Profiles	Washer			
Educational Qualification	Not Required			
Specialization	Not Required			
Post Graduation	Not Required			

विवरण/ Specification				मूल्य/ Values
Specialization for PG			Not Applicable	
Experience				3 to 7 Years
State	NA			
Zipcode				NA
District				NA
एडऑन /Ad	don(s)			
Consumab	les to be provided by S	ervice Provided		NA
High End N	Aachinery and Equipme	nts to be provided by Service Pr	rovider	NA
		अतिरिक्त विवरण /Additional	Details	
Designatio	n			SUBSTAFF/DHOBHI
	परेषिती⁄रिपोर्टिंग अधिकारी /Consignee	पता/Address	संसाधनों की मात्रा / Number of	अतिरिक्त आवश्यकता /Additional
לושמו/ ולשווכ	े आयकारा /Consignee	s/Reporting Officer and Quar		
क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address		

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	ਧਗ/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	M Ravi Prakash Babu	500080,"Jeevan Vidya", Zonal Training Centre, Near Indira Park, Gandhinagar, Hyderabad -500 080.	6	<ul> <li>Minimum daily wage (INR) exclusive of GST : 893</li> <li>Bonus (INR per day) : 0</li> <li>EDLI (INR per day) : 0</li> <li>EPF Admin Charge (INR per day) : 5.7692</li> <li>Optional Allowances 1 (INR per day) : 0</li> <li>Optional Allowances 2 (INR per day) : 0</li> <li>Optional Allowances 3 (INR per day) : 0</li> <li>ESI (INR per day) : 0</li> <li>ESI (INR per day) : 0</li> <li>Number of working days in a month : 26</li> <li>Provident Fund (INR per day) : 69.2307</li> <li>Tenure/ Duration of Employment (in months) : 36</li> </ul>

## Facility Management Service- Manpower Based (Version 2) - Commercial; Housekeeping; Unskilled (12)

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Premise	Commercial			
Type of Services Required	Housekeeping			
Skill Category	Unskilled			
Type of Function	Others			
List of Profiles	Sweeper			
Educational Qualification	Not Required			
Specialization	Not Required			
Post Graduation	Not Required			

	विव	रण/ Specification		मूल्य/ Values
Specialization for PG			Not Applicable	
Experience			3 to 7 Years	
State				NA
Zipcode				NA
District				NA
रडऑन /Ad	don(s)			
Consumab	les to be provided by S	ervice Provided		NA
High End N	lachinery and Equipme	nts to be provided by Service Pi	rovider	NA
		अतिरिक्त विवरण /Additional	Details	
Designatic	n			SWEEPERS/ROOMBOYS
⊼.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	/ Number of Resources to	अतिरिक्त आवश्यकता /Additional Requirement
	Keporting/officer		be hired	

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	M Ravi Prakash Babu	500080,"Jeevan Vidya", Zonal Training Centre, Near Indira Park, Gandhinagar, Hyderabad -500 080.	12	<ul> <li>Minimum daily wage (INR) exclusive of GST : 805</li> <li>Bonus (INR per day) : 0</li> <li>EDLI (INR per day) : 0</li> <li>EPF Admin Charge (INR per day) : 5.7692</li> <li>Optional Allowances 1 (INR per day) : 0</li> <li>Optional Allowances 2 (INR per day) : 0</li> <li>Optional Allowances 3 (INR per day) : 0</li> <li>ESI (INR per day) : 26.1538</li> <li>Number of working days in a month : 26</li> <li>Provident Fund (INR per day) : 69.2307</li> <li>Tenure/ Duration of Employment (in months) : 36</li> </ul>

# क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

## 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

## 2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document <u>Click here to view the file</u>.

# अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
- 16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the सामान्य नियम और शर्तै/General Terms and Conditions, conditons stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तै/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

#### ---धन्यवाद/Thank You---