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**Annexure II**

**CRITERIA FOR EVALUATION OF TPA's AT TECHNICAL BID STAGE**

(Min. Qualifying marks is 30% overall and also to qualify with minimum marks mentioned under each criteria)

S. NO.	CRITERIA	DETAILS	MARKS	MINIMUM	MAXIMUM
1	FINANCIAL PERFORMANCE (NET PROFIT OF TPA IS THE CRITERIA) for the last 3 Financial Years( 21-22, 22-23 & 23-24)	PROFIT EARNING FOR 1 YEAR	4	4	10
		PROFIT EARNING FOR 2 YEARS	7		
		PROFIT EARNING FOR 3 YEARS	10		
2	NO. OF INSURANCE COMPANIES EMPANELLED WITH (Life/Non-Life/Standalone)	ONE MARK FOR EACH INSURER	1	3	10
3	IT INFRASTRUCTURE	EXPECTED TIME TO IMPLEMENT SOFTWARE AS PER LIC HI REQUIREMENTS		5	10
		WITHIN 15 DAYS	10		
		WITHIN 1 MONTH	5		
4	NO.OF NETWORK HOSPITALS - REGION WISE	A MINIMUM OF 1000 NET WORK HOSPITALS IN ALL THE REGIONS EXCEPT EAST REGION WHERE THE MINIMUM IS 500 NET WORK HOSPITALS.	5	5	20
		FOR EVERY BLOCK OF 200 HOSPITALS OVER AND ABOVE 1000 IN THE REGION APPLIED FOR (EXCEPT FOR EAST REGION, WHERE IT IS FOR EVERY 50 OVER AND ABOVE 500)	2		
5	NO.OF TPA BRANCH OFFICES IN THE REGION APPLIED FOR(WITH A MIN OF 2 BRANCHES IN EACH REGION)	FOR EACH BRANCH	1	2	5
6	MEDICAL CONSULTANTS IN TPA (FULL TIME)	FOR 10 DOCTORS	4	4	15
		FOR EVERY 3 DOCTORS OVER AND ABOVE 10 DOCTORS	3		
7	TOTAL NO. OF CLAIMS SETTLED BY TPA DURING YEAR : 2023-24	FOR A MINIMUM OF 50000 CLAIMS SETTLED	5	5	20
		FOR EVERY 20000 CLAIMS SETTLED OVER AND ABOVE 50000	3		
8	CLAIM INVESTIGATION TEAM FOR EACH REGION - (MIN 2 MEMBERS)	FOR EACH MEMBER	1	2	10
<b>TOTAL</b>				<b>30</b>	<b>100</b>