

Bid Corrigendum

GEM/2024/B/5117189-C2

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration
2. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
3. Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)
4.
 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.
5. **AVAILABILITY OF OFFICE OF SERVICE PROVIDER:** An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.
6. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
7. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
8. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
9. **PAYMENT OF SALARIES AND WAGES:** Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.
10. **Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.
11. Bidders can also submit the EMD with Account Payee Demand Draft in favour of
LIC OF INDIA
payable at
BHOPAL

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

12. Bidders can also submit the EMD with Banker's Cheque in favour of
LIC OF INDIA
payable at
BHOPAL

Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

13. Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of
LIC OF INDIA
payable at
BHOPAL

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

14. Buyer uploaded ATC document [Click here to view the file.](#)
15. File Attachment [Click here to view the file.](#)
16. File Attachment [Click here to view the file.](#)
17. Buyer Added text based ATC clauses

Corrigendum to “Tender Ref: LIC/ZTC BHOPAL/ADMN/01/2024-25: 14.06.2024” floated on GeM Portal vide GeM Bid No GeM/2024/B/5117189 dated 02.07.2024.

Pursuant to “Pre Bid” Meeting, the intended bidders are notified following modifications/Corrigenda in above context

1. Financial years for counting “Turnover”:

- a. The point no (6) of para “Eligibility Criteria” of the “ATC” is modified as “The Bidder/s should have a minimum average annual turnover of Rs 80 lakhs from “Catering, Housekeeping and Security Services” during Financial Years 2022-23, 2021-22, 2020-21 ending 31st March. A certificate to this effect should be produced from the Chartered Accountant as per Annexure-IV alongwith certified copies of Income Tax Returns, Audited Profit & Loss accounts and Balance Sheet, certifying the turnover from “Catering, Housekeeping and Security Services” executed in the aforesaid financial years.**
- b. The point no 17(C) of para “General Instructions to the Bidders” of the “ATC” is modified as “The Bidder successfully meeting the conditions as mentioned above in point (a) and (b) with lowest Financial Bid [Total Amount per annum (F) as mentioned in Financial Bid] shall be the successful Bidder. In case of a tie in the Financial Bid, the Bidder with higher/highest ‘Average Annual Turn Over’ from “Catering, Housekeeping and Security services” in the Financial years 2022-23, 2021-22, 2020-21 will be considered for the award of contract”.**
- c. Financial years mentioned in Point 12 (a) & (c) of “Annexure-II (Page 3 of 4) of “ATC” are also modified as “Financial Years 2020-21,**

2021-22 and 2022-23".

d. Financial years mentioned in "SI No1, 2 & 3" of "Annexure-IV (Page 1 of 1) of "ATC" are also modified as "Financial Year 2020-21, 2021-22 and 2022-23".

e. The point no (p) of para "Technical Bid" of Annexure-IX (Page 1 of 2) of the "ATC" is modified as "Certified copies of "Income Tax Returns", "Audited P/L Account and Balance Sheets" from the CA for the Financial Years 2020-21, 2021-22 and 2022-23".

2. MSME Exemption for Turnover & Experience: The MSME Exemption for Turnover and Experience has been withdrawn. Therefore, the appropriate column of Bid Details on the first page of GeM Bid Document (GEM/2024/B/5117189 Dated 02.07.2024) is modified as

<i>MSME Exemption for Years of Experience/ and Turnover</i>	<i>NO</i>
--	------------------

3. All those bidders who have already uploaded their bids on GeM Portal, may submit/send following documents to ZTC Bhopal through email cz_ztc@licindia.com latest by the "Bid End Date & Time" as mentioned in GeM Bid Document;

a. Revise certificate from the Chartered Accountant as per **Annexure-IV alongwith certified copies of **Income Tax Returns, Audited Profit & Loss accounts and Balance Sheet**, certifying the turnover from "**Catering, Housekeeping and Security Services**" executed during Financial Years **2022-23, 2021-22, 2020-21**.**

b. Documents in support of Experience in the field of providing "Catering, Housekeeping and Security" Services as mentioned in point (11) of "Eligibility Criteria" Para.

4. All other terms and conditions of aforesaid tender/bid shall remain the same as per original GeM Bid Document/ATC.

Manager(Admin)

Director

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer

is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)