



Information Technology department, IT/BPR (Security), Central Office, 2nd floor,  
Jeevan Seva Annexe, Santacruz (W), S V Road, Mumbai – 400 054.

Ref: CO-IT/BPR/LLB

Date: 08.11.2011

**Notification Pertaining to Request for Proposal (RFP) for “Supply, installation, integration, commissioning and maintenance of Link load Balancers”**

The objective of this RFP is to procure, install, integrate, and maintain link load balancers (LLB) for LIC’s internet links/gateways at Mumbai (Ville-Parle and Yogakshema). LIC may procure more LLBs systems for LIC’s internet links/gateways at Pune and any other location as per LIC’s business needs.

The proposed LLB product should be present in Gartner’s Leaders’ quadrant in ADC for at least 1 out of latest 3 published reports for the proposed Product.

**Cost and Purchase of RFP Document**

The RFP document needs to be purchased by paying a non-refundable demand draft for Rs. 500/- in favour of “LIC of India” payable at Mumbai from any nationalized/ scheduled bank.

The last date and time for submitting request letter (along with bid price) for requisition of RFP document is up to 09.12.2011, 1630 hrs.

The last date and time for issue of RFP document is up to 10.12.2011, 1300 hrs.

Contact Address	LIC of India, Central Office-IT DEPT, 3rd floor, Jeevan Seva Annex, S.V. Road, Santacruz (W), Mumbai – 400 054.
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RFP document is non-transferable and cost of RFP documents is non-refundable.

**Eligibility Criteria for Bidders:**

The invitation to Bid is open only to the eligible Vendors as per the details given below. The Bidder must provide explicit documentary evidence in support of each qualifying criteria, in absence of which the bid will be rejected summarily without any notice and the bids of the bidder may not be processed further.

Notification

S.No.	Minimum Eligibility Criteria for bidders
1.	<p>The bidder should be :</p> <p>A registered corporate in India, registered under the Companies act 1956 and should be registered under C. S. T. and/or have the sales tax registration in the state where the company has a registered office. The bidder should submit the valid sales tax/VAT registration certificate and Service Tax registration certificate.</p> <p style="text-align: center;">OR</p> <p>A company/statutory body owned by Central/State Govt.</p> <p>The bidder should submit the valid sales tax/VAT registration certificate and Service Tax registration certificate as a proof of above.</p>
2.	<p>Vendor should have at least 5 years of experience in integrating and supporting LLB solutions. Vendor must have provided LLB solutions for at least 15 clients in India.</p>
3.	<p>The bidder should have back-to-back support with the OEM. Vendor should not be a mere reseller but a systems integrator and should submit the documentary evidence from OEM for the same.</p>
4.	<p>The bidder so selected should have the proven capability to perform the entire scope of the assignment without outsourcing the same to any third party. The documentary evidence in respect of above would be essential. Technical bids not accompanied by documentary evidence may be subjected to rejection. The Bidder should be capable of offering onsite, offsite and hybrid service offerings and should have the ability to show improvements after subscribing to managed service.</p>
5.	<p>Bidder should submit a Non-disclosure &amp; Confidentiality Agreement as per RFP terms and conditions (along with clarifications and modifications, if any).</p>
6.	<p>Bidder must have had a minimum turnover of Rs. 2 Crores in each of the last three financial years (2008-2009, 2009-2010 and 2010-2011) and should also have made profit (before tax) at least in one of these three years. Attested copies of audited Balance sheet and Profit and Loss account to be attached.</p>
7.	<p>The bidder should be ISO 9001 /14000/20000 certified for carrying out the desired nature of activities.</p>
8.	<p>The bidder should not have been blacklisted by any Govt/PSU/Reputed Listed company for corrupt or fraudulent practices or non delivery, non performance in the last three years. The bidder must warrant that there is no legal action being taken against it for any cause in any legal jurisdiction. If such an action exists and the bidder considers that it does not affect its ability to deliver the requirements as per the Tender, it shall provide details of the action(s).</p>
9.	<p>Bidder must propose products from OEM who have support centres in India.</p>
10.	<p>The bidder should submit a forwarding letter agreeing unconditionally to all the terms and conditions (along with clarifications and modifications, if any) of this bid document in the Technical Bid document.</p>

**Bid Schedule, Address and Important Dates**

<b>Sr. No.</b>	<b>Event/Activity</b>	<b>Details</b>
1.	Date of Release of RFP	21 <sup>st</sup> November 2011
2.	Bid Price (non-refundable)	Rs. 500/- (Rupees Five hundred only) by way of Demand Draft Drawn on any nationalized bank/scheduled bank, in favour of 'Life Insurance Corporation of India', payable at Mumbai
3.	Bid Processing Fee (non-refundable)	Rs. 10,000/- (Rupees ten thousand only) by way of Demand Draft Drawn on any nationalized bank/scheduled bank, in favour of 'Life Insurance Corporation of India', payable at Mumbai
4.	Earnest Money deposit (EMD)	Rs. 5, 00,000 (Rupees five Lakh only) ) by way of Demand Draft Drawn on any nationalized bank/scheduled bank, in favour of 'Life Insurance Corporation of India', payable at Mumbai
5.	Pre-bid meeting	30 <sup>th</sup> November 2011, 11.00 am.
6.	Address for pre-bid meeting	LIC of India, Central Office-IT Dept, 2nd floor, Jeevan Seva Annex, S.V. Road, Santacruz (W) Mumbai – 400 054
7.	Address for Receipt/submission of Bids	The Executive Director (IT/BPR), LIC of India, Central Office-IT Dept, 2nd floor, Jeevan Seva Annex, S.V. Road, Santacruz (W) Mumbai – 400 054.
8.	Last date & time of submission of bids	12 <sup>th</sup> December 2011, 1.00 pm
9.	Technical bid opening date, time & venue	Date: 12 <sup>th</sup> December 2011, 1630 hrs. Venue: - LIC of India, Central Office-IT DEPT, 2nd floor, Jeevan Seva Annex, S.V. Road, Santacruz (W), Mumbai – 400 054.
10.	Commercial bid opening date, time & venue	Will be intimated to the Technically qualified Bidders at a later date.
11.	Contact Email-id	Email ID: llbid@licindia.com
12.	Official Website(URL)	<a href="http://www.licindia.in">http://www.licindia.in</a>
Any change in information given in this RFP document will be displayed on our website wherever feasible.		

**Executive Director (IT/BPR)**